

November 2010

No. OCH482

SERVICE MANUAL

R410A Series PLA Ceiling Cassettes

Indoor unit [Model names]

[Service Ref.]

PLA-A12BA4

PLA-A12BA4

PLA-A18BA4

PLA-A18BA4

PLA-A24BA4

PLA-A24BA4

PLA-A30BA4

PLA-A30BA4

PLA-A36BA4

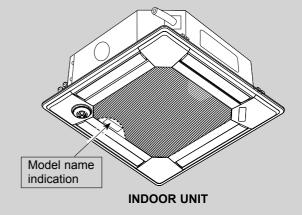
PLA-A36BA4

PLA-A42BA4

PLA-A42BA4

NOTE:

- This manual describes only service data of the indoor units.
- RoHS compliant products have <G> mark on the spec name







WIRED REMOTE CONTROLLER (Option)

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PARTS CATALOG (OCB482)





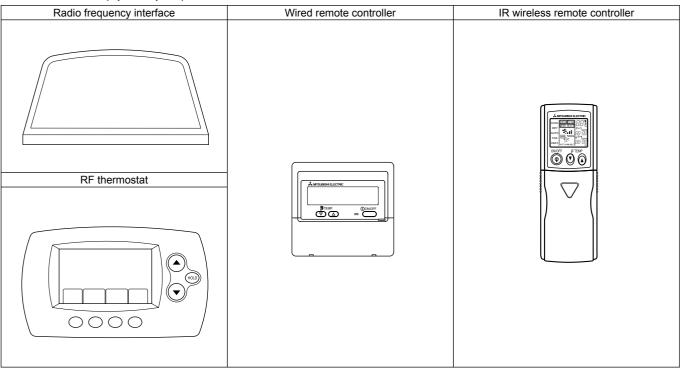
1

REFERENCE MANUAL

OUTDOOR UNIT SERVICE MANUAL

Model name	Service Ref.	Service Manual No.
PUZ-A18/24/30/36/42NHA4	PUZ-A18/24/30/36/42NHA4	
PUZ-A18/24/30/36/42NHA4-BS	PUZ-A18/24/30/36/42NHA4-BS	OCH481
PUY-A12/18/24/30/36/42NHA4	PUY-A12/18/24/30/36/42NHA4	OCB481
PUY-A12/18/24/30/36/42NHA4-BS	PUY-A12/18/24/30/36/42NHA4-BS	

■ Remote controller (Optional parts)



SAFETY PRECAUTION

2-1. ALWAYS OBSERVE FOR SAFETY

Before obtaining access to terminal, all supply circuits must be disconnected.

2-2. CAUTIONS RELATED TO NEW REFRIGERANT

Cautions for units utilising refrigerant R410A

Use new refrigerant pipes.

Make sure that the inside and outside of refrigerant piping is clean and it has no contaminants such as sulfur, oxides, dirt, shaving particles, etc, which are hazard to refrigerant cycle. In addition, use pipes with specified thickness.

Contamination inside refrigerant piping can cause deterioration of refrigerant oil etc.

Store the piping to be used indoors during installation, and keep both ends of the piping sealed until just before brazing. (Leave elbow joints, etc. in their packaging.)

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

The refrigerant oil applied to flare and flange connections must be ester oil, ether oil or alkylbenzene oil in a small amount.

If large amount of mineral oil enters, that can cause deterioration of refrigerant oil etc.

Charge refrigerant from liquid phase of gas cylinder.

If the refrigerant is charged from gas phase, composition change may occur in refrigerant and the efficiency will be lowered.

Do not use refrigerant other than R410A.

If other refrigerant (R22 etc.) is used, chlorine in refrigerant can cause deterioration of refrigerant oil etc.

Use a vacuum pump with a reverse flow check valve.

Vacuum pump oil may flow back into refrigerant cycle and that can cause deterioration of refrigerant oil etc.

Use the following tools specifically designed for use with R410A refrigerant.

The following tools are necessary to use R410A refrigerant.

Tools for R410A				
Gauge manifold	Flare tool			
Charge hose	Size adjustment gauge			
Gas leak detector	Vacuum pump adaptor			
Torque wrench	Electronic refrigerant			
	charging scale			

Handle tools with care.

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

Do not use a charging cylinder.

If a charging cylinder is used, the composition of refrigerant will change and the efficiency will be lowered.

Ventilate the room if refrigerant leaks during operation. If refrigerant comes into contact with a flame, poisonous gases will be released.

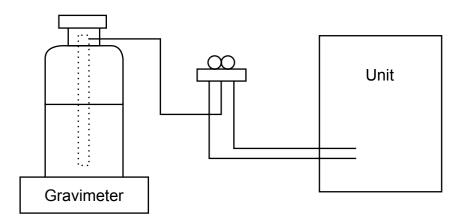
[1] Cautions for service

- (1) Perform service after recovering the refrigerant left in the unit completely.
- (2) Do not release refrigerant in the air.
- (3) After completing service, charge the cycle with specified amount of refrigerant.
- (4) When performing service, install a filter drier simultaneously. Be sure to use a filter drier for new refrigerant.

[2] Additional refrigerant charge

When charging directly from cylinder

- · Check that cylinder for R410A on the market is syphon type.
- Charging should be performed with the cylinder of syphon stood vertically. (Refrigerant is charged from liquid phase.)

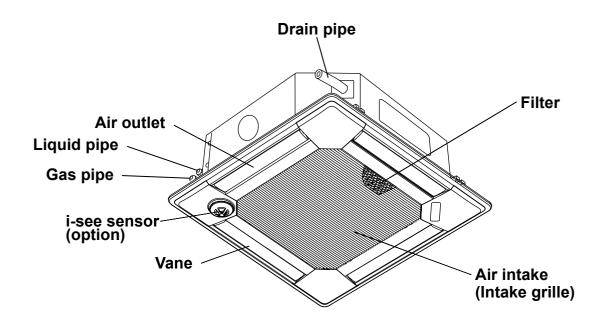


[3] Service tools

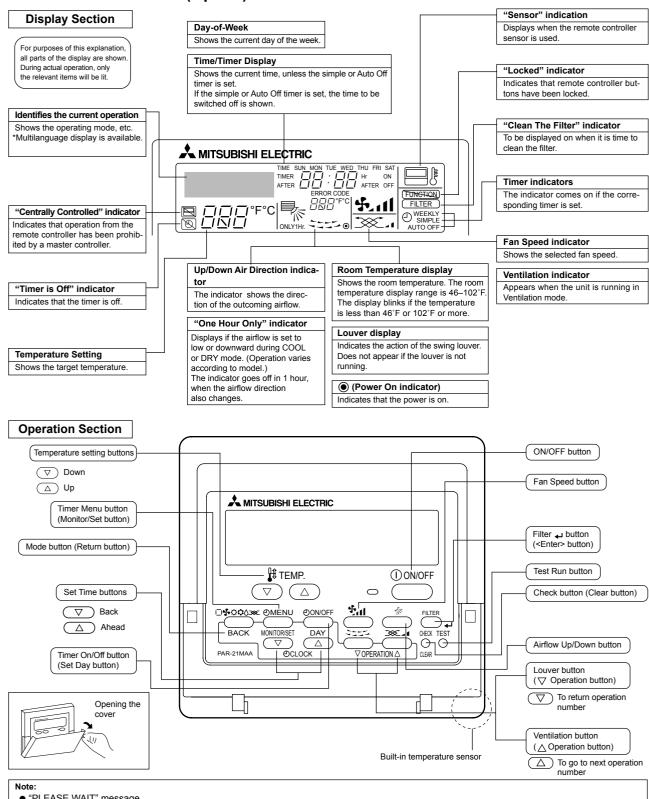
Use the below service tools as exclusive tools for R410A refrigerant.

No.	Tool name	Specifications	
1)	Gauge manifold	· Only for R410A	
		· Use the existing fitting specifications. (UNF1/2)	
		· Use high-tension side pressure of 5.3MPa·G or over.	
2	Charge hose	· Only for R410A	
		· Use pressure performance of 5.09MPa·G or over.	
3	Electronic scale	_	
4	Gas leak detector	· Use the detector for R134a, R407C or R410A.	
5	Adaptor for reverse flow check	· Attach on vacuum pump.	
6	Refrigerant charge base	_	
7	Refrigerant cylinder	Only for R410A	
8	Refrigerant recovery equipment	_	

3 PART NAMES AND FUNCTIONS



Wired remote controller (Option)

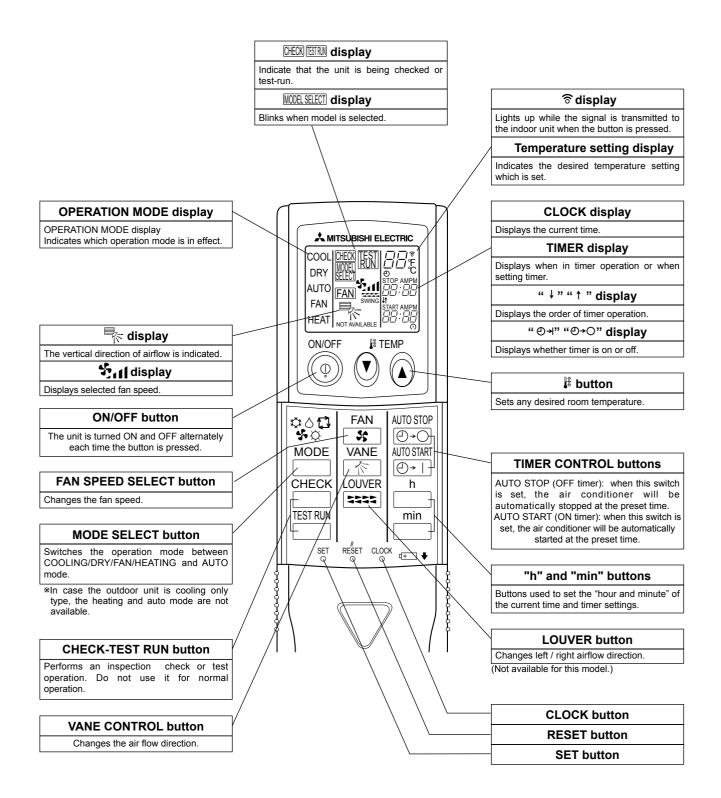


- "PLEASE WAIT" message
- This message is displayed for approximately 3 minutes when power is supplied to the indoor unit or when the unit is recovering from a power failure.
- "NOT AVAILABLE" message

This message is displayed if an invalid button is pressed (to operate a function that the indoor unit does not have).

If a single remote controller is used to operate multiple indoor units simultaneously that are different types, this message will not be displayed as far as any of the indoor units is equipped with the function.

