

SPLIT-TYPE AIR CONDITIONERS

## **OUTDOOR UNIT**

**Revision E:** • Capacity corrections have been corrected [7-1. 2), 3)].

OBH502 REVISED EDITION-D is void.



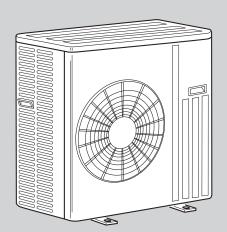
## No. OBH502 REVISED EDITION-E

# SERVICE MANUAL

Models

MUZ-D30NA/-1/-01/-02 MUZ-D36NA/-1/-01/-02 MUY-D30NA/-1 MUY-D36NA/-1

> Indoor unit service manual MSZ-D•NA Series (OBH501) MSY-D•NA Series (OBH501)



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PARTS CATALOG (OBB502)

**NOTE:** RoHS compliant products have <G> mark on the spec name plate.



## Use the specified refrigerant only

## Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of. Correct refrigerant is specified in the manuals and on the spec labels provided with our products. We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

## **Revision A:**

• 3. SPECIFICATION has been corrected.

### **Revision B:**

• MUZ-D•NA-1/-1/2 and MUY-D•NA-1 have been corrected.

### **Revision C:**

• Errors in TROUBLESHOOTING have been corrected.

### **Revision D:**

• "Check of outdoor thermistor" has been corrected (10-5. B).

#### **Revision E:**

• Capacity corrections have been corrected [7-1. 2), 3)].

## **1** TECHNICAL CHANGES

#### MUZ-D30NA MUZ-D30NA-U MUZ-D36NA MUZ-D36NA-U MUY-D30NA MUY-D36NA

1. New model

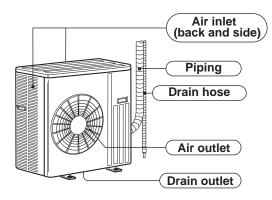
1. Wiring diagram has been changed.

2. Fan motor has been changed.



## PART NAMES AND FUNCTIONS

#### MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA



Item		Model	MSZ-D30NA	MSY-D30NA	MSZ-D36NA	MSY-D36NA				
Capacity Rated (Minimum ~	Cooling <del>%</del> 1	Btu/h	30,700 (9,800 ~ 30,700)	30,700 (9,800 ~ 30,700)	32,000/33,200 (9,800 ~ 32,000) / (9,800 ~ 33,200)	33,200/34,600 (9,800 ~ 33,200) / (9,800 ~ 34,600)				
Maximum)	Heating 47 *1		32,600 (8,700 ~ 34,000)	—	35,200 (8,700 ~ 36,000)	—				
Capacity	Heating 17 *2	Btu/h	20,800	—	_					
Power consumption Rated (Minimum ~ Maximum)	Cooling *1	W	3,850 (620 ~ 3,850)	3,380 (620 ~ 3,380)	4,140/4,360 (620 ~ 4,140) / (620 ~ 4,360)	4,210/4,240 (620 ~ 4,210) / (620 ~ 4,240)				
(TOTAL)	Heating 47 *1		3,360 (520 ~ 3,600)	—	3,840 (520 ~ 4,100)	—				
Power consumption	Heating 17 *2	W	2,620	—	3,000	—				
EER	Cooling		8.0 [14.5]	9.1 [16.0]	7.7/7.6 [14.5]	7.9/8.2 [15.1]				
HSPF IV(V) <del>%</del> 4	Heating		8.2 (6.7)	—	8.2 (6.7)	—				
COP	Heating *1		2.84	—	2.69	—				
Outdoor unit model			MUZ-D30NA	MUY-D30NA	MUZ-D36NA	MUY-D36NA				
Power supply	V , phas	e, Hz		208/230	0,1,60					
Max. fuse size (time	delay)	А			5					
A A			21							
Fan motor		F.L.A			93					
	Model				FMCHT					
Compressor		R.L.A			6					
		L.R.A			0					
	Refrigeration oi	CC			IEO22)					
Refrigerant control	1		Linear expansion valve							
Sound level <del>%</del> 1	Cooling	dB(A)	55	55	56	56				
	Heating		57		57					
Defrost method	1	1	Reverse cycle	—	Reverse cycle	—				
	W	-		·	1/16					
Dimensions	D	in.			3					
	Н			1	7/16					
Weight		lb.	141	126	141	126				
External finish				Munsell 3						
Remote controller	uilt in transforme	2 *)			ss type					
Control voltage (by b	ount-in transform	ər)			4 VDC					
Refrigerant piping	Liquid									
Refrigerant pipe size (Min. wall thickness)	Liquid	in.		· · · · · · · · · · · · · · · · · · ·	.0315)					
	Gas Indoor			5/8 (0	.0394)					
Connection method			Flared							
	Outdoor Height									
Between the indoor & outdoor units	difference	ft.	50							
	Piping length		4.11		00					
Refrigerant charge (I	K410A)		4 lb. 10 oz.	4 lb.	4 lb. 10 oz.	4 lb.				

NOTE: Test conditions are based on ARI 210/240. \*1: Rating conditions (Cooling) — Indoor: 80°FDB, 67°FWB, Outdoor: 95°FDB, (75°FWB) (Heating) — Indoor: 70°FDB, 60°FWB, Outdoor: 47°FDB, 43°FWB \*2: (Heating) — Indoor: 70°FDB, 60°FWB, Outdoor: 17°FDB, 15°FWB

Rated frequency Rated frequency Maximum frequency

## Test condition

#### **\*3,\*4**

	Mode	Test	Indoor air c	ondition (°F)	Outdoor air condition (°F)			
RI	Mode	Test	Dry bulb	Wet bulb	Dry bulb	Wet bulb		
		"A" Cooling Steady State at rated compressor Speed	80	67	95	(75)		
		"B-2" Cooling Steady State at rated compressor Speed	80	67	82	(65)		
	SEER (Cooling)	"B-1" Cooling Steady State at minimum compressor Speed	80	67	82	(65)		
		Low ambient Cooling Steady State at minimum compressor Speed	80	67	67	(53.5)		
		Intermediate Cooling Steady State at Intermediate compressor Speed <del>*</del> 5	80	67	87	(69)		
		Standard Rating-Heating at rated compressor Speed	70	60	47	43		
		Low temperature Heating at rated compressor Speed	70	60	17	15		
	HSPF	Max temperature Heating at minimum compressor Speed	70	60	62	56.5		
	(Heating)	High temperature Heating at minimum compressor Speed	70	60	47	43		
		Frost Accumulation at rated compressor Speed	70	60	35	33		
		Frost Accumulation at Intermediate compressor Speed <del>*5</del>	70	60	35	33		

\*5: At Intermediate compressor Speed =("Cooling rated compressor speed" - "minimum compressor speed") / 3 + "minimum compressor speed".

#### **OPERATING RANGE**

(1) POWER SUPPLY

	Rated voltage	Guaranteed voltage (V)					
Outdoor unit	208/230 V 1 phase 60 Hz	Min. 187 208 230 Max. 253					

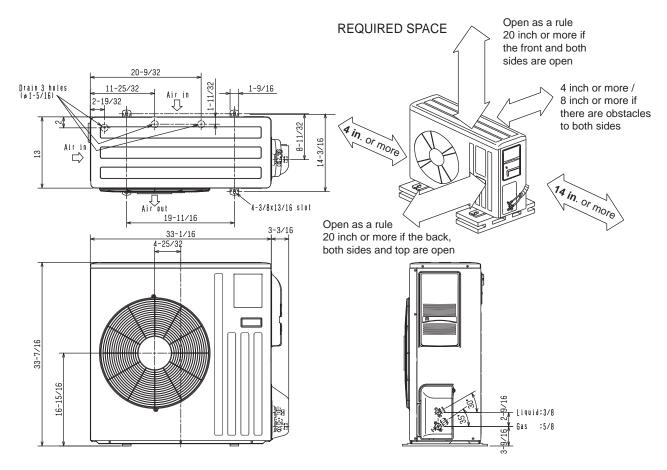
#### (2) OPERATION

		Intake air temperature (°F)							
Mode	Condition	Ind	oor	Outdoor					
		DB	WB	DB	WB				
	Standard temperature	80	67	95	—				
Cooling	Maximum temperature	90	73	115	_				
Cooling	Minimum temperature	67	57	14	_				
	Maximum humidity	78	3%						
	Standard temperature	70	60	47	43				
Heating	Maximum temperature	80	67	75	65				
-	Minimum temperature	70	60	14	13				

