

December 2011
No. OCH487
REVISED EDITION-B

TECHNICAL & SERVICE MANUAL

Series SLZ Ceiling Cassettes R410A

Indoor unit [Model names]

[Service Ref.]

SLZ-KA09NA

SLZ-KA09NA.TH

SLZ-KA09NAR1.TH

SLZ-KA12NA

SLZ-KA12NA.TH

SLZ-KA12NAR1.TH

SLZ-KA15NA

SLZ-KA15NA.TH

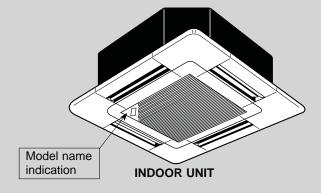
SLZ-KA15NAR1.TH

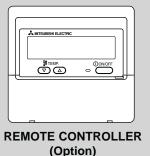
Revision:

- SLZ-KA09/12/15NAR1.TH have been added in REVISED EDITION-B.
- Some descriptions have been modified.
- Please void OCH487 REVISED EDITION-A.

Note:

- This manual describes only service data of the indoor units.
- RoHS compliant products have <G> mark on the spec name plate.
- For servicing RoHS compliant products, refer to the RoHS Parts List.





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PARTS CATALOG (OCB487)





Use the specified refrigerant only

Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of. Correct refrigerant is specified in the manuals and on the spec labels provided with our products. We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

TECHNICAL CHANGES

SLZ-KA09NA.TH → SLZ-KA09NAR1.TH SLZ-KA12NA.TH → SLZ-KA12NAR1.TH SLZ-KA15NA.TH → SLZ-KA15NAR1.TH

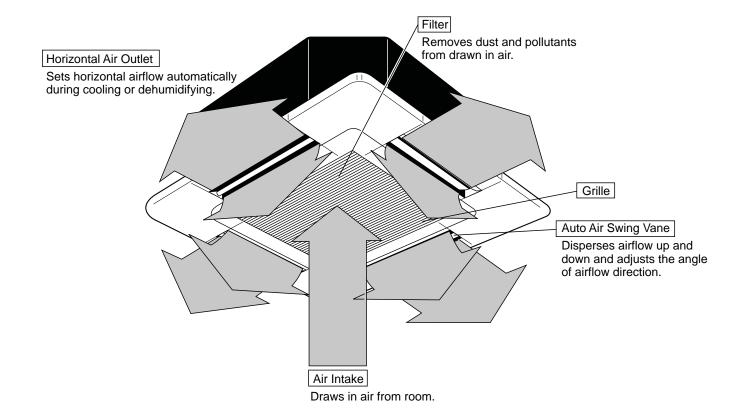
• TURBO FAN and WASHER have been changed.

PART NAMES AND FUNCTIONS

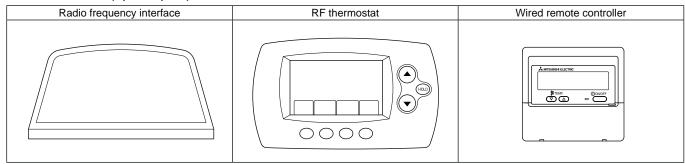
Indoor Unit SLZ-KA09NA.TH SLZ-KA09NAR1.TH

2

SLZ-KA12NA.TH SLZ-KA12NAR1.TH SLZ-KA15NA.TH SLZ-KA15NAR1.TH



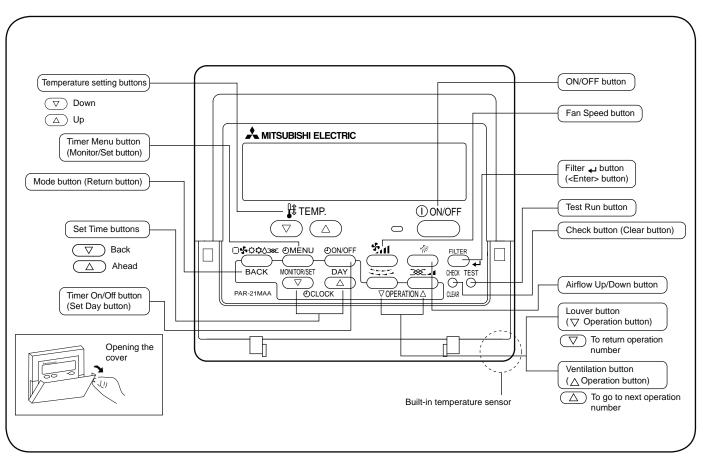
■ Remote controller (Optional parts)



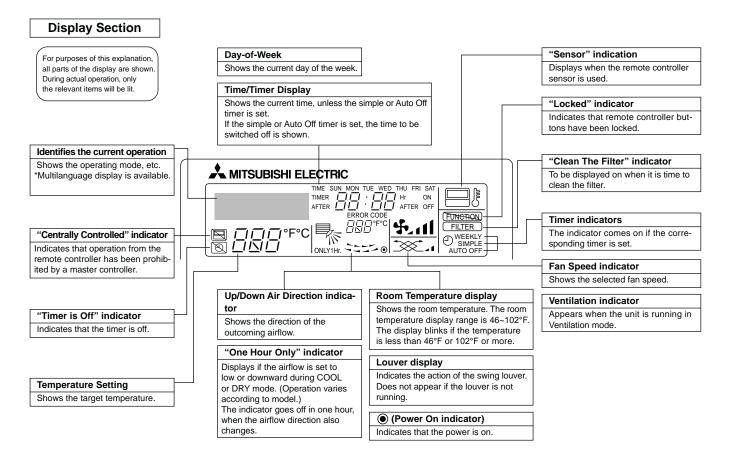
Wired remote controller (Option)

Once the controllers are set, the same operation mode can be repeated by simply pressing the ON/OFF button.