■ IR wireless remote controller (Option)



SPECIFICATIONS

	Service	Ref.			PLA-A12BA4
	Power su	upply (phase, cycle, vo	oltage)		Single phase,60Hz, 208/230V
		Max. Fuse Size	Max. Fuse Size		15
		Min. Circuit Ampacit	y	Α	1
	External finish (Panel)				Munsell 6.4Y 8.9/0.4
	Heat exchanger				Plate fin coil
1∟	Fan	Fan (drive) × No.			Turbo fan (direct) × 1
LINU		Fan motor output		kW	0.05
		Fan motor		F.L.A.	0.51
NDOOR		Airflow (Low-Medium2-Medium1-High)		m³/min(CFM)	Dry: 11-12-13-15(390-420-460-530)
١ğ					Wet: 10-11-12-14(350-390-420-490)
≱		External static pressure		Pa(mmAq)	0(direct blow)
_	Booster			kW	_
		n control & Thermosta			Remote controller & built-in
		el (Low-Medium2-Mediu	ım1-High)	dB	27-28-29-31
	Field dra	in pipe O.D.		mm(in.)	32 (1-1/4)
	Dimension	Dimensions W D		mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
				mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
	H			mm(in.)	UNIT : 258 (10-3/16) PANEL : 35 (1-3/8)
	Weight kg(lbs)			kg(lbs)	UNIT : 22 (49) PANEL: 6 (13)

	Service F	Ref.			PLA-A18BA4
	Power su	pply (phase, cycle, v	oltage)		Single phase,60Hz, 208/230V
	Max. Fuse Size			Α	15
		Min. Circuit Ampacit	y	Α	1
	External f	inish (Panel)			Munsell 6.4Y 8.9/0.4
	Heat exchanger				Plate fin coil
NNIT	Fan	Fan (drive) × No.			Turbo fan (direct) × 1
		Fan motor output		kW	0.05
		Fan motor		F.L.A.	0.51
NDOOR		Airflow (Low-Medium2-Medium1-High)		m³/min(CFM)	Dry: 12-14-16-18(420-490-570-640)
١ŏ					Wet:11-13-15-17(390-460-530-600)
날		External static pressure		Pa(mmAq)	0(direct blow)
1	Booster h	Booster heater			_
		n control & Thermosta			Remote controller & built-in
		l (Low-Medium2-Medi	um1-High)	dB	28-29-31-32
	Field drain	n pipe O.D.		mm(in.)	32 (1-1/4)
	Dimensio	Dimensions W D		mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
				mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
	Н		mm(in.)	UNIT : 258 (10-3/16) PANEL : 35 (1-3/8)	
	Weight kg(lbs)			kg(lbs)	UNIT : 22 (49) PANEL: 6 (13)

S	Service F	Ref.			PLA-A24BA4
Р	Power su	pply (phase, cycle, v	oltage)		Single phase,60Hz, 208/230V
		Max. Fuse Size	x. Fuse Size		15
		Min. Circuit Ampacit	y	Α	1
E	External finish (Panel)				Munsell 6.4Y 8.9/0.4
Н	Heat exchanger				Plate fin coil
_ F		Fan (drive) × No.			Turbo fan (direct) × 1
LIND		Fan motor output		kW	0.05
		Fan motor		F.L.A.	0.51
INDOOR		Airflow (Low-Medium2-Medium1-High)		m³/min(CFM)	Dry: 12-14-16-18(420-490-570-640)
ğΙ					Wet: 11-13-15-17(390-460-530-600)
뉟ᆫ		External static pressure		Pa(mmAq)	0(direct blow)
_ B	Booster h	eater		kW	-
С	Operation	control & Thermosta	at		Remote controller & built-in
N	Noise leve	l (Low-Medium2-Medi	um1-High)	dB	28-29-31-32
F	ield drai	n pipe O.D.		mm(in.)	32(1-1/4)
D	Dimensions W D H		W	mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
			D	mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
			Н	mm(in.)	UNIT : 258 (10-3/16) PANEL : 35 (1-3/8)
V	Weight kg(lbs)			kg(lbs)	UNIT : 23 (51) PANEL: 6 (13)

	Service I	Ref.			PLA-A30BA4
	Power su	pply (phase, cycle, vo	oltage)		Single phase,60Hz, 208/230V
		Max. Fuse Size		Α	15
		Min. Circuit Ampacity	/	Α	1
	External finish (Panel)				Munsell 6.4Y 8.9/0.4
	Heat exchanger				Plate fin coil
TINU	Fan	Fan (drive) × No.			Turbo fan (direct) × 1
		Fan motor output		kW	0.05
		Fan motor		F.L.A.	0.51
NDOOR		Airflow (Low-Medium2-Medium1-High)		` ′	Dry: 14-16-18-21(490-570-640-740)
Ιğ					Wet: 13-15-17-20(460-530-600-710)
۱ź		External static pressure		Pa(mmAq)	0(direct blow)
1 -	Booster h			kW	_
		n control & Thermosta			Remote controller & built-in
		el (Low-Medium2-Mediu	m1-High)	dB	28-30-32-34
	Field drai	n pipe O.D.		mm(in.)	32(1-1/4)
	Dimensio	Dimensions W D		mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
				mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
	l H		mm(in.)	UNIT : 258 (10-3/16) PANEL : 35 (1-3/8)	
	Weight kg(lbs)			kg(lbs)	UNIT : 23 (51) PANEL: 6 (13)

	Service F	Ref.			PLA-A36BA4
	Power su	pply (phase, cycle, vo	oltage)		Single phase,60Hz, 208/230V
	Max. Fuse Size			Α	15
		Min. Circuit Ampacit	y	Α	2
	External f	inish (Panel)			Munsell 6.4Y 8.9/0.4
L	Heat excl	nanger			Plate fin coil
	Fan	Fan (drive) × No.			Turbo fan (direct) × 1
LNU		Fan motor output		kW	0.12
		Fan motor		F.L.A.	1.00
NDOOR		Airflow (Low-Medium2-Medium1-High)		m³/min(CFM)	Dry: 20-23-26-30(710-810-920-1060)
١ğ					Wet: 19-22-25-29(670-770-880-1030)
∣≝		External static pressure		Pa(mmAq) kW	O(direct blow)
		Booster heater			_
		n control & Thermosta			Remote controller & built-in
		el (Low-Medium2-Mediu	um1-High)	dB	32-34-37-40
		n pipe O.D.		mm(in.)	32(1-4)
	Dimensio	Dimensions W D		mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
				mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
	H		mm(in.)	UNIT : 298 (11-3/4) PANEL : 35 (1-3/8)	
	Weight kg(lbs)			kg(lbs)	UNIT : 25 (55) PANEL : 6 (13)

	Service F	Ref.			PLA-A42BA4
	Power su	pply (phase, cycle, v	oltage)		Single phase,60Hz, 208/230V
	Max. Fuse Size			Α	15
		Min. Circuit Ampacit	y	Α	2
	External f	inish (Panel)			Munsell 6.4Y 8.9/0.4
	Heat excl	nanger			Plate fin coil
╽∟	Fan	Fan (drive) × No.			Turbo fan (direct) × 1
LNN		Fan motor output		kW	0.12
		Fan motor		F.L.A.	1.00
NDOOR		Airflow (Low-Medium2-Medium1-High)		` ′	Dry: 22-25-28-31(780-880-990-1090)
Ιğ		,			Wet: 21-24-27-30(740-850-950-1060)
ΙŻ		External static pressure		Pa(mmAq)	0(direct blow)
_	Booster h	Booster heater kW			_
		control & Thermosta			Remote controller & built-in
		el (Low-Medium2-Medi	um1-High)	dB	34-36-39-41
	Field drai	n pipe O.D.		mm(in.)	32(1-1/4)
	Dimensio	Dimensions W		mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
			D	mm(in.)	UNIT: 840 (33-1/16) PANEL: 950 (37-3/8)
	Н		mm(in.)	UNIT : 298 (11-3/4) PANEL : 35 (1-3/8)	
	Weight kg(lbs)			kg(lbs)	UNIT : 25 (55) PANEL : 6 (13)

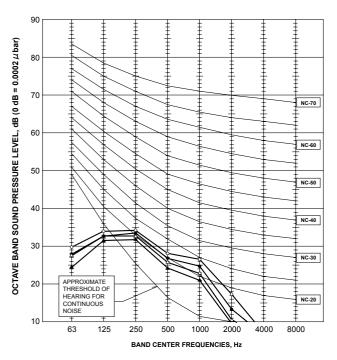
NOISE CRITERION CURVES

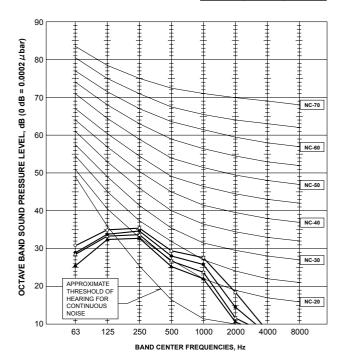
PLA-A12BA4

NOTCH	SPL(dB)	LINE
High	31	
Medium1	29	•
Medium2	28	₽
Low	27	1

PLA-A18BA4

NOTCH	SPL(dB)	LINE
High	32	
Medium1	31	•
Medium2	29	4
Low	28	-



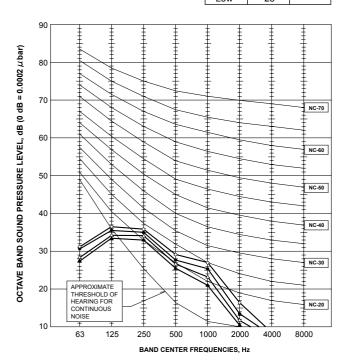


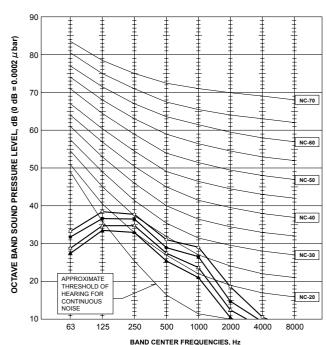
PLA-A24BA4

NOTCH	SPL(dB)	LINE
High	32	·— ·
Medium1	31	•
Medium2	29	<u> </u>
Low	28	

PLA-A30BA4

NOTCH	SPL(dB)	LINE
High	34	$\bigg $
Medium1	32	•
Medium2	30	4
Low	28	1



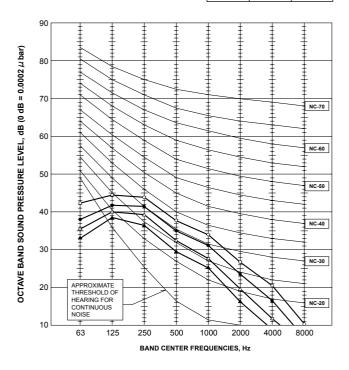


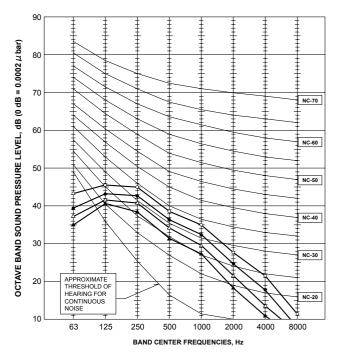
PLA-A36BA4

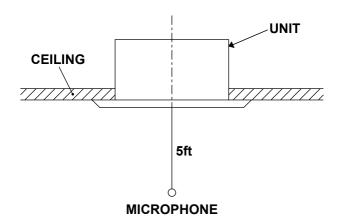
NOTCH	SPL(dB)	LINE
High	40	
Medium1	37	•
Medium2	34	4
Low	32	1