## 4 OUTLINES AND DIMENSIONS

## MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

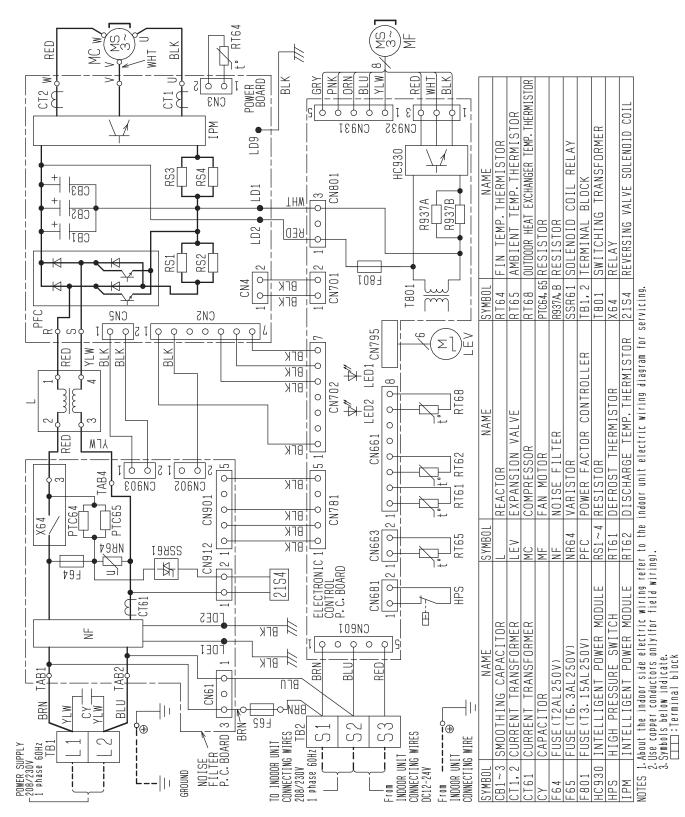
#### Unit: inch



WIRING DIAGRAM

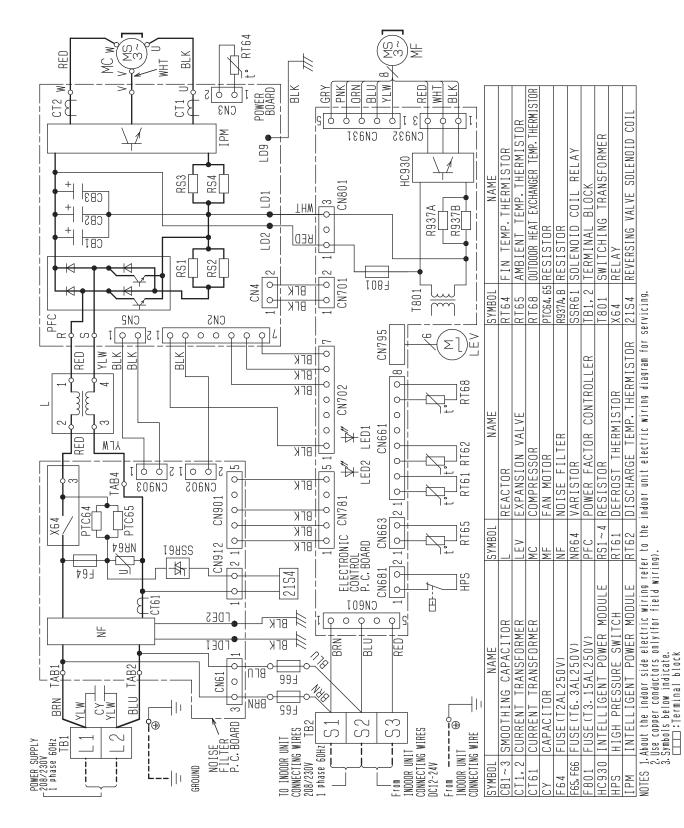
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#### MUZ-D30NA MUZ-D30NA-I MUZ-D36NA MUZ-D36NA-I



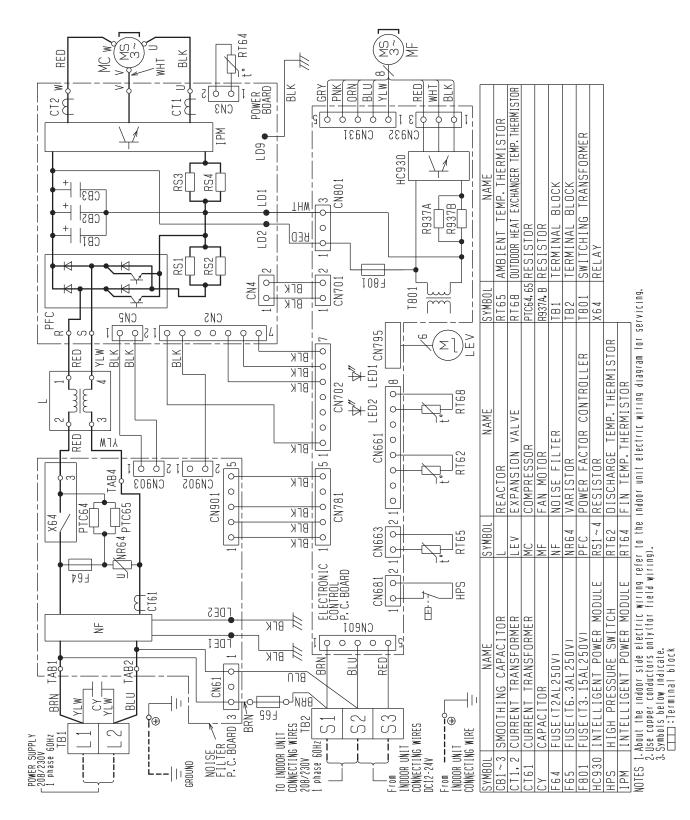
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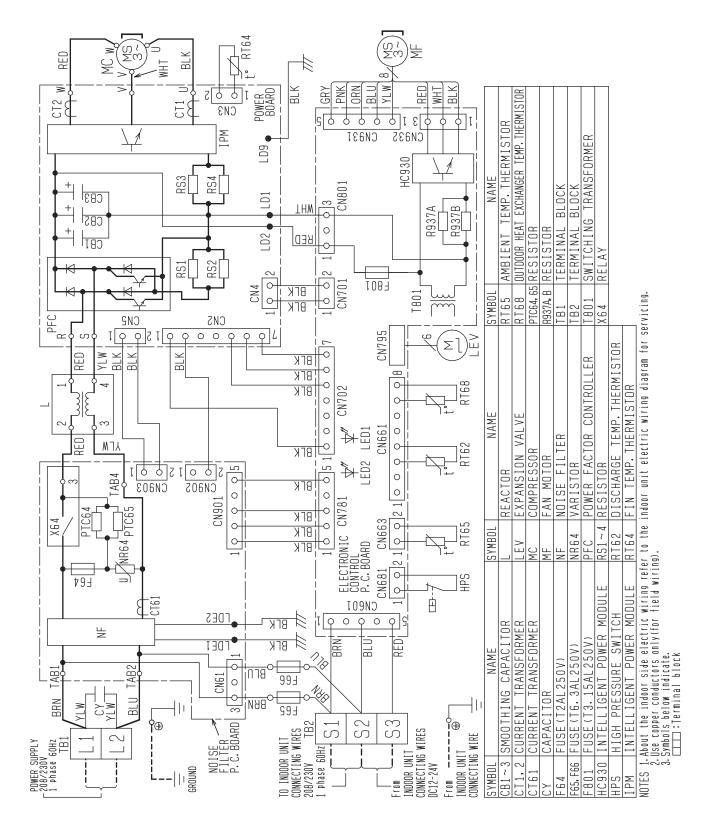


#### MUZ-D30NA-1 MUZ-D30NA-1 MUZ-D36NA-1 MUZ-D36NA-1

#### MUY-D30NA MUY-D36NA





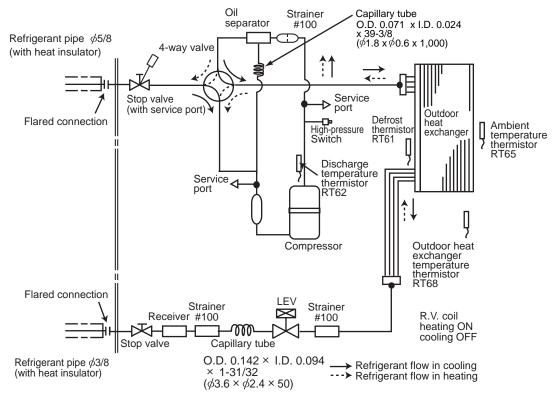


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## **REFRIGERANT SYSTEM DIAGRAM**

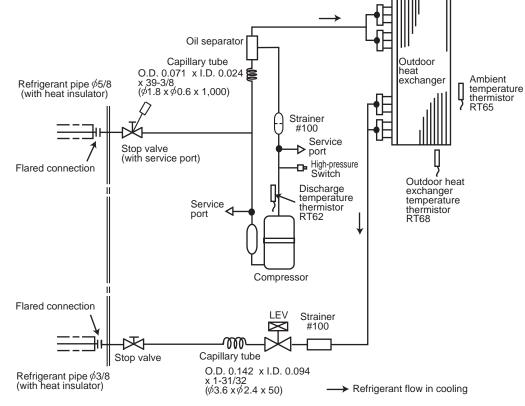
## MUZ-D30NA MUZ-D36NA

Unit: inch (mm)



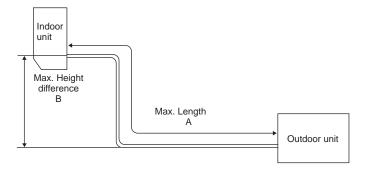
### MUY-D30NA MUY-D36NA

Unit: inch (mm)



## MAX. REFRIGERANT PIPING LENGTH and MAX. HEIGHT DIFFERENCE

	Refrigeran	t piping: ft.	Piping size O.D: in.			
Model	Max. Length A	Max. Height difference B	Gas	Liquid		
MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA	100	50	5/8	3/8		



## ADDITIONAL REFRIGERANT CHARGE (R410A: oz.)

Refrigerant piping exceeding 25 ft. requires additional refrigerant charge according to the calculation.

Model	Outdoor unit		Refrigerant piping length (one way): ft.										
Iviouei	precharged	25	30	40	50	60	70	80	90	100			
MUZ-D30NA MUZ-D36NA	4 lb. 10 oz.	0	2.96	8.88	14.80	20.72	26.64	32.56	38.48	44.40			
				Calculatio	n: X oz. =	2.96/5 oz.	/ ft. × (Re	frigerant p	ping lengt	h (ft.) - 25)			
Model	Outdoor unit		Refrigerant piping length (one way): ft.										
Iviodei	precharged	25	30	40	50	60	70	80	90	100			
MUY-D30NA MUY-D36NA	4 lb.	0	1.08	3.24	5.40	7.56	9.72	11.88	14.04	16.20			

 $\label{eq:calculation: X oz. = 1.08/5 oz. / ft. x (Refrigerant piping length (ft.) - 25) \\ \textbf{NOTE:} Refrigerant piping exceeding 25 ft. requires additional refrigerant charge according to the calculation. \\ \end{array}$ 

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### MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

## 7-1. PERFORMANCE DATA 1) COOLING CAPACITY

	Indoor air				-	(	Dutdoor	intake	air DB t	empera	ture (°F	-)		-		
Model	IWB (°F)	75				85		95		105			115			
	түр (г)	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC
	71	37.6	19.1	3.43	35.2	17.8	3.75	33.0	16.7	4.04	30.7	15.6	4.25	28.2	14.3	4.43
MUZ-D30NA	67	35.6	22.8	3.23	33.2	21.2	3.56	30.7	19.6	3.85	28.6	18.3	4.08	26.2	16.8	4.27
	63	33.5	25.9	3.08	31.0	24.0	3.41	28.9	22.3	3.68	26.2	20.3	3.93	23.9	18.5	4.08
	71	40.7	19.8	3.88	38.0	18.5	4.25	35.7	17.4	4.58	33.2	16.2	4.82	30.5	14.9	5.01
MUZ-D36NA	67	38.5	23.9	3.66	35.9	22.2	4.03	33.2	20.6	4.36	30.9	19.1	4.62	28.4	17.6	4.84
	63	36.2	27.3	3.49	33.5	25.3	3.86	31.2	23.5	4.16	28.4	21.4	4.45	25.9	19.5	4.62
	71	37.6	19.1	3.01	35.2	17.8	3.30	33.0	16.7	3.55	30.7	15.6	3.73	28.2	14.3	3.89
MUY-D30NA	67	35.6	22.8	2.84	33.2	21.2	3.13	30.7	19.6	3.38	28.6	18.3	3.58	26.2	16.8	3.75
	63	33.5	25.9	2.70	31.0	24.0	2.99	28.9	22.3	3.23	26.2	20.3	3.45	23.9	18.5	3.58
	71	40.7	19.8	3.75	38.0	18.5	4.10	35.7	17.4	4.42	33.2	16.2	4.65	30.5	14.9	4.84
MUY-D36NA (208 V)	67	38.5	23.9	3.54	35.9	22.2	3.89	33.2	20.6	4.21	30.9	19.1	4.46	28.4	17.6	4.67
(200 1)	63	36.2	27.3	3.37	33.5	25.3	3.73	31.2	23.5	4.02	28.4	21.4	4.29	25.9	19.5	4.46
	71	42.4	20.6	3.77	39.6	19.3	4.13	37.2	18.1	4.45	34.6	16.8	4.69	31.8	15.5	4.88
MUY-D36NA (230 V)	67	40.1	24.9	3.56	37.4	23.2	3.92	34.6	21.5	4.24	32.2	20.0	4.49	29.6	18.3	4.71
()	63	37.7	28.4	3.39	34.9	26.3	3.75	32.5	24.5	4.05	29.6	22.3	4.32	27.0	20.3	4.49

NOTE: 1. IWB : Intake air wet-bulb temperature TC : Total Capacity (x10<sup>3</sup>Btu/h) SHC : Sensible Heat Capacity (x10<sup>3</sup>Btu/h) TPC : Total Power Consumption (kW) 2. SHC is based on 80°F of indoor Intake air DB temperature.

#### 2) COOLING CAPACITY CORRECTIONS

	Refrigerant piping length (one way: ft.)										
	25 (std.)	25 (std.) 40 65 100									
MUZ-D30NA MUY-D30NA	1.0	0.976	0.937	0.887							
MUZ-D36NA MUY-D36NA	1.0	0.974	0.932	0.878							

#### 3) HEATING CAPACITY CORRECTIONS

Refrigerant piping length (one way: ft.)										
	25 (std.) 40 65 100									
MUZ-D30NA MUZ-D36NA	1.0	0.997	0.993	0.987						

#### 4) HEATING CAPACITY

	Indoor air				Ou	tdoor int	ake air V	VB temp	erature	(°F)			
Model IDB (°F		1	15		25		35		43		5	55	
	ІОВ (Г)	TC	TPC	TC	TPC	TC	TPC	TC	TPC	TC	TPC	TC	TPC
	75	18.9	2.50	23.6	2.94	28.2	3.28	31.8	3.44	32.8	3.49	37.2	3.63
MUZ-D30NA	70	20.0	2.42	24.5	2.87	28.9	3.19	32.6	3.36	33.6	3.43	38.0	3.56
	65	20.5	2.32	25.6	2.77	29.8	3.11	33.6	3.28	34.6	3.33	38.8	3.49
	75	20.4	2.86	25.5	3.36	30.4	3.74	34.3	3.94	35.4	3.99	40.1	4.15
MUZ-D36NA	70	21.6	2.76	26.4	3.28	31.2	3.65	35.2	3.84	36.3	3.92	41.0	4.07
	65	22.2	2.65	27.6	3.17	32.2	3.55	36.3	3.74	37.3	3.80	41.9	3.99

NOTE: 1. IDB: Intake air dry-bulb temperature TC : Total Capacity (x10<sup>3</sup>Btu/h) TPC : Total Power Consumption (kW)

2. Above data is for heating operation without any frost.

How to operate with fixed operational frequency of the compressor.

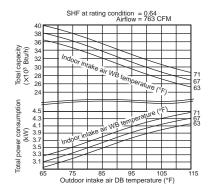
- 1. Press the EMERGENCY OPERATION switch on the front of the indoor unit, and select either EMERGENCY COOL mode or EMERGENCY HEAT mode before starting to operate the air conditioner.
- 2. The compressor starts with operational frequency.
- 3. The fan speed of the indoor unit is High.
- 4. This operation continues for 30 minutes.
- 5. In order to release this operation, press the EMERGENCY OPERATION switch twice or once, or press any button on the remote controller.

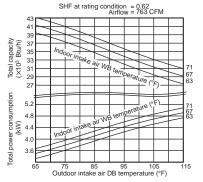
## 7-2. PERFORMANCE CURVE Cooling

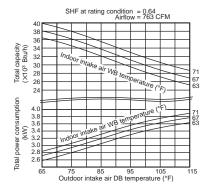
#### MUZ-D30NA

#### MUZ-D36NA

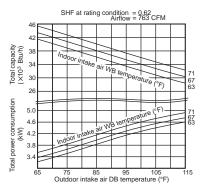
#### MUY-D30NA



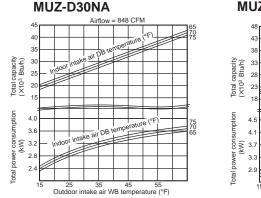




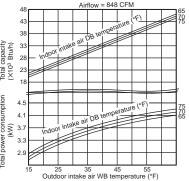
#### MUY-D36NA



#### Heating



#### MUZ-D36NA



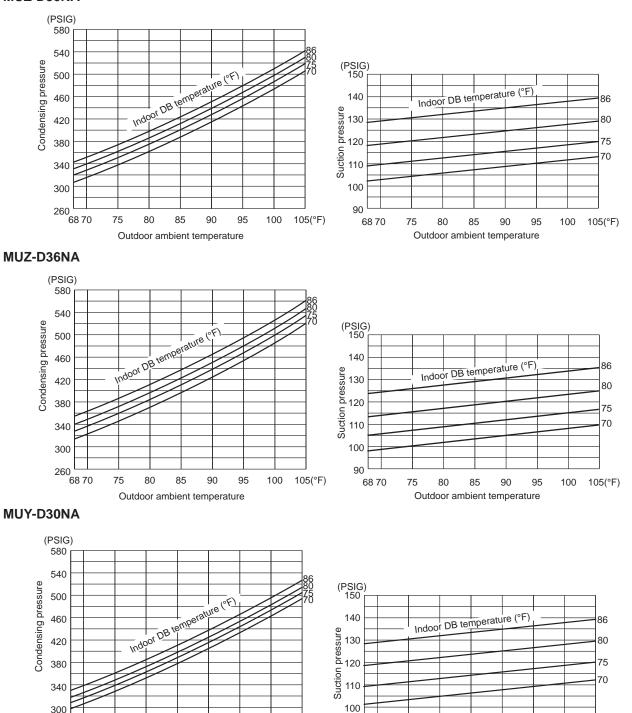
This value of frequency is not the same as the actual frequency in operating. Refer to 7-5 and 7-6 for the relationships between frequency and capacity.



## 7-3. CONDENSING PRESSURE

#### Cooling

Data is based on the condition of indoor humidity 50%. Air flow should be set to High speed.



MUZ-D30NA

OBH502E

260 LL 68 70

75

80

85

Outdoor ambient temperature

95

90

100

105(°F)

90

68 70

75

80

85

Outdoor ambient temperature

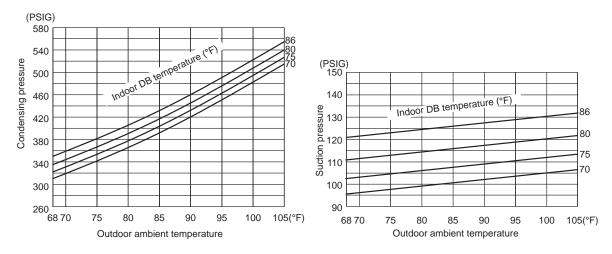
90

95

100

105(°F)

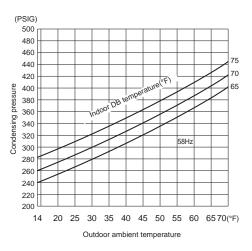
#### MUY-D36NA

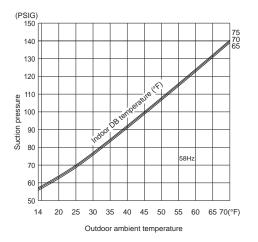


#### Heating

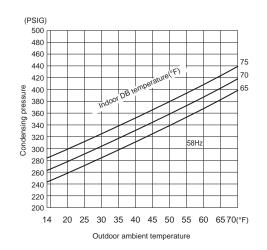
Data is based on the condition of outdoor humidity 75%. Air flow should be set to High speed. Data is for heating operation without any frost.