PLA-A42BA4

NOTCH	SPL(dB)	LINE
High	41	
Medium1	39	•
Medium2	36	4
Low	34	







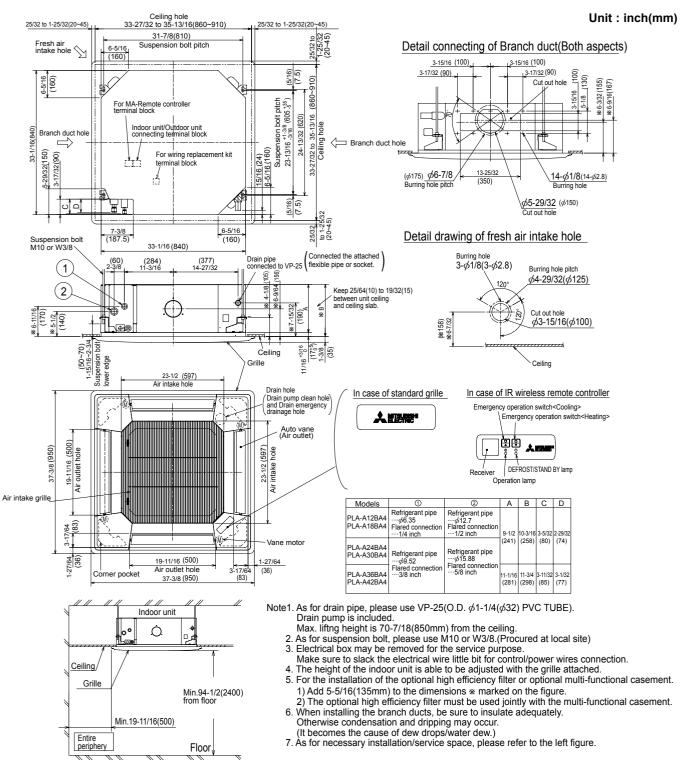
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OUTLINES AND DIMENSIONS

INDOOR UNIT PLA-A12BA4

PLA-A30BA4

PLA-A18BA4 PLA-A36BA4 PLA-A24BA4 PLA-A42BA4



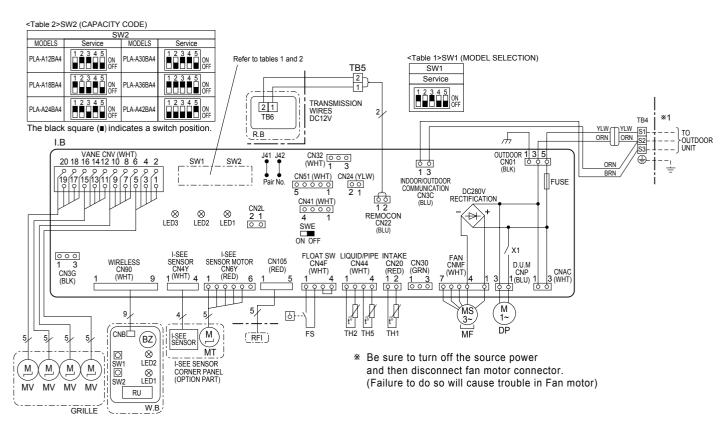
WIRING DIAGRAM

INDOOR UNIT

7

PLA-A12BA4 PLA-A18BA4 PLA-A24BA4 PLA-A30BA4 PLA-A36BA4 PLA-A42BA4

[LEGEND]				
SYMBOL	NAME		MBOL	NAME
I.B	INDOOR CONTROLLER BOARD	MF		FAN MOTOR
CN2L	CONNECTOR (LOSSNAY)	MV		VANE MOTOR
CN24	CONNECTOR <back-up heating=""></back-up>	TB4		TERMINAL BLOCK (INDOOR/OUTDOOR CONNECTING LINE)
CN30	CONNECTOR <llc></llc>	TB5	,TB6	TERMINAL BLOCK (REMOTE CONTROLLER
CN32	CONNECTOR (REMOTE SWITCH)			TRANSMISSION LINE)
CN41	CONNECTOR (HA TERMINAL-A)	TH1		ROOM TEMP. THERMISTOR
CN51	CONNECTOR (CENTRALLY CONTROL)			(32°F / 15kΩ, 77°F / 5.4kΩ DETECT)
CN105	CONNECTOR (RADIO FREQUENCY INTERFACE)	TH2		PIPE TEMP. THERMISTOR/LIQUID
FUSE	FUSE (T6.3AL250V)			(32°F / 15kΩ, 77°F / 5.4kΩ DETECT)
LED1	POWER SUPPLY (I.B)	TH5		COND. / EVA. TEMP. THERMISTOR
LED2	POWER SUPPLY (R.B)			(32°F / 15kΩ, 77°F / 5.4kΩ DETECT)
LED3	TRANSMISSION (INDOOR-OUTDOOR)	OPTIO	ON PART	
SW1	SWITCH (MODEL SELECTION) *See table 1	V	V.B	PCB FOR IR WIRELESS REMOTE CONTROLLER
SW2	SWITCH (CAPACITY CODE) *See table 2		BZ	BUZZER
SWE	CONNECTOR (EMERGENCY OPERATION)		LED1	LED (OPERATION INDICATION : GREEN)
X1	RELAY (DRAIN PUMP)		LED2	LED (PREPARATION FOR HEATING : ORANGE)
DP	DRAIN PUMP		RU	RECEIVING UNIT
FS	DRAIN FLOAT SWITCH		SW1	EMERGENCY OPERATION (HEAT / DOWN)
RFI	RADIO FREQUENCY INTERFACE FOR RF THERMOSTAT	L	SW2	EMERGENCY OPERATION (COOL / UP)
		F	R.B	WIRED REMOTE CONTROLLER BOARD
			TB6	TERMINAL BLOCK (REMOTE CONTROLLER
				TRANSMISSION LINE)



Notes: 1. Symbols used in wiring diagram above are, $\bigcirc \circ \bigcirc$: Connector, $\boxed{}$: Terminal block.

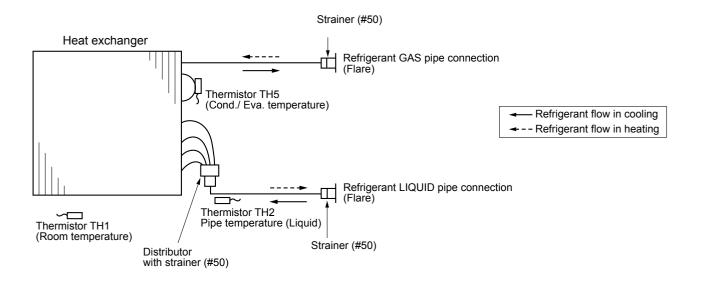
- 2. Indoor and outdoor connecting wires are made with polarities, make wiring matching terminal numbers (S1, S2, S3).
- 3. Since the outdoor side electric wiring may change be sure to check the outdoor unit electric wiring for servicing.

 *1.Use copper supply wires.

8

REFRIGERANT SYSTEM DIAGRAM

PLA-A12BA4 PLA-A18BA4 PLA-A24BA4 PLA-A30BA4 PLA-A36BA4 PLA-A42BA4



TROUBLESHOOTING

9-1. TROUBLESHOOTING

9

<Error code display by self-diagnosis and actions to be taken for service (summary)>

Present and past error codes are logged and displayed on the wired remote controller or controller board of outdoor unit. Actions to be taken for service and the trouble reoccurrence at field are summarized in the table below. Check the contents below before investigating details.

Unit conditions at service	Error code	Actions to be taken for service (summary)
The trouble is reoccurring.	Displayed	Judge what is wrong and take a corrective action according to "SELF-DIAGNOSIS ACTION TABLE" (9-3).
· ·	Not displayed	Identify the cause of the trouble and take a corrective action according to "TROUBLESHOOTING BY INFERIOR PHENOMENA" (9-4).
The trouble is not reoccurring.	Logged	 ①Consider the temporary defects such as the work of protection devices in the refrigerant circuit including compressor, poor connection of wiring, noise and etc. Re-check the symptom, and check the installation environment, refrigerant amount, weather when the trouble occurred, and wiring related. ②Reset error code logs and restart the unit after finishing service. ③There is no abnormality in electrical components, controller boards, and remote controller.
	Not logged	 ①Recheck the abnormal symptom. ②Identify the cause of the trouble and take a corrective action according to "TROUBLESHOOTING BY INFERIOR PHENOMENA" (9-4). ③Continue to operate unit for the time being if the cause is not ascertained. ④There is no abnormality in electrical components, controller boards, remote controller etc.

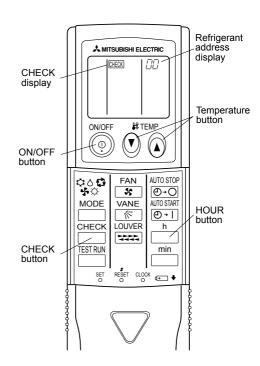
9-2. MALFUNCTION-DIAGNOSIS METHOD BY REMOTE CONTROLLER

<In case of trouble during operation>

When a malfunction occurs to air conditioner, both indoor unit and outdoor unit will stop and operation lamp blinks to inform unusual stop.

<Malfunction-diagnosis method at maintenance service>

■IR wireless remote controller



[Procedure]

- 1. Press the CHECK button twice.
- "CHECK" lights, and refrigerant address "00" blinks.
- Check that the remote controller's display has stopped before continuing.
- 2. Press the temperature ① 🍙 buttons.
- Select the refrigerant address of the indoor unit for the self-diagnosis.

Note: Set refrigerant address using the outdoor unit's DIP switch (SW1). (For more information, see the outdoor unit installation manual.)

3. Point the remote controller at the sensor on the indoor unit and press the HOUR button.

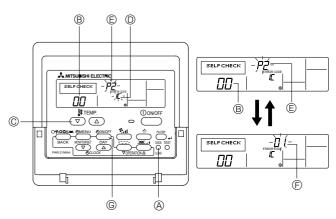
 If an air conditioner error occurs, the indoor unit's sensor emits an intermittent buzzer sound, the operation lamp blinks, and the error code is output.

(It takes 3 seconds at most for error code to appear.)

4. Point the remote controller at the sensor on the indoor unit and press the ON/OFF button.

• The check mode is cancelled.

■Wired remote controller



- ① Turn on the power.
- ② Press the [CHECK] button twice.
- ③ Set address with [TEMP] button if system control is used.
- 4 Press the [ON/OFF] button to stop the self-check.
 - A CHECK button
 - ® Address
 - © TEMP. button
 - © IC : Indoor unit OC: Outdoor unit
 - © Check code (----: No trouble generated in the past.) FFFF: No corresponding unit.
 - ⑤ Unit No.
 - © Timer ON/OFF button

<To delete check code>

- ① Display the error code on the self-check result display screen.
- ② The address for self-check will blink when the ⑤ ② ON/OFF button is pressed twice within 3 seconds.

• Refer to the following tables for details on the check codes.

[Output pattern A] Beeper sounds Beep Веер Beep Beep Веер Beep Beep OPERATION ЛП 1st 2nd 3rd 1st 2nd · · · Repeated nth INDICATOR lamp blink Off On On On Self-check Approx. 2.5 sec. 0.5 sec. 0.5 sec. 0.5 sec. On Off On On On 0.5 sec. Approx. 2.5 sec. 0.5 sec. 0.5 sec. On pattern starts (Start signal received) Number of blinks/beeps in pattern indicates the check code in the following table Number of blinks/beeps in pattern indicates the check code in the following table (i.e., n=5 for "P5")

[Output pa	attern B]					
Beeper soun	ds Beep	Веер	Beep Beep	Веер	Веер	Веер
OPERATION	·	1st	2 nd 3 rd))	n th	1st	2 nd · · · Repeated
lamp blink	Off Self-check Approx. 2.5 sec.	On On On Approx. 3 sec. 0.5 se	On On c. 0.5 sec. 0.5 sec.	On Off 0.5 sec. Approx. 2.5 sec.	On On On Approx. 3 sec. 0.5 sec	On :. 0.5 sec.
	starts (Start signal					
	received)		olinks/beeps in patte following table (i.e.,	rn indicates the check n=5 for "U2")		s/beeps in pattern indicates in the following table

[Output pattern A] Errors detected by indoor unit

	•		
IR wireless remote controller	Wired remote controller		
Beeper sounds/OPERATION		Symptom	Remark
INDICATOR lamp blinks	① Check code	Gymptom	Remark
(Number of times)			
1	P1	Intake sensor error	
2	P2	Pipe (TH2) sensor error	
2	P9	Pipe (TH5) sensor error	
3	E6,E7	Indoor/outdoor unit communication error	
4	P4	Float switch connector open	
F	P5	Drain pump error	
5	PA	Forced compressor stop(due to water leakage abnormality)	
6	P6	Freezing/Overheating protection operation	
7	EE	Communication error between indoor and outdoor units	
8	P8	Pipe temperature error	
9	E4, E5	Remote controller signal receiving error	
10	-	-	
11	_	-	
12	Fb	Indoor unit control system error (memory error, etc.)	
_	E0, E3	Remote controller transmission error	
_	E1, E2	Remote controller control board error	

[Output pattern B] Errors detected by unit other than indoor unit (outdoor unit, etc.)

	-	,	
IR wireless remote controller	Wired remote controller		
Beeper sounds/OPERATION		Cumptom	Domark
INDICATOR lamp blinks	① Check code	Symptom	Remark
(Number of times)			
4	F0	Indoor/outdoor unit communication error	
1	E9	(Transmitting error) (Outdoor unit)	
2	UP	Compressor overcurrent interruption	
3	U3,U4	Open/short of outdoor unit thermistors	For details, shook
4	UF	Compressor overcurrent interruption (When compressor locked)	For details, check the LED display
5	U2	Abnormal high discharging temperature/49C operated/	of the outdoor
5	02	insufficient refrigerant	controller board.
6	U1,Ud	Abnormal high pressure (63H operated)/Overheating	As for outdoor
0	01,00	protection operation	unit, refer to
7	U5	Abnormal temperature of heatsink	outdoor unit's
8	U8	Outdoor unit fan protection stop	service manual.
9	U6	Compressor overcurrent interruption/Abnormal of power module	
10	U7	Abnormality of superheat due to low discharge temperature	
11	U9,UH	Abnormality such as overvoltage or voltage shortage and	
11	09,011	abnormal synchronous signal to main circuit/Current sensor error	
12	_	_	
13	_	-	
14	Others	Other errors (Refer to the technical manual for the outdoor unit.)	

^{*1} If the beeper does not sound again after the initial 2 beeps to confirm the self-check start signal was received and the OPERATION INDICATOR lamp does not come on, there are no error records.

^{*2} If the beeper sounds 3 times continuously "beep, beep, beep (0.4 + 0.4 + 0.4 sec.)" after the initial 2 beeps to confirm the self-check start signal was received, the specified refrigerant address is incorrect.

- On IR wireless remote controller The continuous buzzer sounds from receiving section of indoor unit. Blink of operation lamp
- On wired remote controller
- ① Check code displayed in the LCD. (Refer to the previous page, ① check code.)
- If the unit cannot be operated properly after the test run, refer to the following table to find out the cause.

	Symptom	Cause	
Wired remote controller		LED 1, 2 (PCB in outdoor unit)	Cause
PLEASE WAIT	For about 2 minutes after power-on	After LED 1, 2 are lighted, LED 2 is turned off, then only LED 1 is lighted. (Correct operation)	•For about 2 minutes following power-on,operation of the remote controller is not possible due to system start-up. (Correct operation)
PLEASE WAIT → Error code	Subsequent to about 2 minutes	Only LED 1 is lighted. → LED 1, 2 blink.	Connector for the outdoor unit's protection device is not connected. Reverse or open phase wiring for the outdoor unit's power terminal block (L1, L2, GR)
Display messages do not appear even when operation switch is turned ON (operation lamp does not light up).	after power-on	Only LED 1 is lighted. → LED 1 blinks twice, LED 2 blinks once.	Incorrect wiring between indoor and outdoor units (incorrect polarity of S1, S2, S3) Remote controller wire short

On the IR wireless remote controller with condition above, following phenomena take place.

- No signals from the remote controller can be received.
 OPE lamp is blinking.
 The buzzer makes a short ping sound.

Note:

Operation is not possible for about 30 seconds after cancellation of function selection. (Correct operation)

For description of each LED (LED1, 2, 3) provided on the indoor controller, refer to the following table.

LED1 (power for microprocessor)	Indicates whether control power is supplied. Make sure that this LED is always lit.
LED2 (power for wired remote controller)	Indicates whether power is supplied to the wired remote controller. This LED lights only in the case of the indoor unit which is connected to the outdoor unit refrigerant addresses "0".
LED3 (communication between indoor and outdoor units)	Indicates state of communication between the indoor and outdoor units. Make sure that this LED is always blinking.

9-3. SELF-DIAGNOSIS ACTION TABLE

Note: Refer to the manual of outdoor unit for the details of display such as F, U, and other E.

Error Code	Abnormal point and detection method	Cause	Countermeasure
	Room temperature thermistor (TH1)	① Defective thermistor	①—③ Check resistance value of thermistor.
	① The unit is in 3-minute resume	characteristics	0°C [32°F] ········15.0kΩ
	prevention mode if short/open of	② Contact failure of connector	10°C [50°F] ······9.6kΩ
	thermistor is detected. Abnormal if the	(CN20) on the indoor controller	20°C [68°F] ········6.3kΩ
	unit does not reset normally after 3 min-	board (Insert failure)	30°C [86°F] ··········4.3kΩ
	utes. (The unit returns to normal opera-	3 Breaking of wire or contact	40°C [104°F] ········3.0kΩ
	tion, if it has been reset normally.) © Constantly detected during cooling,	failure of thermistor wiring ① Defective indoor controller	If you put force on (draw or bend) the lead wire with measuring resistance value of thermis-
	drying, and heating operation.	board board	tor, breaking of wire or contact failure can be
	Short: 90°C [194°F] or more	board	detected.
	Open: -40°C [-40°F] or less		© Check contact failure of connector (CN20) on
P1	1,1		the indoor controller board. Refer to 9-7.
			Turn the power on again and check restart
			after inserting connector again.
			Check room temperature display on remote
			controller.
			Replace indoor controller board if there is
			abnormal difference with actual room
			temperature.
			Turn the necessary off and an engin to an engin
			Turn the power off, and on again to operate after check.
			alter check.
1	Pipe temperature thermistor/Liquid	① Defective thermistor	①-③ Check resistance value of thermistor.
	(TH2)	characteristics	For characteristics, refer to (P1) above.
	① The unit is in 3-minute resume	© Contact failure of connector	© Check contact failure of connector (CN44) on
	prevention mode if short/open of thermistor is detected. Abnormal if the	(CN44) on the indoor controller board (Insert failure)	the indoor controller board. Refer to 9-7. Turn the power on and check restart after
	unit does not reset normally after 3 min-	③ Breaking of wire or contact	inserting connector again.
	utes. (The unit returns to normal opera-	failure of thermistor wiring	Check pipe quid> temperature with remote
	tion, if it has been reset normally.)	Defective refrigerant circuit is	controller in test run mode. If pipe iquid>
P2	② Constantly detected during cooling,	causing thermistor tempera-	temperature is extremely low (in cooling
F2	drying, and heating (except defrosting)	ture of 90°C [194°F] or more or	mode) or high (in heating mode), refrigerant
	operation.	-40°C [-40°F] or less.	circuit may have defect.
	Short: 90°C [194°F] or more	⑤ Defective indoor controller	Check pipe quid> temperature with remote
	Open: -40°C [-40°F] or less	board	controller in test run mode. If there is extremely
			difference with actual pipe quid> temperature, replace indoor controller board.
			replace indoor controller board.
			Turn the power off, and on again to operate
			after check.
	Contact failure of drain float switch (CN4F)	① Contact failure of connector	① Check contact failure of float switch connec-
	① Extract when the connector of drain float	(Insert failure)	tor.
P4	switch is disconnected.	,	Turn the power on again and check after
(5701)	(3) and 4) of connector CN4F is not		inserting connector again.
(0,01)	short-circuited.)	② Defective indoor controller	② Operate with connector (CN4F) short-circuited.
	© Constantly detected during operation.	board	Replace indoor controller board if abnormality
<u> </u>			reappears.
	Drain overflow protection operation	① Malfunction of drain pump	① Check if drain pump works.
1	① Suspensive abnormality, if drain float	② Defective drain	② Check drain function.
1	switch is detected to be underwater for	Clogged drain pump	
1	1 minute and 30 seconds continuously	Clogged drain pipe	@ Domovo droin float switch save at a ON45
1	with drain pump on. Turn off compressor and indoor fan.	Defective drain float switch Catch of drain float switch or	③ Remove drain float switch connector CN4F and check if it is short (Switch On) with the
	② Drain pump is abnormal if the condition	malfunction of moving parts	moving part of float switch UP, or OPEN with
	above is detected during suspensive	cause drain float switch to be	the moving part of float switch down.
	abnormality.	detected under water (Switch	Replace float switch if it is short with the
P5	③ Constantly detected during drain pump	On)	moving part of float switch down.
	operation.	Defective indoor-controller	Replace indoor controller board if it is short-
1		board	circuited between ③-④ of the drain float
			switch connector CN4F and abnormality
1			reappears.
1			It is not abnormal if there is no problem should
1			It is not abnormal if there is no problem about the above-mentioned ①~④
1			Turn the power off, and on again to operate
			after check.
	<u> </u>		* **