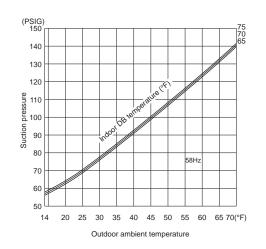
#### **MUZ-D30NA**





#### MUZ-D36NA



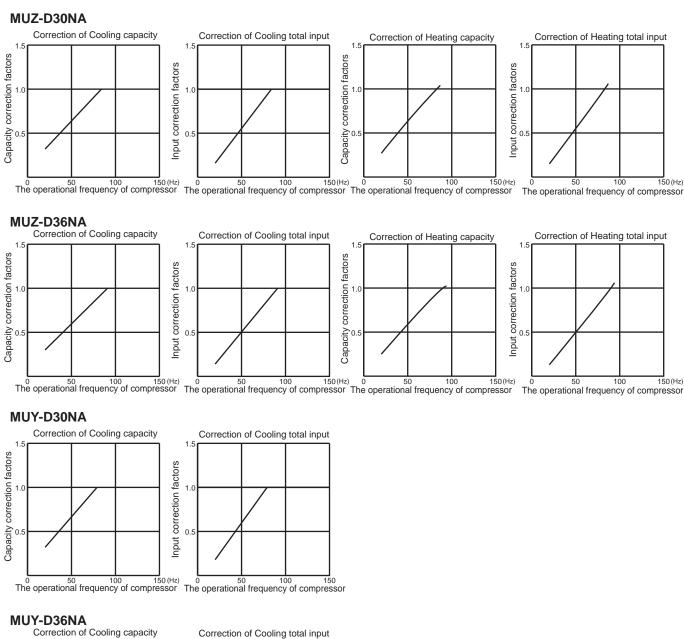




## 7-4. STANDARD OPERATION DATA

	Model			MSZ-I	030NA	MSZ-D	36NA	MSY-D30NA	MSY-D36NA			
	Item		Unit	Cooling	Heating	Cooling	Heating	Cooling	Cooling			
	Capacity		Btu/h	30,700	32,600	32,000/33,200	35,200	30,700	33,200/34,000			
a	SHF		_	0.64	_	0.62	_	0.64	0.62			
Total	Input		kW	3.85	3.36	4.14/4.36	3.84	3.38	4.21/4.24			
	Rated frequency		Hz	84	84	91	91	79	92			
	Indoor unit			MSZ-I	030NA	MSZ-D	36NA	MSY-D30NA	MSY-D36NA			
	Power supply		V, phase, Hz		208/230 , 1 , 60							
ni;	Input		kW			0.0	58					
circl	Fan motor current		Α			0.45/	0.42					
ical	Outdoor unit			MUZ-I	030NA	MUZ-D	036NA	MUY-D30NA	MUY-D36NA			
Electrical circuit	Power supply		V, phase, Hz			208/230	, 1 , 60					
	Input		kW	3.792	3.302	4.082/4.302	3.782	3.322	4.152/4.182			
	Comp. current		А	17.25/15.56	14.95/13.46	18.65/17.86	17.25/15.56	15.05/13.56	18.95/17.26			
	Fan motor current		А			0.80/	0.72					
	Condensing pressure		PSIG	468	404	480	420	453	475			
	Suction pressure		PSIG	126	96	122	94	125	119			
Refrigerant circuit	Discharge temperature		°F	186.8	169.7	198.7	168.8	191.3	197.1			
ant c	Condensing temperature		۴F	126.5	114.3	128.5	117.0	123.8	127.4			
gera	Suction temperature		۴F	45.5	29.8	48.0	29.1	54.7	48.6			
Refri	Comp. shell bottom temper	ature	۴F	175.6	156.4	187.0	155.7	177.4	182.7			
"	Ref. pipe length		ft.			2	5					
	Refrigerant charge (R410A)	)	—		4 lb.	10 oz.		4	lb.			
	Intoko oir tomporaturo	DB	۴F	80	70	80	70	80	80			
	Intake air temperature	WB	۴F	67	60	67	60	67	67			
Indoor unit		DB	°F	53.9	112.2	53	114.9	53.7	51.7			
pdoc	Discharge air temperature	WB	°F	53	73.9	52.1	74.6	52.8	50.8			
<u>-</u>	Fan speed (High)		rpm			1,1	00					
	Airflow (High)		CFM	741 (Wet)	795	738 (Wet)	794	718 (Wet)	710 (Wet)			
nit	Intaka air tomporatura	DB	°F	95	47	95	47	95	95			
or ui	Intake air temperature	WB	°F	_	43	_	43	_	_			
Outdoor unit	Fan speed		rpm	800								
Ō	Airflow		CFM			1,9	41					

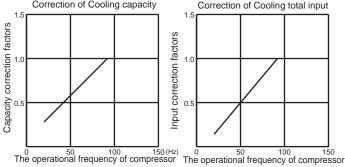
### 7-5. CAPACITY AND INPUT CORRECTION BY INVERTER OUTPUT FREQUENCY



150 (Hz)

150(Hz)

100

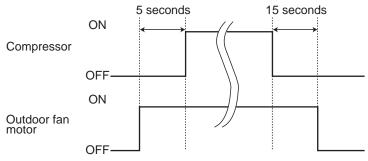


- 7-6. TEST RUN OPERATION (How to operate fixed-frequency operation)1. Press EMERGENCY OPERATION switch to COOL or HEAT mode (COOL: Press once, HEAT: Press twice).
- 2. Test run operation starts and continues to operate for 30 minutes.
- 3. Compressor operates at rated frequency in COOL mode or 58 Hz in HEAT mode.
- 4. Indoor fan operates at High speed.
- 5. After 30 minutes, test run operation finishes and EMERGENCY OPERATION starts (Operation frequency of compressor varies).
- 6. To cancel test run operation (EMERGENCY OPERATION), press EMERGENCY OPERATION switch or any button on remote controller.

## MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

#### 8-1. OUTDOOR FAN MOTOR CONTROL

The fan motor turns ON/OFF, interlocking with the compressor. [ON] The fan motor turns ON 5 seconds before the compressor starts up. [OFF] The fan motor turns OFF 15 seconds after the compressor has stopped running.

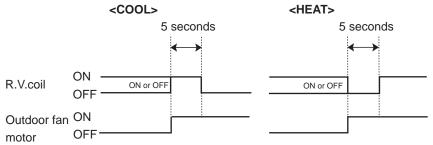


### 8-2. R.V. COIL CONTROL

#### <MUZ>

Heating			 		 		ON
Cooling							
Dry							

NOTÉ: The 4-way valve reverses for 5 seconds right before start-up of the compressor.



#### 8-3. Relation between main sensor and actuator

Sensor	Purpose	Purpose Compressor		Outdoor fan motor	R.V. coil	Indoor fan motor
Discharge temperature thermistor	Protection	0	0			
Indoor coil temperature thermistor	Cooling: Coil frost prevention	0				
Indoor con temperature thermistor	Heating: High pressure protection	0	0	0		
Defrost thermistor	Defrosting	0	0	0	0	0
Fin temperature thermistor	Protection	0		0		
Outdoor heat exchanger temperature	Protection	0	0	0		
Ambient temperature thermistor	Cooling: Low ambient temperature operation	0	0	0		

## MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

#### 9-1. PRE-HEAT CONTROL

9

If moisture gets into the refrigerant cycle, or when refrigerant is liquefied and col-lected in the compressor, it may interfere the start-up of the compressor. To improve start-up condition, the compressor is energized even while it is not operating.

This is to generate heat at the winding.

The compressor uses about 50 W when pre-heat control is turned ON. Pre-heat control is OFF at initial setting.

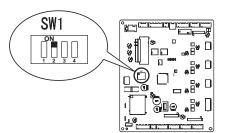
#### [How to activate pre-heat control]

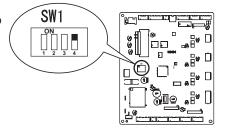
- Turn OFF the power supply for the air conditioner before making the setting.
   Set the 2nd Dip Switch of SW1 on the outdoor electronic control P.C. board to
- ON to activate pre-heat control function.

### 9-2. CHANGE IN DEFROST SETTING

#### Changing defrost finish temperature

- Turn OFF the power supply for the air conditioner before making the setting.
   Set the 4th Dip Switch of SW1 on the outdoor electronic control P.C. board to
- ON to change the defrost finish temperature. (Refer to 10-6-1.)
- 4th Dip Switch of SW1 **Defrost finish temperature** OFF 49.5°F (9.7°C) (Initial setting) ON 64.9°F (18.3°C)





## MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

#### **10-1. CAUTIONS ON TROUBLESHOOTING**

#### 1. Before troubleshooting, check the following

- 1) Check the power supply voltage.
- 2) Check the indoor/outdoor connecting wire for miswiring.
- 2. Take care of the following during servicing
  - 1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, and after confirming the horizontal vane is closed, turn off the breaker and/or disconnect the power plug.
  - 2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the electronic control P.C. board.
  - 3) When removing the electrical parts, be careful of the residual voltage of smoothing capacitor.
  - 4) When removing the electronic control P.C. board, hold the edge of the board with care NOT to apply stress on the components.
  - 5) When connecting or disconnecting the connectors, hold the connector housing. DO NOT pull the lead wires.





Correct

Connector housing

#### 3. Troubleshooting procedure

- First, check if the OPERATION INDICATOR lamp on the indoor unit is flashing on and off to indicate an abnormality. To make sure, check how many times the OPERATION INDICATOR lamp is flashing on and off before starting service work.
- 2) Before servicing check that the connector and terminal are connected properly.
- 3) When the electronic control P.C. board seems to be defective, check the copper foil pattern for disconnection and the components for bursting and discoloration.
- 4) Refer to 10-2 and 10-3.

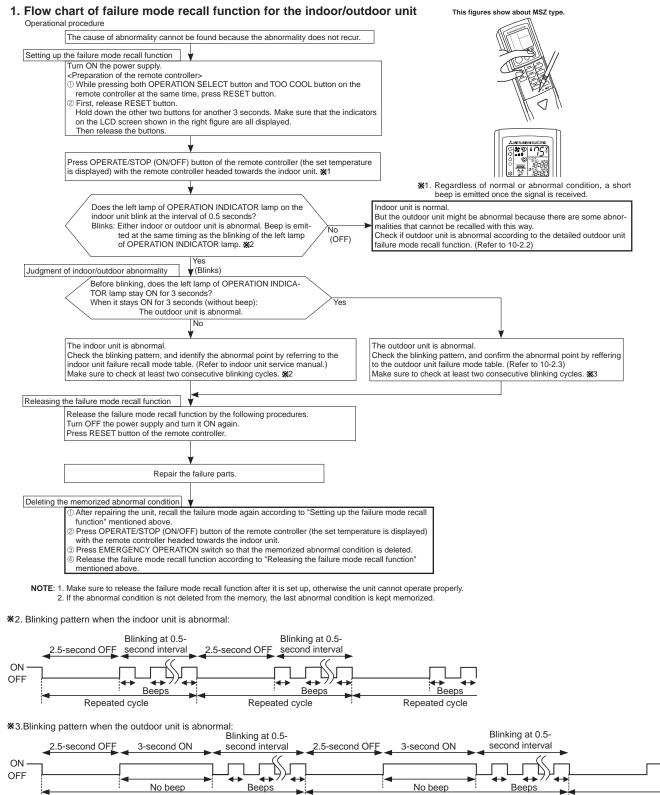
#### **10-2. FAILURE MODE RECALL FUNCTION**

Outline of the function

This air conditioner can memorize the abnormal condition which has occurred once.

Even though LED indication listed on the troubleshooting check table (10-3.) disappears, the memorized failure details can be recalled.

This mode is very useful when the unit needs to be repaired for the abnormality which does not recur.