Error Code	Abnormal point and detection method	Cause	Countermeasure
	Freezing/overheating protection is operating ① Freezing protection (Cooling mode) The unit is in 6-minute resume prevention mode if pipe iquid or condenser/evaporator> temperature stays under -15°C[5°F] for 3 minutes, 3 minutes after the compressor started. Abnormal if it stays under -15°C[5'F] for 3 minutes again within 16 minutes after 6-minute resume prevention mode.	(Cooling or drying mode) ① Clogged filter (reduced airflow) ② Short cycle of air path ③ Low load (low temperature) operation out of the tolerance range ④ Defective indoor fan motor • Fan motor is defective. • Indoor controller board is defective. ⑤ Defective outdoor fan control ⑥ Overcharge of refrigerant ⑦ Defective refrigerant circuit (clogs)	(Cooling or drying mode) ① Check clogs of the filter. ② Remove blockage. ④ Refer to 9-6. ⑤ Check outdoor fan motor. ⑥ Check operating condition of refrigerant circuit.
P6	② Overheating protection (Heating mode) The units is in 6-minute resume prevention mode if pipe <condenser evaporator=""> temperature is detected as over 70°C[158°F] after the compressor started. Abnormal if the temperature of over 70°C[158°F] is detected again within 10 minutes after 6 minute resume prevention mode.</condenser>	(Heating mode) ① Clogged filter (reduced airflow) ② Short cycle of air path ③ Overload (high temperature) operation out of the tolerance range ④ Defective indoor fan motor • Fan motor is defective. • Indoor controller board is defective. ⑤ Defective outdoor fan control ⑥ Overcharge of refrigerant ② Defective refrigerant circuit (clogs) ⑧ Bypass circuit of outdoor unit is defective.	(Heating mode) ① Check clogs of the filter. ② Remove blockage. ④ Refer to 9-6. ⑤ Check outdoor fan motor. ⑥~⑧ Check operating condition of refrigerant circuit.
P8	Pipe temperature <cooling mode=""> Detected as abnormal when the pipe temperature is not in the cooling range 3 minutes after compressor start and 6 minutes after the liquid or condenser/evaporator pipe is out of cooling range. Note 1) It takes at least 9 minutes to detect. Note 2) Abnormality P8 is not detected in drying mode. Cooling range: -3 deg C[-5.4deg F]≧(TH-TH1) TH: Lower temperature between liquid pipe temperature (TH2) and condenser/evaporator temperature (TH5) TH1: Intake temperature <heating mode=""> When 10 seconds have passed after the compressor starts operation and the hot adjustment mode has finished, the unit is detected as abnormal when condenser/evaporator pipe temperature is not in heating range within 20 minutes. Note 3) It takes at least 27 minutes to detect abnormality. Note 4) It excludes the period of defrosting (Detection restarts when defrosting mode is over) Heating range: 3 deg C[5.4deg F]≦(TH5-TH1)</heating></cooling>	Slight temperature difference between indoor room temperature and pipe quid or condenser / evaporator> temperature themistor Shortage of refrigerant Disconnected holder of pipe quid or condenser / evaporator> thermistor Defective refrigerant circuit Converse connection of extension pipe (on plural units connection) Converse wiring of indoor/ outdoor unit connecting wire (on plural units connection) Defective detection of indoor room temperature and pipe <condenser evaporator=""> temperature thermistor Stop valve is not opened completely.</condenser>	Check pipe < liquid or condenser / evaporator> temperature with room temperature display on remote controller and outdoor controller circuit board. Pipe < liquid or condenser / evaporator> temperature display is indicated by setting SW2 of outdoor controller circuit board as follows. Conduct temperature check with outdoor controller circuit board after connecting 'A-Control Service Tool(PAC-SK52ST)'. ② Check converse connection of extension pipe or converse wiring of indoor/outdoor unit connecting wire.

Error Code	Abnormal point and detection method	Cause	Countermeasure
P9	Pipe temperature thermistor / Condenser-Evaporator (TH5) ① The unit is in 3-minute resume protection mode if short/open of thermistor is detected. Abnormal if the unit does not get back to normal within 3 minutes. (The unit returns to normal operation, if it has been reset normally.) ② Constantly detected during cooling, drying, and heating operation (except defrosting) Short: 90°C[194°F] or more Open: -40°C[-40°F] or less	Defective thermistor characteristics Contact failure of connector (CN44) on the indoor controller board (Insert failure) Breaking of wire or contact failure of thermistor wiring Temperature of thermistor is 90°C[194°F] or more or -40°C[-40°F] or less caused by defective refrigerant circuit. Defective indoor controller board	Check resistance value of thermistor. For characteristics, refer to (P1) above. Check contact failure of connector (CN44) on the indoor controller board. Refer to 9-7. Turn the power on and check restart after inserting connector again. Operate in test run mode and check pipe <condenser evaporator=""> temperature with outdoor controller circuit board. If pipe <condenser evaporator=""> temperature is exclusively low (in cooling mode) or high (in heating mode), refrigerant circuit may have defect. Operate in test run mode and check pipe <condenser evaporator=""> temperature with outdoor control circuit board. If there is extreme difference with actual pipe <condenser evaporator=""> temperature, replace indoor controller board. There is no abnormality if none of above comes within the unit. Turn the power off and on again to operate. In case of checking pipe temperature with outdoor controller circuit board, be sure to connect A-control service tool (PAC-SK52ST).</condenser></condenser></condenser></condenser>
PA (2500)	Forced compressor stop (due to water leakage abnormality) ① The unit has a water leakage abnormality when the following conditions, a) and b), are satisfied while the abovementioned detection is performed. a) The intake temperature subtracted with liquid pipe temperature detects to be less than -10°C[14°F] for a total of 30 minutes. (When the drain sensor is detected to be NOT soaked in the water, the detection record of a) and b) will be cleared.) b) Drain float switch detects to be in the water for more than 15 minutes. *Once the water leakage abnormality is detected, abnormality state will not be released until the main power is reset.	 ① Drain pump trouble ② Drain defective Drain pump clogging Drain pipe clogging ③ Open circuit of float switch ④ Contact failure of float switch connector ⑤ Dew condensation on float switch Drain water descends along lead wire. Drain water waving due to filter clogging. ⑥ Extension piping connection difference at twin, triple, quadruple system. ⑦ Miswiring of indoor/ outdoor connecting at twin, triple, quadruple system. ⑧ Room temperature thermistor / liquid pipe temperature thermistor detection is defective. 	 ①Check the drain pump. ②Check whether water can be drained. ③Check the resistance of the float switch. ④Check the connector contact failure. ⑤Check the float switch leadwire mounted. Check the filter clogging. ⑥Check the piping connection. ⑦Check the indoor/ outdoor connecting wires. ⑧Check the room temperature display of remote controller. Check the indoor liquid pipe temperature display of outdoor controller board.
E0 or E4	Remote controller transmission error(E0)/signal receiving error(E4) ① Abnormal if main or sub remote controller cannot receive any transmission normally from indoor unit of refrigerant address "0" for 3 minutes. (Error code: E0) ② Abnormal if sub remote controller could not receive for any signal for 2 minutes. (Error code: E0) ① Abnormal if indoor controller board cannot receive any data normally from remote controller board or from other indoor controller board for 3 minutes. (Error code: E4) ② Indoor controller board cannot receive any signal from remote controller for 2 minutes. (Error code: E4)	Ocontact failure at transmission wire of remote controller All remote controllers are set as "sub" remote controller. In this case, E0 is displayed on remote controller, and E4 is displayed at LED (LED1, LED2) on the outdoor controller circuit board. Miswiring of remote controller Defective transmitting receiving circuit of remote controller Defective transmitting receiving circuit of indoor controller board of refrigerant addresses "0". Noise has entered into the transmission wire of remote controller.	 ① Check disconnection or looseness of indoor unit or transmission wire of remote controller. ② Set one of the remote controllers "main" if there is no problem with the action above. ③ Check wiring of remote controller. • Total wiring length: max. 500m [1640ft] (Do not use cable × 3 or more.) • The number of connecting indoor units: max. 16 units • The number of connecting remote controller: max. 2 units When the above-mentioned problem of ①~③ are not applied, ④ Diagnose remote controllers. a) When "RC OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board. b) When "RC NG" is displayed, replace remote controller. c) When "RC E3" or "ERC 00-66" is displayed, noise may be causing abnormality. * If the unit is not normal after replacing indoor controller board in group control, indoor controller board of address "0" may be abnormal.

Error Code	Abnormal point and detection method	Cause	Countermeasure
E3 or E5	Remote controller transmission error(E3)/signal receiving error(E5) ① Abnormal if remote controller could not find blank of transmission path for 6 seconds and could not transmit. (Error code: E3) ② Remote controller receives transmitted data at the same time, compares the data, and when detecting it, judges different data to be abnormal 30 continuous times. (Error code: E3) ① Abnormal if indoor controller board could not find blank of transmission path. (Error code: E5) ② Indoor controller board receives transmitted data at the same time, compares the data, and when detecting it, judges different data to be abnormal 30 continuous times. (Error code: E5)	2 remote controllers are set as "main." (In case of 2 remote controllers) Remote controller is connected with 2 indoor units or more. Repetition of refrigerant address Defective transmitting receiving circuit of remote controller Defective transmitting receiving circuit of indoor controller board Noise has entered into transmission wire of remote controller.	Set a remote controller to main, and the other to sub. Remote controller is connected with only one indoor unit. The address changes to a separate setting. When "RC OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. When becoming abnormal again, replace indoor controller board. b)When "RC NG" is displayed, replace remote controller. c)When "RC E3" or "ERC 00-66" is displayed, noise may be causing abnormality.
E6	Indoor/outdoor unit communication error (Signal receiving error) ① Abnormal if indoor controller board cannot receive any signal normally for 6 minutes after turning the power on. ② Abnormal if indoor controller board cannot receive any signal normally for 3 minutes. ③ Consider the unit as abnormal under the following condition: When 2 or more indoor units are connected to an outdoor unit, indoor controller board cannot receive a signal for 3 minutes from outdoor controller circuit board, a signal which allows outdoor controller circuit board to transmit signals.	Contact failure, short circuit or, miswiring (converse wiring) of indoor/outdoor unit connecting wire Defective transmitting receiving circuit of indoor controller board Defective transmitting receiving circuit of indoor controller board Noise has entered into indoor/outdoor unit connecting wire.	* Check LED display on the outdoor control circuit board. (Connect A-control service tool, PAC-SK52ST.) Refer to EA-EC item if LED displays EA-EC. ① Check disconnection or looseness of indoor/ outdoor unit connecting wire of indoor unit or outdoor unit. Check all the units in case of twin indoor unit system. ②-④ Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board or outdoor controller circuit board. * Other indoor controller board may have defect in case of twin indoor unit system.
E7	Indoor/outdoor unit communication error (Transmitting error) Abnormal if indoor controller board receives "1" 30 times continuously when indoor controller board transmits "0" signal.	Defective transmitting receiving circuit of indoor controller board Noise has entered into power supply. Noise has entered into outdoor control wire.	①-③ Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board.
Fb	Indoor controller board Abnormal if data cannot be read normally from the nonvolatile memory of the indoor controller board.	Defective indoor controller board	① Replace indoor controller board.
E1 or E2	Remote controller control board ① Abnormal if data cannot be read normally from the nonvolatile memory of the remote controller control board. (Error code: E1) ② Abnormal if the clock function of remote controller cannot be operated normally. (Error code: E2)	① Defective remote controller	① Replace remote controller.

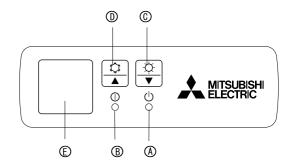
9-4. TROUBLESHOOTING BY INFERIOR PHENOMENA

Note: Refer to the manual of outdoor unit for the detail of remote controller.

Phenomena	Cause	Countermeasure
(1)Upward/downward vane performance failure	 The vane is not downward during defrosting and heat preparation and when the thermostat is OFF in HEAT mode. (Working of COOL protection function) Vane motor does not rotate. Defective vane motor Breaking of wire or connection failure of connector Upward/downward vane does not work. The vane is set to fixed position. 	Normal operation (The vane is set to horizontal regardless of remote control.) Check ② (left). Check the vane motor. (Refer to "How to check the parts".) Check for breaking of wire or connection failure of connector. Normal operation (Each connector on vane motor side is disconnected or setting the fixed vanes by wired remote controller.)
(2)Receiver for IR wireless remote controller	Weak batteries of IR wireless remote controller Contact failure of connector (CNB) on IR wireless remote controller board (Insert failure) Contact failure of connector (CN90) on indoor controller board (Insert failure) Contact failure of connector between IR wireless remote controller board and indoor controller board	① Replace batteries of IR wireless remote controller. ②~④ Check contact failure of each connector. If no problems are found of connector, replace indoor controller board. When the same trouble occurs even if indoor controller board is replaced, replace IR wireless remote controller board.

9-5. EMERGENCY OPERATION

9-5-1. When IR wireless remote controller troubles or its battery is exhausted



When the remote controller cannot be used

When the batteries of the remote controller run out or the remote controller malfunctions, the emergency operation can be done using the emergency buttons on the grille.

- **(A)** DEFROST/STAND BY lamp
- ® Operation lamp
- © Emergency operation switch (heating)
- Receiver

Starting operation

- To operate the cooling mode, press the \$\tilde{\pi}\$ button \$\vec{\pi}\$ for more than 2 seconds.
- To operate the heating mode, press the button for more than 2 seconds
- * Lighting of the Operation lamp ® means the start of operation.

Note:

· Details of emergency mode are as shown below.

Operation mode	COOL	HEAT		
Set temperature	24°C,75°F	24°C,75°F		
Fan speed	High	High		
Airflow direction	Horizontal	Downward 5		

Stopping operation

• To stop operation, press the 🌣 button 🛈 or the 🗘 button 🛈.

9-5-2. When wired remote controller or indoor unit microprocessor fails

- 1.When the wired remote control or the indoor unit microcomputer has failed, but all other components work properly, if you set the switch (SWE) on the indoor controller board ON, the indoor unit will begin emergency operation. When emergency operation is activated, the indoor unit operates as follows:
 - (1) Indoor fan is running at high speed. (2) Drain pump is working.
- * Note on the IR wireless remote control: when the remote control does not function, it is possible to activate emergency operation by using the indoor unit emergency operation switch (SW1, SW2 of the IR wireless signal receiver board).

However, if the indoor unit microprocessor has failed, it is necessary to proceed with points 2 and 3 below as in the case of the wired remote control.

2. When you activate emergency operation of the cooling or heating, you have to set the switch (SWE) on the indoor controller board and activate emergency operation of the outdoor unit.

For details on how to activate emergency operation of the outdoor unit, refer to the outdoor unit wiring diagram.

- 3.Before you activate emergency operation, check the following points:
- (1) Emergency operation cannot be activated when:
 - the outdoor unit malfunctions. the indoor fan malfunctions.
 - when it has detected the malfunction of drain pump during self-diagnosing.
- (2) Emergency operation becomes continuous only by switching the power source on/off.
 - ON/OFF on the remote control or temperature control etc. does not function.
- (3)Avoid operating for a long time when the outdoor unit begins defrosting while emergency operation of the heating is activated because it will start to blow cold air.
- (4) Emergency cooling should be limited to 10 hours maximum (The indoor unit heat exchanger may freeze).
- (5)After emergency operation has been deactivated set the switches etc. to their original positions.
- (6)Movement of the vanes does not work in emergency operation, therefore you have to slowly set them manually to the appropriate position.

9-6. HOW TO CHECK THE PARTS

PLA-A12BA4 PLA-A30BA4

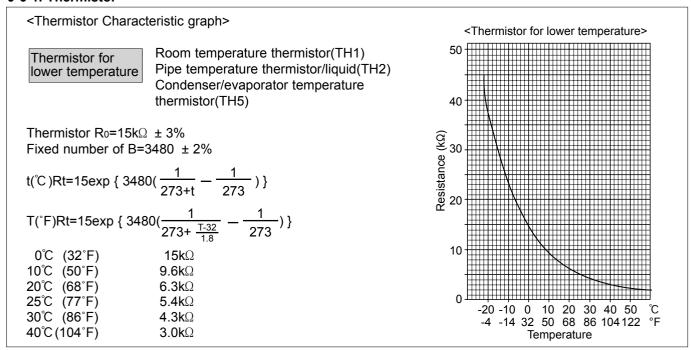
Blue Yellow

Red - White

PLA-A18BA4 PLA-A36BA4 PLA-A24BA4 PLA-A42BA4

Parts name			C	heck points			
Room temperature thermistor (TH1)	Disconnect the conn (At the ambient temp				tester.		
Pipe temperature thermistor/liquid(TH2)	Normal	I Abnormal		7.5.4.4			
Condenser/Evaporator	4.3kΩ~9.6kΩ	Оре	en or short	(Refer to the	e Thermis	tor Characteristic graph.)	
temperature thermistor (TH5)							
Vane motor (MV)	Measure the resistar (At the ambient temp						
	C	onnector		Norr	nal	Abnormal	
Orange	Red - Yellow (⑤	-3, 10-8,	15-13, 20-18)				
Red —	Red - Blue (⑤	-①, ⑩-⑥,	15-11, 20-16)	300	10	Open or short	
Blue Yellow	Red - Orange (⑤	-4, 10-9,	15-14, 20-19)	300	152	Open of short	
	Red - White (⑤	-2, 10-7,	(b-12, (2)-17)				
Drain pump (DP)	Measure the resistar (Winding temperatur			Is with a tester.			
	Normal	Α	bnormal				
YLW 3	290Ω	Оре	en or short				
Drain float switch (FS) Moving part	Measure the resistar	nce betwe	en the termina	Is with a tester.			
	State of moving part	Norr	mal	Abnormal		Switch	
2	UP	Sho	ort	Other than short		Magnet	
3	DOWN	Оре	en	Other than open			
4						Moving part	
i-see sensor (Option)	Turn on the indoor u i-see sensor control With electricity being i-see sensor rotates	ler board. g turned o	n, measure the	e power voltage b	etween c	onnectors with tester. or.	
	Blad	ck plastic ta	pe		ot disasse i-see sens	mble corner panel or.	
4321	i-see sensor (At th	e amhient	temperature	 	C[104°E])		
	i-see sensor conr			rmal		<u>)</u> bnormal	
	②(-)—④(+)		DC 1.857\			nan the normal	
4 3 2 1 Blue BlackPink Brown	①(+)—②(-)		DC 0.939\			nan the normal	
	NOTE : Be careful	of handin	g such a statio	electricity.			
Vane motor for i-see sensor (Option)	Measure the resistar (At the ambient temp						
White —	Connector	N	ormal	Abnorma	al		
	Red - Yellow						
Orange Orange	Red - Blue						
Red —	Red - Orange	2	250Ω	Open or sh	nort		
Riue Yellow	5 1 14711						

9-6-1. Thermistor

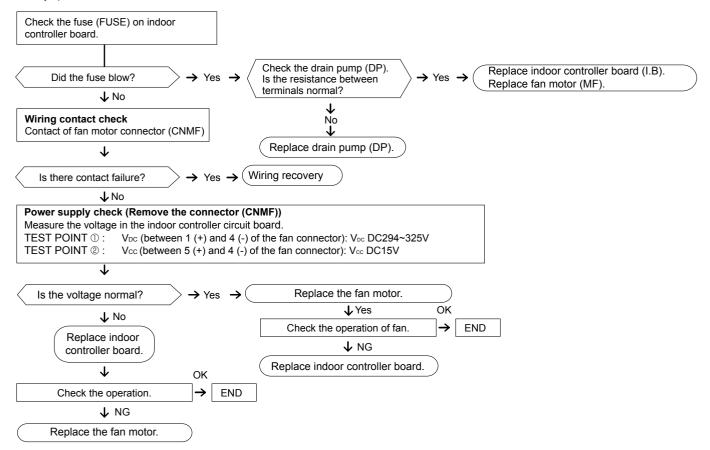


9-6-2. DC Fan motor (FAN MOTOR/ INDOOR CONTROLLER BOARD)

Check method of DC fan motor (fan motor / indoor controller circuit board)

- Notes
 - · High voltage is applied to the connecter (CNMF) for the fan motor. Pay attention to the service.
 - · Do not pull out the connector (CNMF) for the motor with the power supply on.
 - (It causes trouble of the indoor controller circuit board and fan motor.)
- ② Self check

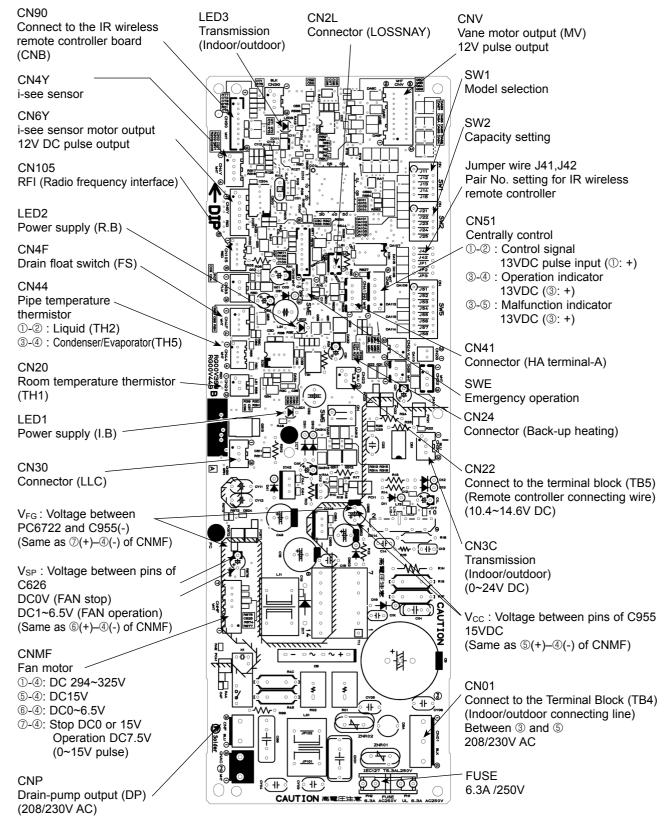
Symptom: The indoor fan cannot turn around



9-7. TEST POINT DIAGRAM

Indoor controller board

PLA-A12BA4 PLA-A18BA4 PLA-A24BA4 PLA-A30BA4 PLA-A36BA4 PLA-A42BA4



9-8. FUNCTIONS OF DIP SWITCH AND JUMPER WIRE

Each function is controlled by the dip switch and the jumper wire on control P.C. board. SW1 and SW2 are equipped only for service parts.