OBH502E

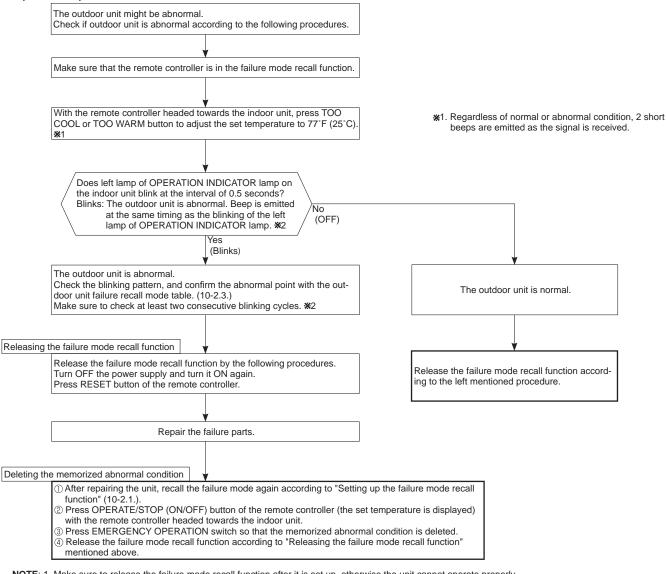
Repeated cycle

Repeated cycle

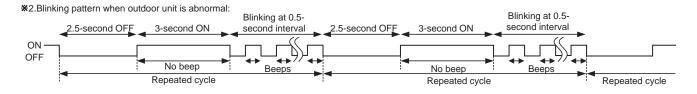
Repeated cycle

#### 2. Flow chart of the detailed outdoor unit failure mode recall function

#### Operational procedure



## **NOTE:** 1. Make sure to release the failure mode recall function after it is set up, otherwise the unit cannot operate properly. 2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.



## 3. Outdoor unit failure recall mode table MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

#### NOTE: Blinking patterns of this mode differ from the

ones of Troubleshooting check table (10-3.).

						. ,
The left lamp of OPERA- TION INDICATOR lamp (Indoor unit)	Abnormal point (Failure mode / protection)		dication or P.C. ard)	Condition	Remedy	Indoor/outdoor unit failure mode recall function
(		LED 1	LED 2			
OFF	Non (Normal)	Lighting	Lighting	_	_	_
2-time flash	flash Outdoor power system		Lighting	IPM protection stop or lock protection stop is continuously performed 3 times within 1 minute after the compres- sor gets started, or converter protection stop or bus-bar voltage protection stop is continuously performed 3 times within 3 minutes after start-up.	•Check the connection of the compressor connecting wire. •Refer to 10-5.0° How to check inverter/compressor". •Refer to 10-5.0° "Check of compressor start failure". •Check the stop valve.	0
	Discharge temperature thermistor	Lighting	Once			
	Defrost thermistor (MUZ)	Lighting	Once		•Refer to 10-5.® "Check of	
3-time flash	Ambient temperature thermistor	Lighting	Twice	Thermistor shorts or opens during compressor running.	outdoor thermistors".	0
	Fin temperature thermistor	Lighting	3 times			
	P.C. board temperature thermistor	Lighting	4 times		•Replace the outdoor electronic control P.C. board.	
	Outdoor heat exchanger tempera- ture thermistor	Lighting	9 times		•Refer to 10-5.® "Check of outdoor thermistors".	
4-time flash	Overcurrent	Once	Goes out	28 A current flow into intelligent power module.	Reconnect compressor con- nector.     Refer to 10-5. <sup>(1)</sup> "How to check inverter/compressor."     Refer to 10-5. <sup>(2)</sup> "Check of compressor start failure".     Check the stop valve.	_
5-time flash	Discharge temperature	Lighting	Lighting	Temperature of discharge temperature thermistor exceeds 241°F (116°C), compressor stops. Compressor can restart if discharge temperature thermistor reads 212°F (100°C) or less 3 minutes later.	•Check refrigerant circuit and refrigerant amount. •Refer to 10-5. <sup>®</sup> "Check of LEV".	_
6-time flash	High pressure	Lighting	Lighting	The outdoor heat exchanger temperature exceeds 158°F (70°C) during cooling or the indoor gas pipe temperature exceeds 158°F (70°C) during heating (MUZ).	Check refrigerant circuit and refrigerant amount.     Check the stop valve.	_
7-time flash	Fin temperature	3 times	Goes out	The fin temperature exceeds 189°F (87°C) during opera- tion.	•Check around outdoor unit. •Check outdoor unit air pas-	
r-une liash	P.C. board temperature	4 times	Goes out	The P.C. board temperature exceeds 158°F (70°C) during operation.	<ul> <li>sage.</li> <li>Refer to 10-5.<sup>(1)</sup> "Check of outdoor fan motor".</li> </ul>	
8-time flash	Outdoor fan motor	Lighting	Lighting	Failure occurs continuously 3 times within 30 seconds after the fan gets started.	•Refer to 10-5. <sup>()</sup> "Check of outdoor fan motor".	_
9-time flash	Nonvolatile memory data	Lighting	5 times	Nonvolatile memory data cannot be read properly.	•Replace the outdoor electronic control P.C. board.	0
10-time flash	Discharge temperature	Lighting	Lighting	The frequency of the compressor is kept 80 Hz or more and the discharge temperature is kept under 102°F (39°C) for more than 20 minutes.	Check refrigerant circuit and refrigerant amount.     Refer to 10-5.     "Check of LEV".	_
	Communication error between	Linkting	0.1122.00	Communication error occurs between the electronic control P.C. board and power board for more than 10 seconds.	•Check the connecting wire between outdoor electronic	_
	P.C. boards	Lighting	6 times	The communication between boards protection stop is continuously performed twice.	control P.C. board and power board.	0
	Current sensor	Lighting	7 times	A short or open circuit is detected in the current sensor during compressor operating.	•Replace the power board.	
11-time flash				Current sensor protection stop is continuously performed twice.		0
				Zero cross signal cannot be detected while the compressor is operating.	•Check the connecting wire among electronic control P.C. board, noise filter P.C. board	_
	Zero cross detecting circuit	5 times	Goes out	The protection stop of the zero cross detecting circuit is continuously performed 10 times.	and power board.	0

The left lamp of OPERA- TION INDICATOR lamp	Abnormal point (Failure mode / protection)	LED indication (Out- door P.C. board)		Condition	Remedy	Indoor/outdoor unit failure mode	
(Indoor unit)		LED 1	LED 2			recall function	
	Converter		Goes out	A failure is detected in the operation of the converter dur- ing operation.	<ul> <li>Check the voltage of power supply.</li> </ul>		
	Bus-bar voltage (1)	5 times	Goes out	The bus-bar voltage exceeds 400 V or falls to 200 V or below during compressor operating.	Replace the power board.		
11-time flash	Bus-bar voltage (2) * Even if this protection stop is performed continuously 3 times, it does not mean the abnormality in outdoor power system.	6 times	Goes out	The bus-bar voltage exceeds 400 V or falls to 50 V or below during compressor operating.	Check the voltage of power supply.     Replace the outdoor electronic control P.C. board.	_	

## 10-3. TROUBLESHOOTING CHECK TABLE MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

No.	Symptom	Indic: LED1	LED2	Abnormal point / Condition	Condition	Remedy	
	Cymptolin	(Red)	(Yellow)		Condition		
1	Lightning T		Twice	Outdoor power system	IPM protection stop or lock protection stop is continuously performed 3 times within 1 minute after the compressor gets started, or converter protection stop or bus-bar voltage protection stop is continuously performed 3 times within 3 minutes after start-up.	• Check the connection of the compressor connect- ing wire. • Refer to 10-5. <sup>(A)</sup> "How to check inverter/compres- sor". • Refer to 10-5. <sup>(E)</sup> "Check of compressor start failure" • Check the stop valve.	
2		Lightning	3 times	Discharge temperature therm- istor	A short circuit is detected in the thermistor during opera- tion, or an open circuit is detected in the thermistor after 10 minutes of compressor start-up.	•Refer to 10-5. <sup>®</sup> "Check of outdoor thermistors".	
				Fin temperature thermistor	A short or open circuit is detected in the thermistor during	• Refer to 10-5. <sup>®</sup> "Check of outdoor thermistors".	
3		Lightning	4 times	P.C. board temperature therm- istor	operation.	• Replace the outdoor electronic control P.C. board.	
				Ambient temperature thermistor	A short or open circuit is detected in the thermistor during operation.		
4	Outdoor unit does not oper- ate.	s		Outdoor heat exchanger temperature thermistor	A short circuit is detected in the thermistor during operation, or an open circuit is detected in the thermistor after 5 minutes (in cooling) and 10 minutes (in heating (MUZ)) of compressor start-up.	•Refer to 10-5. <sup>(()</sup> "Check of outdoor thermistors".	
				Defrost thermistor (MUZ)	A short circuit is detected in the thermistor during operation, or an open circuit is detected in the thermistor after 5 minutes of compressor start-up.		
5		Lightning	6 times	Serial signal	The communication fails between the indoor and outdoor unit for 3 minutes.	<ul> <li>Refer to 10-5.⊕ "How to check miswiring and serial signal error.</li> </ul>	
6		Lightning	7 times	Nonvolatile memory data	The nonvolatile memory data cannot be read properly.	•Replace the outdoor electronic control P.C. board.	
7		Lightning	8 times	Current sensor	Current sensor protection stop is continuously performed twice.	• Replace the power board.	
8		Lightning	11 times	Communication error between P.C. boards	The communication protection stop between boards is con- tinuously performed twice.	• Check the connecting wire between outdoor elec- tronic control P.C. board and power board.	
9		Lightning	12 times	Zero cross detecting circuit	The protection stop of the zero cross detecting circuit is continuously performed 10 times.	<ul> <li>Check the connecting wire among outdoor elec- tronic control P.C. board, noise filter P.C. board and power board.</li> </ul>	
				IPM protection	Overcurrent is detected after 30 seconds of compressor start- up.	Reconnect compressor connector.     Refer to 10-5.     "How to check inverter/compres-	
10		Twice	Goes out	Lock protection	Overcurrent is detected within 30 seconds of compressor start-up.	sor". •Refer to 10-5.⊕ "Check of compressor start failure" •Check the stop valve. •Check the power module (PAM module).	
11		3 times	Goes out	Discharge temperature protec- tion	Temperature of discharge temperature thermistor exceeds 241°F (116°C), compressor stops. Compressor can restart if discharge temperature thermistor reads 212°F (100°C) or less 3 minutes later.	•Check the amount of gas and refrigerant circuit. •Refer to 10-5. <sup>©</sup> "Check of LEV".	
12		4 times	Goes out	Fin temperature protection P.C. board temperature pro-	The fin temperature exceeds 189°F (87°C) during operation. The P.C. board temperature exceeds 158°F (70°C) during	<ul><li>Check around outdoor unit.</li><li>Check outdoor unit air passage.</li></ul>	
13	'Outdoor unit stops	5 times	Goes out	tection High-pressure protection	operation. The outdoor heat exchanger temperature exceeds 158°F (70 °C) during cooling or indoor gas pipe temperature exceeds 158°F (70°C) during heating (MUZ).	Refer to 10-5. <sup>®</sup> "Check of outdoor fan motor".     Check around of gas and the refrigerant circuit.     Check of stop valve.	
14	and restarts 3 minutes later' is	8 times	Goes out	Converter protection	A failure is detected in the operation of the converter during operation.	•Replace the power board.	
	repeated.			Bus-bar voltage protection (1)	The bus-bar voltage exceeds 400 V or falls to 200 V or below during compressor operating.	Check the voltage of power supply.     Paplage the power beard or the outdoor electropic	
15	9 times Goes out		Goes out	Bus-bar voltage protection (2)	The bus-bar voltage exceeds 400 V or falls to 50 V or below during compressor operating.	<ul> <li>Replace the power board or the outdoor electronic control P.C. board.</li> <li>Refer to 10-5.<sup>(1)</sup> "Check of bus-bar voltage".</li> </ul>	
16		13 times	Goes out	Outdoor fan motor	Failure occurs continuously three times within 30 seconds after the fan gets started.	•Refer to 10-5. <sup>©</sup> "Check of outdoor fan motor".	
17		Lighting	8 times	Current sensor protection	A short or open circuit is detected in the current sensor during compressor operating.	•Replace the power board.	
18		Lighting	11 times	Communication between P.C. boards protection	Communication error occurs between the outdoor electronic control P.C. board and power board for more than 10 seconds.	• Check the connecting wire between outdoor elec- tronic control P.C. board and power board.	
19		Lighting	12 times	Zero cross detecting circuit protection	Zero cross signal cannot be detected while the compressor is operating.	<ul> <li>Check the connecting wire among outdoor elec- tronic control P.C. board, noise filter P.C. board and power board.</li> </ul>	

**NOTE** 1. The location of LED is illustrated at the right figure. Refer to 10-6.1. 2. LED is lighted during normal operation.

The flashing frequency shows the number of times the LED blinks after every 2.5-second OFF. (Example) When the flashing frequency is "2".



Outdoor electronic control P.C. board(Parts side)
LED2 LED1

Lighting -

M = M

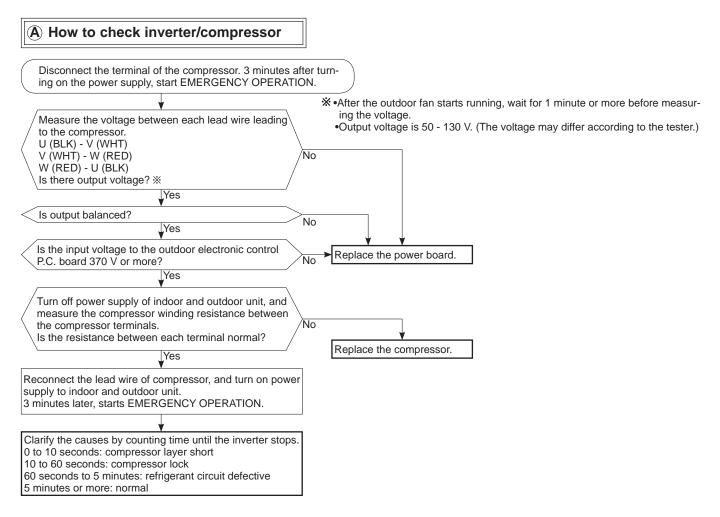
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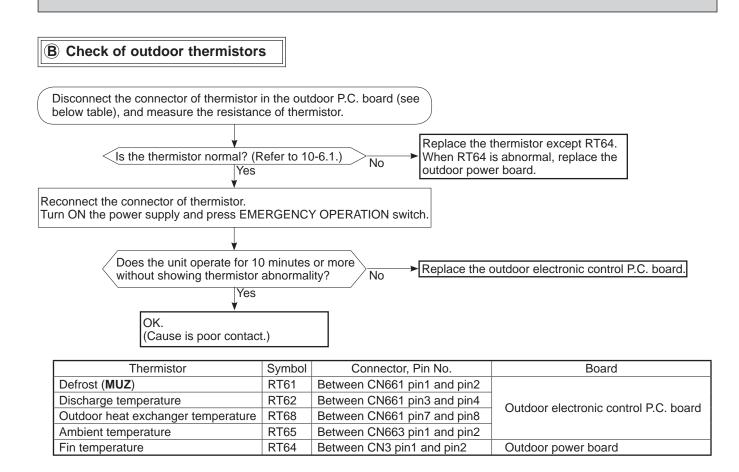
		Indic	ation			
No.	Symptom	LED1 (Red)	LED2 (Yellow)	Abnormal point / Condition	Condition	Remedy
20		Once	Lighting	Primary current protection	The input current exceeds 15 A.	• These symptoms do not mean any abnormality of
20		Once	Lighting	Secondary current protection	The current of the compressor exceeds 15 A.	the product, but check the following points.
21		Turing	Lighting	High-pressure protection (MUZ)	The indoor gas pipe temperature exceeds 113°F (45°C) dur- ing heating.	Check if indoor filters are clogged.     Check if refrigerant is short.
21		Twice Lighting		Defrosting in cooling	The indoor gas pipe temperature falls 37°F (3°C) or below during cooling.	Check if indoor/outdoor unit air circulation is short cycled.
22	Outdoor unit oper-	3 times	Lighting	Discharge temperature protec- tion	The discharge temperature exceeds 212°F (100°C) during operation.	Check refrigerant circuit and refrigerant amount.     Refer to 10-5. <sup>©</sup> "Check of LEV".     Refer to 10-5. <sup>©</sup> "Check of outdoor thermistors".
23	ates.	4 times	Lighting	Low discharge temperature protection	The frequency of the compressor is kept 80 Hz or more and the discharge temperature is kept under 102°F (39°C) for more than 20 minutes.	Refer to 10-5.     "Check of LEV".     Check refrigerant circuit and refrigerant amount.
24		5 times	Lighting	Cooling high-pressure protec- tion	The outdoor heat exchanger temperature exceeds 136°F (58 °C) during operation.	This symptom does not mean any abnormality of the product, but check the following points.     Check if indoor filters are clogged.     Check if refrigerant is short.     Check if indoor/outdoor unit air circulation is short cycled.
25	Outdoor unit oper-	9 times	Lighting	Inverter check mode	The unit is operated with emergency operation switch.	-
26	ates	Lighting	Lighting	Normal	-	-

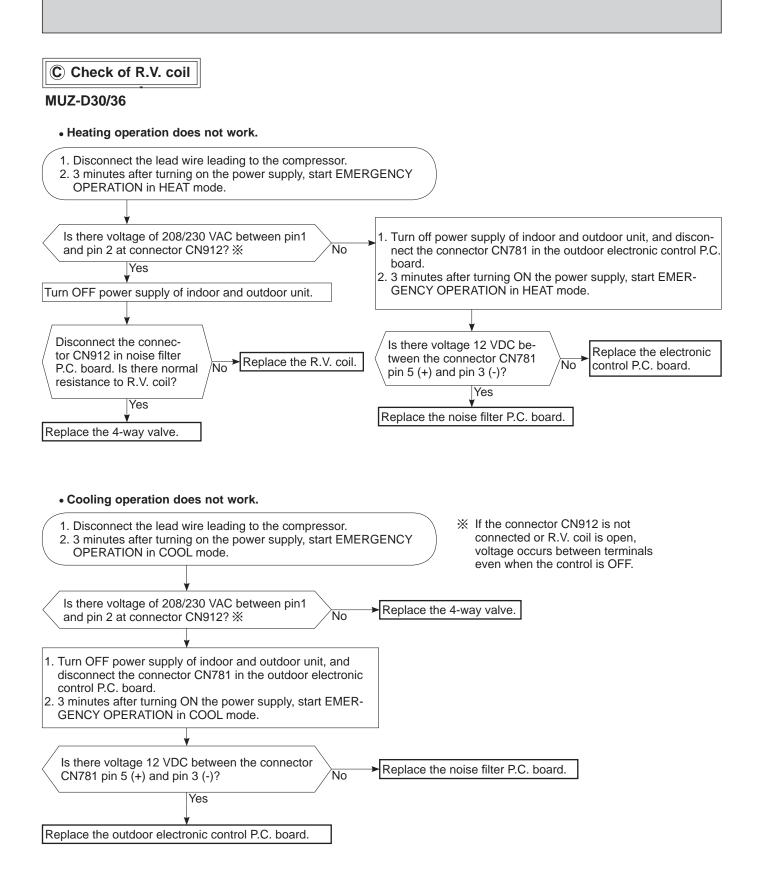
## 10-4. TROUBLE CRITERION OF MAIN PARTS MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