Model setting and capacity setting are memorised in the nonvolatile memory of the indoor controller board.

The black square (■) indicates a switch position.

Jumper wire (\bigcirc : Short \times : Open)

Jumper wire	Functions	Setting by the dip switch and jumper wire	Remarks
SW1	Model settings	MODELS Service PLA-A·BA4 1 2 3 4 5 ON OFF	
SW2	Capacity settings	MODELS Service MODELS Service PLA-A12BA4 1 2 3 4 5 0N OFF PLA-A30BA4 1 2 3 4 5 0N OFF PLA-A18BA4 1 2 3 4 5 0N OFF PLA-A36BA4 1 2 3 4 5 0N OFF PLA-A24BA4 1 2 3 4 5 0N OFF PLA-A42BA4 1 2 3 4 5 0N OFF	
J41 J42	Pair number setting with IR wireless remote controller	Wireless remote controller setting Use of the control of the controller setting Use of th	<initial setting=""> IR wireless remote controller: 0 Control PCB: ○ (for both J41 and J42) Four pair number settings are supported. The pair number settings of the wireless remote controller and indoor control PCB (J41/J42) are given in the table on the left. ('×' in the table indicates the jumper wire is disconnected.)</initial>
JP1	Unit type setting	Model JP1 Without TH5 O With TH5 X	There is no jumper (JP1) because these models have the cond./eva. temperature thermistor (TH5).
JP3	Indoor controller board type setting	Indoor controller board type JP3 Product × Service parts	

SPECIAL FUNCTION

10-1. ROTATION FUNCTION (AND BACK-UP FUNCTION, 2ND STAGE CUT-IN FUNCTION)

This function is only available when using wired remote controller.

10-1-1. Operation

(1) Rotation function (and Back-up function)

Outline of functions

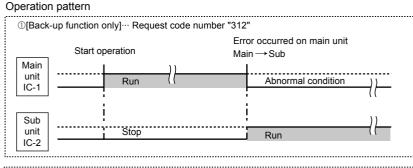
- · Operating the unit of main and sub alternately according to the interval setting. (Rotation function)
- *The setting of main/sub unit depends on the refrigerant address. (The setting of dip switch on the outdoor unit)

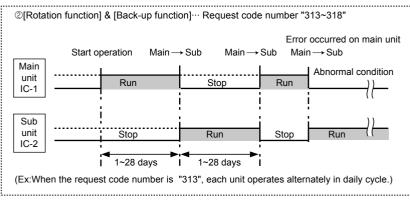
Refrigerant address "00" → Main unit Refrigerant address "01" → Sub unit

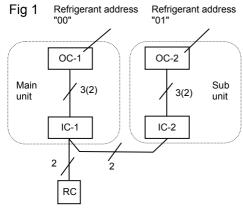
· If an error occurs to one unit, the other unit starts. (Back-up function)

System constraint

- · This function is available only by the grouping control system (INDOOR UNIT : OUTDOOR UNIT=1:1) of 2 refrigerant group. (Refer to Fig 1)
- · It is necessary to connect remote controller crossover wiring to between units (IR wireless remote controller is unusable) and to assign refrigerant address to each unit. (Dip switch on the outdoor unit...Refrigerant address 00/01)







OC: Outdoor unit IC: Indoor unit

RC: Wired remote controller

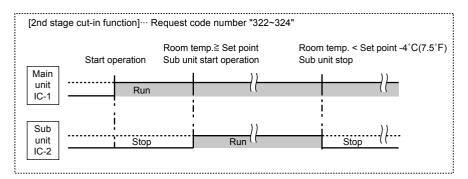
(2) 2nd stage cut-in function

Outline of functions

- · Quantity of operating units is controlled according to the room temperature and set point.
- · When room temperature becomes more than set point, standby unit starts. (2 units running)
- · When room temperature falls below set point -4°C (7.5°F), standby unit stops. (1 unit running)

System constraint

· This function is available only in rotation operation (or back-up) and cooling mode.



10-1-2. How to perform the operation of rotation function (Back-up function, 2nd stage cut-in function) Set by wired remote controller. (Maintenance monitor)

N	\cap	Ч	ГΙ	$^{\prime}$	١,	_
V						_

It is necessary to set the same content to both main unit and sub unit.

Every time indoor controller board is replaced for servicing, it is necessary to set each function.

(1) Request Code List

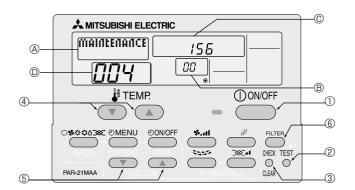
Rotation setting

r totation octaing		
Setting No. (Request code)	Setting contents	Initial setting
No.1 (310)	Monitoring the request code of current setting.	
No.2 (311)	Rotation and Back-up OFF (Normal group control operation)	0
No.3 (312)	Back-up function only	
No.4 (313)	Rotation ON (Alternating interval = 1day) and back-up function	
No.5 (314)	Rotation ON (Alternating interval = 3days) and back-up function	
No.6 (315)	Rotation ON (Alternating interval = 5days) and back-up function	
No.7 (316)	Rotation ON (Alternating interval = 7days) and back-up function	
No.8 (317)	Rotation ON (Alternating interval = 14days) and back-up function	
No.9 (318)	Rotation ON (Alternating interval = 28days) and back-up function	

2nd stage cut-in setting

	3	
Setting No. (Request code)	Setting contents	Initial setting
No.1 (320)	Monitoring the request code of current setting.	
No.2 (321)	Cut-in function OFF	0
No.3 (322)	Cut-in function ON (Set point = Set temp. +4°C(7.2°F))	
No.4 (323)	Cut-in function ON (Set point = Set temp. +6°C(10.8°F))	
No.5 (324)	Cut-in function ON (Set point = Set temp. +8°C(14.4°F))	

(2) Setting method of each function by wired remote controller



- B: Refrigerant address
- C: Data display area
- D: Request code display area

- 1. Stop running the air-conditioner(①).
- 2. Press the TEST button (②) for 3 seconds so that [Maintenance mode] appears on the screen (at △).

 → After a while, [00] appears in the refrigerant address number display area.(at ⑤)
- 3. Press the CHECK button (③) for 3 seconds to switch to [Maintenance monitor].

 Note) It is not possible to switch to [Maintenance monitor] during data request in maintenance mode (i.e., while"----" is blinking) since no buttons are operative.

[----] appears on the screen (at 0) when [Maintenance monitor] is activated. (The display (at 0) now allows you to set a request code No.)

- 5. Press the [CLOCK (\bigcirc and \bigcirc)] buttons (\bigcirc) to set the desired request code No.("311~318", "321~324", "331~335")
- 6. Press the (FILTER) button (6) to perform function setting.
 - → If the above operations are set correctly, request code number will appear in data display area.(at ©) [Example) When the request code number is "311", [311] appears on the screen.(at ©)]

[Reference]

You can check the request code number of current setting by setting the request code number ("310", "320" or "330") and press the FILTER button.(((§))

[Example) When the current setting is "Setting No.2(Request code 311)", [311] appears on the screen.(at ⊚)]

7. To return to normal mode, press the (DON/OFF) button (1).

10-2. BACK-UP HEATING FUNCTION (CN24)

10-2-1. Operation

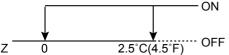
Outline of functions

The back-up heater signal is sent out according to the temperature difference between indoor room temperature and set temperature. This function is available only in heating operation.

10-2-2. How to connect

When connecting to the connector CN24 of the indoor unit, use PAC-SE56RA-E (optional parts).

	Temperature difference (Z=Set temp Room temp.)	Back-up heater signal output				
1	Z≦ 0°C(°F)	OFF				
2	0 < Z < 2.5°C(4.5°F)	Keeping condition				
3	2.5°C(4.5°F) ≦ Z	ON				
	ON					



11

DISASSEMBLY PROCEDURE

PLA-A12BA4 PLA-A18BA4 PLA-A24BA4 PLA-A30BA4 PLA-A36BA4 PLA-A42BA4

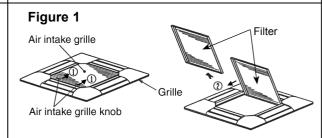
Be careful when removing heavy parts.

OPERATING PROCEDURE

1. Removing the air intake grille

- (1) Slide the knob of air intake grille toward the arrow ① to open the air intake grille.
- (2) Remove drop prevention hook from the panel.
- (3) Slide the shaft in the hinge to the direction of the arrow ② and remove the air intake grille.

PHOTOS & ILLUSTRATIONS



2. Removing the room temperature thermistor (TH1)

- (1) Remove the air intake grille and the filter. (See Figure 1)
- (2) Remove the 2 screws from the electrical box.
- (3) Disconnect the connector CN20 (Red) from the indoor controller board.
- (4) Remove the room temperature thermistor and holder.

3. Removing the indoor controller board (I.B)

- (1) Remove the air intake grille and the filter. (See Figure 1)
- (2) Remove the 2 screws from the electrical box cover.
- (3) Disconnect the connectors:

CNMF (White/ 7P) for fan motor

CN44 (White/ 4P) for thermistor (TH2/ TH5)

CNP (Blue/ 3P) for drain pump

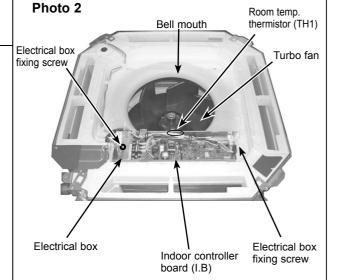
CN4F (White/ 4P) for float switch

CN01 (Black/ 5P) for earth and reactor

CNV (White/ 20P) for vane motor

- (4) Remove the 6 supports from indoor controller board.
- (5) Remove the indoor controller board.

Electrical box cover (Electrical box)



4. Removing the electrical box

- (1) Remove the air intake grille and the filter. (See Figure 1)
- (2) Remove the 2 screws from the electrical box cover.
- (3) Disconnect the connectors. (Refer to step 3)
- (4) Remove 2 electrical box fixing screws and remove 2 hooks.
- (5) Pull the electrical box.
 - <Electrical parts in the electrical box> Indoor controller board Terminal block (TB4)(TB5)

OPERATING PROCEDURE

5. Removing the fan and fan motor (MF)

- (1) Remove the electrical box. (See Photo 2)
- (2) Remove the bell mouth (3 screws). (See Photo 2)
- (3) Remove the turbo fan nut.
- (4) Pull out the turbo fan.
- (5) Remove the wire cover (3 screws).
- (6) Remove 2 wiring clamps.
- (7) Disconnect the connector of the fan motor (CNMF).
- (8) Remove the 3 nuts and washers and rubber mounts of the fan motor.