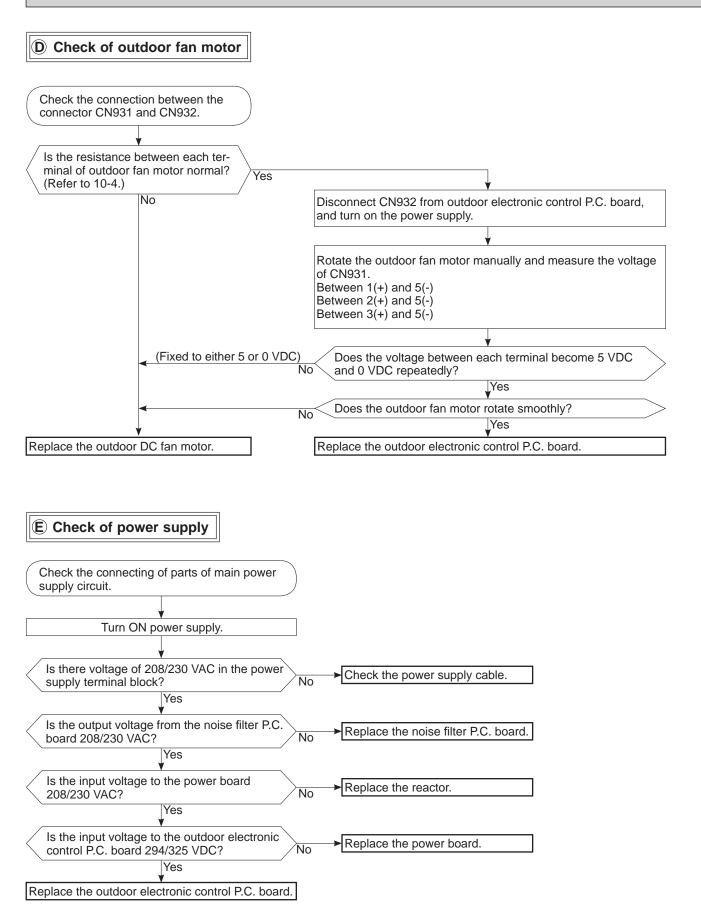
Part name	Check method and criterion	Figure
Defrost thermistor (RT61) ( <b>MUZ</b> )		
Ambient temperature thermistor (RT65)	Measure the resistance with a tester.	
Outdoor heat ex- changer temperature thermistor (RT68)	Refer to 10-6. "Test point diagram and voltage", 1. "Outdoor electron- ic control P.C. board", the chart of thermistor.	
Fin temperature thermistor (RT64)		
Discharge tem- perature thermistor	Measure the resistance with a tester. Before measurement, hold the thermistor with your hands to warm it up.	
(RT62)	Refer to 10-6. "Test point diagram and voltage", 1. "Outdoor electron- ic control P.C. board", the chart of thermistor.	
Compressor	Measure the resistance between terminals using a tester. (Temperature: 14 ~ 104°F (-10 ~ 40°C)) Normal 1.24 ~ 1.53 Ω	V RED V RED U BLK
Outdoor fan motor	$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	
R. V. coil (MUZ)	Measure the resistance using a tester. (Temperature: 14 ~ 104°F (-10 ~ 40°C)) Normal 1.20 ~ 1.55 kΩ	
Linear expansion valve	$ \begin{array}{c c} \mbox{Measure the resistance using a tester.} \\ \mbox{(Temperature: 14 ~ 104°F (-10 ~ 40°C))} \\ \hline \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	WHT RED ORN YLW BRN BLU

#### **10-5. TROUBLESHOOTING FLOW**

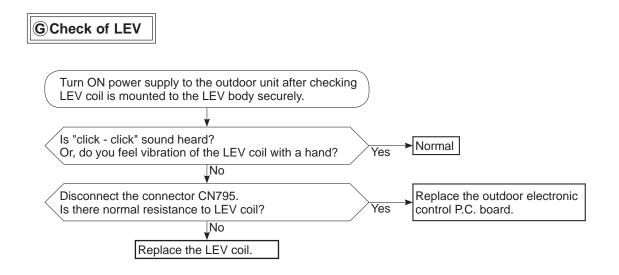




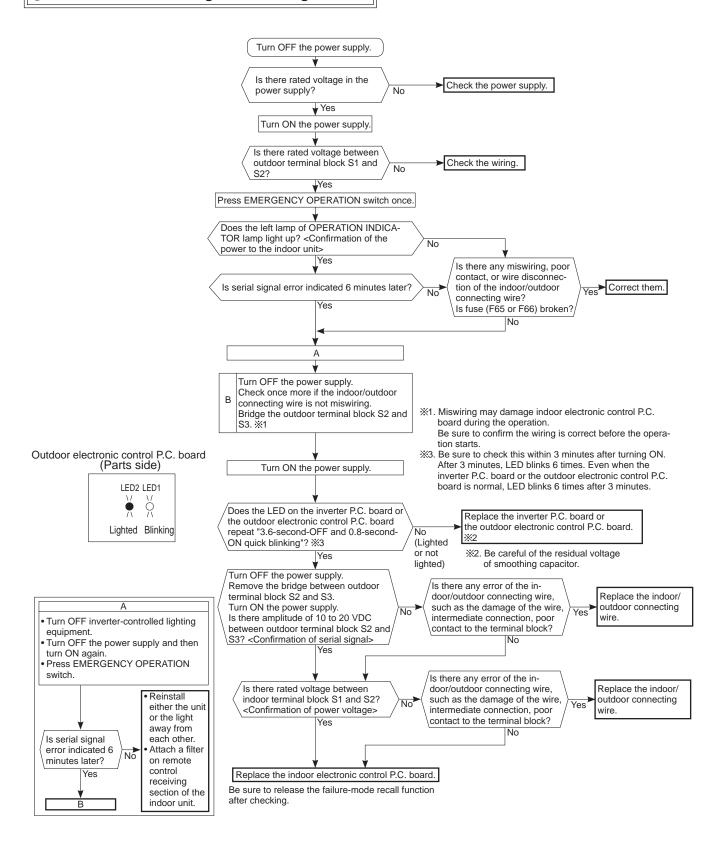


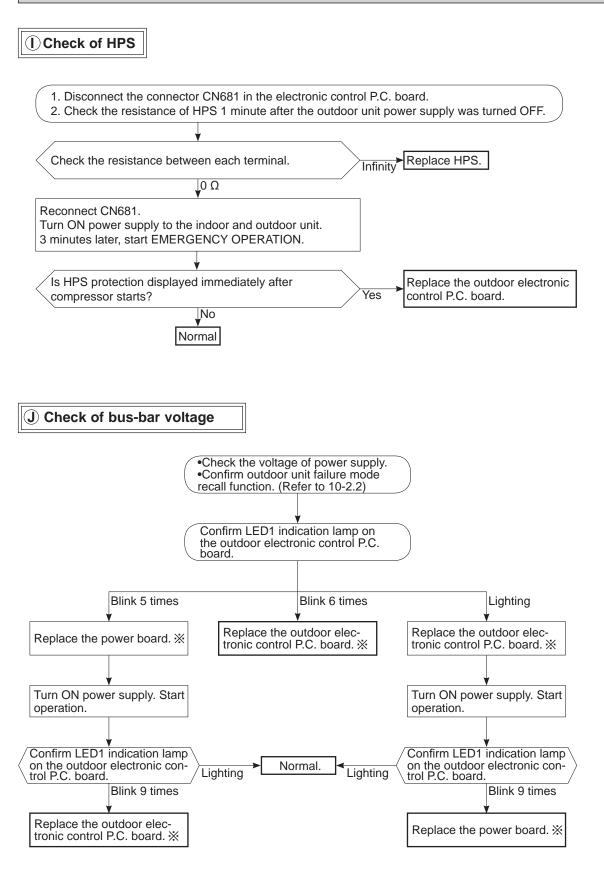


#### **(F)** Check of compressor start failure Confirm that 1~4 is normal. •Electrical circuit check 1. Contact of lead wire leading to compressor 2. Output voltage of the outdoor electronic control P.C. board and balance of them (See 10-5.<sup>(A)</sup>) 3. Direct current voltage to the outdoor electronic control P.C. board 4. Voltage between outdoor terminal block S1-S2 Check the refrigerant circuit. Does the compressor run for 10 seconds or Check the stop valve. more after it starts? Yes No After the compressor is heated with a drier, Replace the compressor. does the compressor start? X1 No Yes \*1 Compressor start failure. Activate pre-heat control. Heat the compressor with (Refer to 9-1. "PRE-HEAT CONTROL") a drier for about 20 minutes. Do not recover refrigerant gas while heating. Heating part

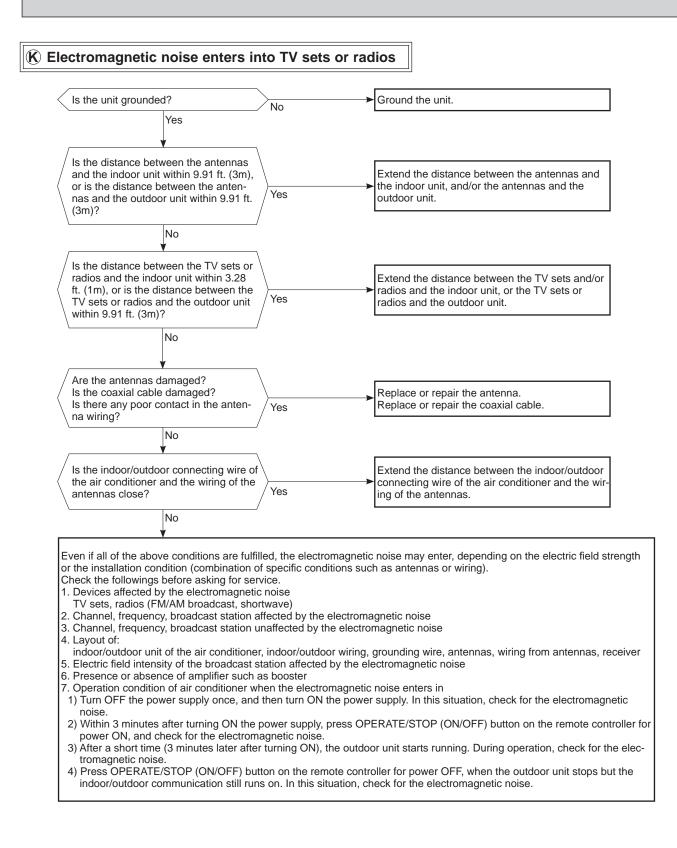


#### (H) How to check miswiring and serial signal error



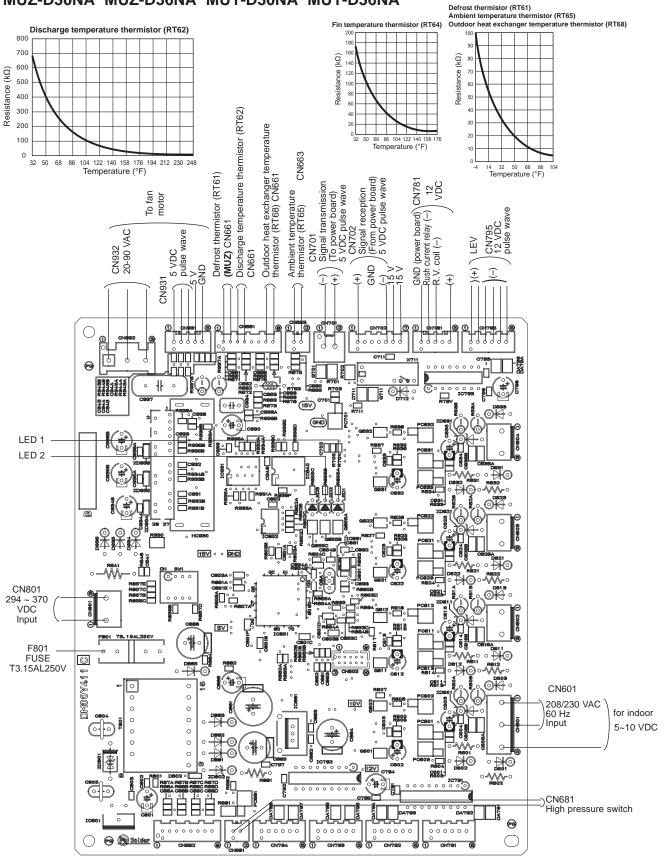


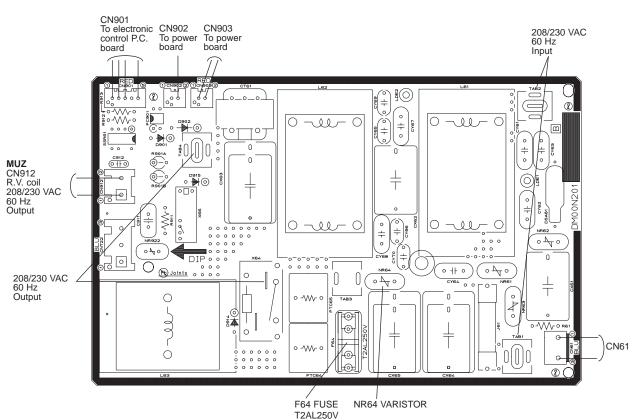
% Turn OFF power supply before removing P.C. board.