Fan motor Clamp Wire cover fixing screw Nut Washer Rubber mount

PHOTOS & ILLUSTRATIONS

6. Removing the panel

- (1) Remove the air intake grille and the filter. (See Figure 1)
- (2) Disconnect the connector CNV (White/ 20P).

Corner panel (See Figure 2)

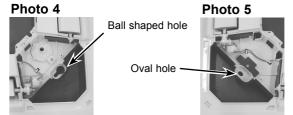
- (3) Remove the corner screw.
- (4) Slide the corner panel to the direction of the arrow ①, and remove the corner panel.

Panel (See Photo 4, 5)

- (5) Remove the 2 screws from the panel which fixes the oval holes
- (6) Rotate the panel a little to come to the bell shaped hole where the screw is large and remove the panel.

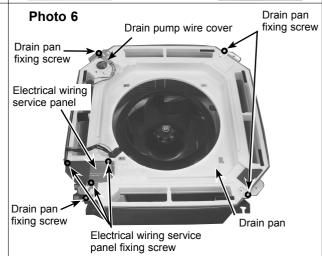
Screw Detail Screw Corner panel Panel

Corner panel



7. Removing the drain pan

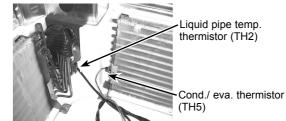
- (1) Remove the air intake grille and the filter. (See Figure 1)
- (2) Remove the 2 screws from the electrical box cover.
- (3) Disconnect the connectors. (Refer to step 3)
- (4) Remove the panel. (See Photo 4, 5)
- (5) Remove the electrical wiring service panel (3 screws).
- (6) Remove the drain pump wire cover (1 screw).
- (7) Remove the electrical box. (See Photo 2)
- (8) Remove the bell mouth. (See Photo 2)
- (9) Remove the 4 screws and pull out the drain pan.
- * Pull out the left and right of the pan gradually. Be careful not to crack or damage the pan.



8. Removing the pipe temperature thermistor (TH2) and condenser evaporator temperature thermistor (TH5)

- (1) Remove the drain pan. (See Photo 6)
- (2) Remove the turbo fan. (See Photo 3)
- (3) Remove the 2 wiring clamps. (See Photo 3)
- (4) Remove the coil plate (2 screws).
- (5) Remove the thermistors which are inserted into the holders installed to the thin copper pipe.
- (6) Disconnect the 4-pin white connector (CN44).

Photo 7

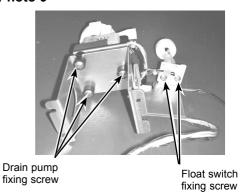


OPERATING PROCEDURE

9. Removing the drain pump (DP) and float switch (FS)

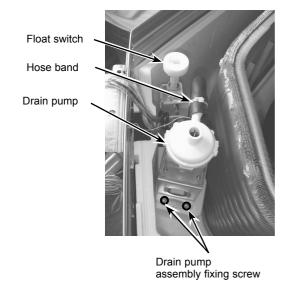
- (1) Remove the drain pan. (See Photo 6)
- (2) Cut the hose band and remove the hose.
- (3) Remove the drain pump assembly (3 screws and 2 hooks).
- (4) Remove the drain pump (3 screws).
- (5) Remove the float switch (2 screws).

Photo 9



PHOTOS & ILLUSTRATIONS

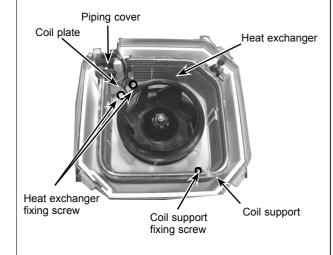
Photo 8



10. Removing the heat exchanger

- (1) Remove the drain pan. (See Photo 6)
- (2) Remove the 3 screws of the piping cover, and pull out piping cover.
- (3) Remove the 2 screws of coil plate.
- (4) Remove the 2 screws of the coil.
- (5) Remove the screw of the coil support.
- (6) Pull out the heat exchanger.

Photo 10







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December 2010

No. OCB482

PARTS CATALOG

Series PLA Ceiling Cassettes R410A

Indoor unit [Model names]

[Service Ref.]

PLA-A12BA4

PLA-A12BA4

PLA-A18BA4

PLA-A18BA4

PLA-A24BA4

PLA-A24BA4

PLA-A30BA4

PLA-A30BA4

PLA-A36BA4

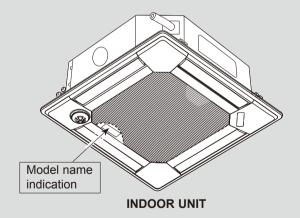
PLA-A36BA4

PLA-A42BA4

PLA-A42BA4

NOTE:

 RoHS compliant products have <G> mark on the spec name plate.



CONTENTS

1. RoHS PARTS LIST2

SERVICE MANUAL (OCH482)



(Option)



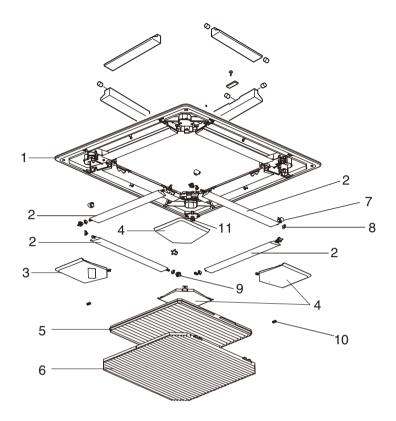
WIRED REMOTE CONTROLLER (Option)





Rohs Parts List

PANEL PARTS for PLA-A12/18/24/30/36/42BA4 PLP-40BAU

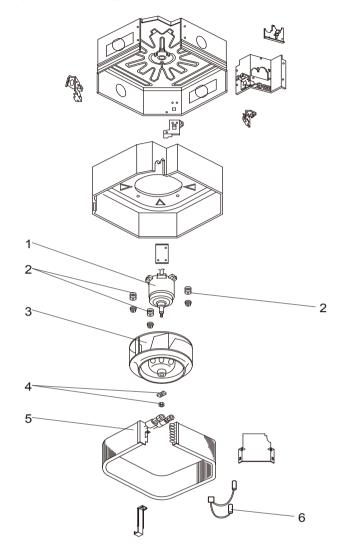


Part number that is circled is not shown in the illustration.

No.	RoHS	Parts No.		o.	Parts Name	Specification	Q'ty/unit PLP-40 BAU	Remarks (Drawing No.)	Wiring Diagram Symbol	Recom- mended Q'ty
1	G	T7W	E21	003	AIR OUTLET GRILLE		1			
2	G	T7W	E10	002	VANE ASSY		4			
3	G	T7W	E03	638	CORNER PANEL		1			
4	G	R01	E21	638	CORNER PANEL		3			
5	G	R01	E16	500	L. L. FILTER		1			
6	G	R01	E35	691	GRILLE ASSY		1			
7	G	R01	E19	223	VANE MOTOR		4		MV	
8	G	R01	E02	063	VANE BUSH		8			
9	G	R01	E03	040	GEAR (Vane)		4			
10	G	R01	E04	040	GEAR (S/M)		4			
11	G	R01	E03	523	SOCKET		1			
12	G	R01	E02	673	SCREW ASSY	4pcs/set	1	Accessory		

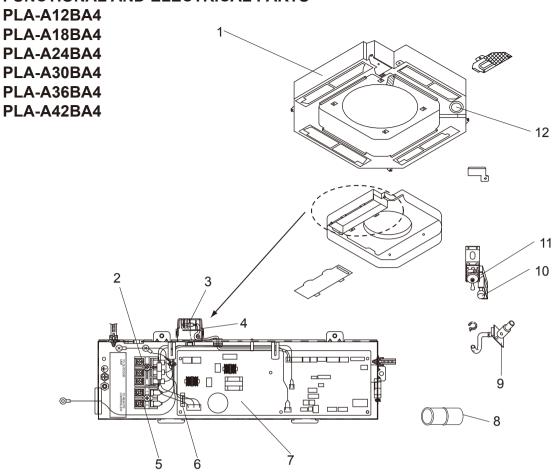
STRUCTURAL AND FUNCTIONAL PARTS

PLA-A12BA4 PLA-A18BA4 PLA-A24BA4 PLA-A30BA4 PLA-A36BA4 PLA-A42BA4



No.	RoHS	Parts No.).	Parts Name	Specification	Q'ty/unit PLA-A·BA4			Remarks	Wiring Diagram	Recom- mended
							12,18		36,42	(Drawing No.)	Symbol	Q'ty
1	G	R01	E43	220	FAN MOTOR		1	1			MF	
	G	R01	E44	220	FAN MOTOR				1		MF	
2	G	R01	E14	105	MOTOR MOUNT		3	3	3			
3	G	R01	E39	114	TURBO FAN		1	1				
	G	R01	E34	114	TURBO FAN				1			
4	G	R01	10K	097	SPL WASHER / NUT		1	1				
	G	R01	09K	097	SPL WASHER / NUT				1			
	G	T7W	H86	480	HEAT EXCHANGER		1					
5	G	T7W	H88	480	HEAT EXCHANGER			1				
	G	R01	AE3	480	HEAT EXCHANGER				1			
6	G	T7W	E50	202	THERMISTOR		1	1	1		TH2/TH5	
7	G	R01	E13	097	WASERS ASSY	4pcs/set	1	1	1			
8	G	R01	E02	660	PIPE COVER SET		1	1	1			

FUNCTIONAL AND ELECTRICAL PARTS



[OHS	Parts No.			Parts Name	Specification	Q'ty/unit PLA-A	Remarks	Wiring Diagram Symbol	Recom-
No.	8						12/18/24/30/36/42	(Drawing No.)		menaea Q'ty
							BA4			Q ty
1	G	T7W	E33	529	DRAIN PAN		1			
2	G	R01	E18	246	TERMINAL BLOCK	3P (S1,S2,S3)	1		TB4	
3	G	R01	H18	202	ROOM TEMP. THERMISTOR		1		TH1	
4	G	R01	E01	520	SENSOR COVER		1			
5	G	R01	E48	246	TERMINAL BLOCK	2P (1,2)	1		TB5	
6	G	R01	E14	239	FUSE	6.3A 250V	1		FUSE	
7	G	T7W	E96	310	INDOOR CONTROLLER BOARD		1		I.B	
8	G	R01	E07	523	JOINT SOCKET		1			
9	G	R01	E04	523	DRAIN SOCKET		1			
10	G	R01	E04	272	FLOAT SENSOR		1		FS	
11	G	T7W	E14	355	DRAIN PUMP		1		DP	
12	G	R01	E02	524	DRAIN PLUG		1			



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