#### **10-6. TEST POINT DIAGRAM AND VOLTAGE**

#### 1. Outdoor electronic control P.C. board MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

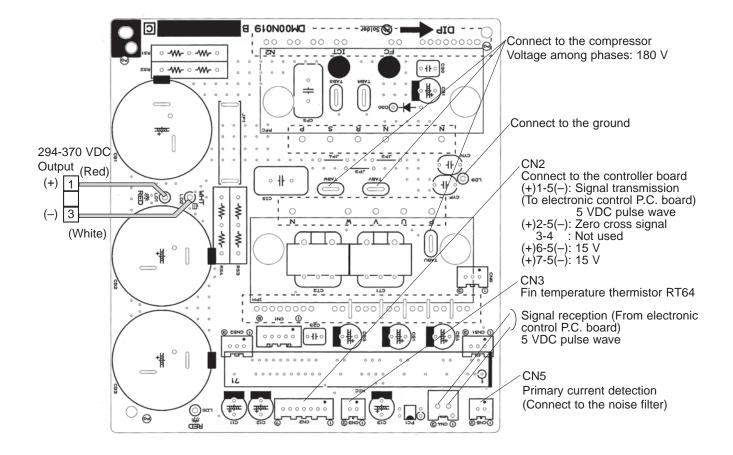




## 2. Noise filter P.C. board MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

#### 3. Outdoor power board

## MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA



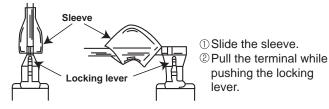
## DISASSEMBLY INSTRUCTIONS

## <"Terminal with locking mechanism" Detaching points>

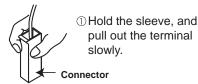
The terminal which has the locking mechanism can be detached as shown below. There are 2 types (refer to (1) and (2)) of the terminal with locking mechanism. The terminal without locking mechanism can be detached by pulling it out. Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.

11

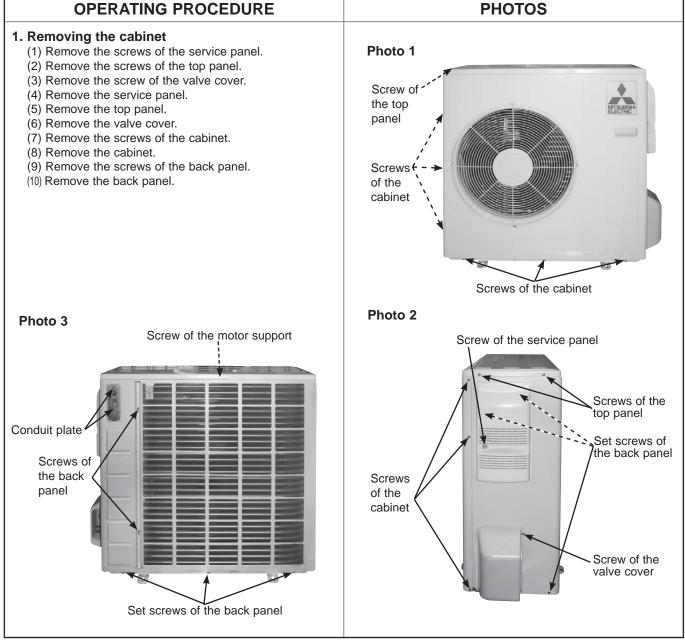


(2) The terminal with this connector has the locking mechanism.

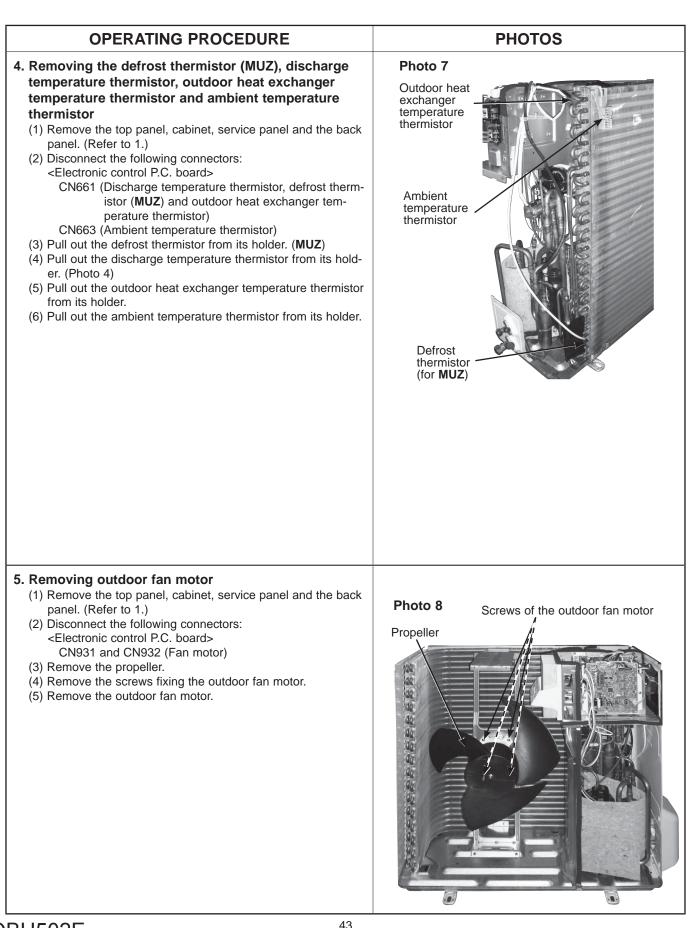


## MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

NOTE: Turn OFF power supply before disassembly.



OPERATING PROCEDURE	PHOTOS
<ul> <li>2. Removing the inverter assembly, P.C. board and power board <ol> <li>Remove the top panel, cabinet, service panel and the back panel. (Refer to 1.)</li> <li>Disconnect the following connectors: <li>Electronic control P.C. board&gt; <li>CN931 and CN932 (Fan motor) <li>CN795 (LEV)</li> <li>CN661 (Discharge temperature thermistor, defrost thermistor (MUZ) and outdoor heat exchanger temperature thermistor)</li> <li>CN663 (Ambient temperature thermistor)</li> <li>CN681 (High pressure switch) (MUZ)</li> <li><noise board="" filter="" p.c.=""> <li>CN912 (4-way valve) (MUZ)</li> <li><compressor> <li><reactor></reactor></li> <li>(4) Remove the screws fixing the relay panel.</li> <li>(5) Remove the inverter assembly.</li> <li>(6) Disconnect all connectors and lead wires on the electronic control P.C. board.</li> <li>(7) Remove the screws fixing the power board assembly.</li> <li>(9) Disconnect all connectors and lead wires on the power board.</li> <li>(10) Remove the power board from the inverter assembly.</li> <li>(11) Disconnect all connectors and lead wires on the power board.</li> <li>(12) Remove the noise filter P.C. board from the inverter assembly.</li> <li>(13) Remove the power board from the inverter assembly.</li> <li>(14) Remove the power board from the inverter assembly.</li> <li>(15) Remove the noise filter P.C. board from the inverter assembly.</li> </compressor></li></noise></li></li></li></li></ol></li></ul>	Photo 4 Photo 4 Photo 5 (Inverter assembly) Photo 5 (Inverter assembly) Photo 5 (Inverter assembly)
<ul> <li><b>3. Removing R.V. coil (MUZ)</b> <ul> <li>(1) Remove the top panel, cabinet, service panel and the back panel. (Refer to 1.)</li> <li>(2) Disconnect the following connectors:</li> <li><noise board="" filter="" p.c.=""></noise></li> <li>CN912 (4-way valve)</li> </ul> </li> <li>(3) Remove the R.V. coil. (Photo 9)</li> </ul>	Screws of the relay panel



## **OPERATING PROCEDURE**

#### 6. Removing the compressor and 4-way valve

- (1) Remove the top panel, cabinet, service panel and the back panel. (Refer to 1.)
- (2) Remove the inverter assembly. (Refer to 2.)
- (3) Remove the R.V. coil. (Refer to 3.)
- (4) Recover gas from the refrigerant circuit.
- **NOTE:** Recover gas from the pipes until the pressure gauge shows 0 PSIG.
- (5) Detach the brazed part of the suction and the discharge pipe connected with compressor.
- (6) Remove the compressor nuts.
- (7) Remove the compressor.
- (8) Detach the brazed part of 4-way valve and pipe. (Photo 8)

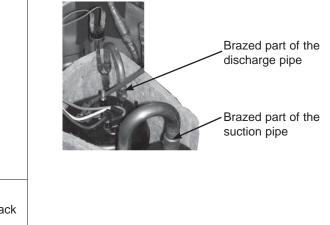
**PHOTOS** 

#### Photo 9



Brazed parts of 4-way valve R.V. coil

#### Photo 10



#### 7. Removing the reactor

- (1) Remove the top panel, cabinet, service panel and the back panel. (Refer to 1.)
- (2) Disconnect the reactor lead wire.
- (3) Remove the screws of the reactor, and remove the reactor.



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