SLZ-KA09NA.TH SLZ-KA12NA.TH SLZ-KA15NA.TH SLZ-KA09NAR1.TH SLZ-KA12NAR1.TH



Wired remote controller (Option)



Note:

- "PLEASE WAIT" message
- This message is displayed for approximately 3 minutes when power is supplied to the indoor unit or when the unit is recovering from a power failure.
- "NOT AVAILABLE" message
- This message is displayed if an invalid button is pressed (to operate a function that the indoor unit does not have).

If a single remote controller is used to operate multiple indoor units simultaneously that are different types, this message will not be displayed as far as any of the indoor units is equipped with the function.

3 SPECIFICATIONS

Indoor model			SLZ-KA09NA	SLZ-KA12NA	SLZ-KA15NA
Power supply V, phase, Hz		ase, Hz	208/230, 1, 60		
Max. fuse size (time delay)/D	isconnect switch	Α		15	
Min. circuit ampacity		Α		1.0	
Fan motor		F.L.A	0.23	0.28	0.28
Airflow	Dry	CFM	280-320-350	280-320-390	280-320-390
(Low - Med High)	Wet	CFM	250-290-320	250-290-350	250-290-350
Moisture removal		pt/h	1.2	2.3	4.5
Sound pressure level (Low -	Med High)	dB(A)	29-32-38	30-34-39	31-35-40
External finish color			Unit: Galvanized sheets with gray heat insulation Grille: ABS resin Munsell 6.4Y 8.9/0.4		
Dimensions unit <grille></grille>	W	in.	22-7/16 <25-19/32>		
	D	in.	22-7/16 <25-19/32>		
H in.		in.	8-3/16 <25/32>		
Weight unit <grille></grille>		lb.	36 <7>		
Field drainpipe O.D. in.		in.	1-1/4		
Control voltage (by buit-in transformer)				12 - 24 VDC	

NOTE: Test conditions are based on AHRI 210/240.

3-1. Operating range

(1) Power supply

	Rated voltage	voltage Guaranteed voltage (V)		
Indoor unit	208/230 V 1 phase 60 Hz	Min. 187 208 230 Max. 253		

(2) Operation

		Intake air temperature (°F)			
Mode	Condition	Indoor		Outdoor	
		DB	WB	DB	WB
	Standard temperature	80	67	95	_
Cooling	Maximum temperature	95	71	115	_
	Minimum temperature	67	57	14	_
	Maximum humidity	78% —		_	
	Standard temperature	70	60	47	43
Heating	Maximum temperature	80	67	75	65
	Minimum temperature	70	60	-4	-5

3-2. Outlet air speed and coverage

Model	Function	Airflow (CFM)	Air speed (ft./s.)	Coverage (ft.)
SLZ-KA09NA	Dry	350	11.2	12.1
SLZ-KAU9NA	Wet	320	10.2	11.1
SLZ-KA12NA	Dry	390	12.1	13.5
	Wet	350	10.9	12.1
SLZ-KA15NA	Dry	390	12.1	13.5
	Wet	350	10.9	12.1

 The air coverage is the figure up to the position where the air speed is 1 ft./s., when air is blown out horizontally from the unit properly at the High speed position.

The coverage should be used only as a general guideline since it varies according to the size of the room and furniture arraged inside the room.

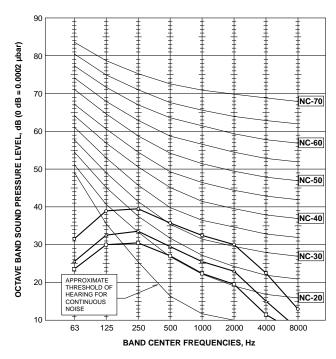
NOISE CRITERION CURVES

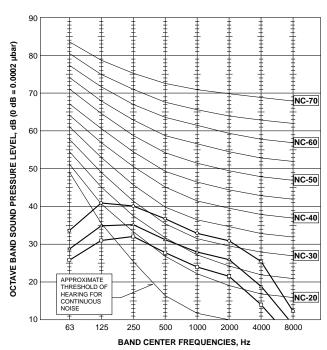
SLZ-KA09NA.TH SLZ-KA09NAR1.TH

		<60Hz>
NOTCH	SPL(dB)	LINE
High	38	←
Medium	22	ΔΔ
Low	29	

SLZ-KA12NA.TH SLZ-KA12NAR1.TH

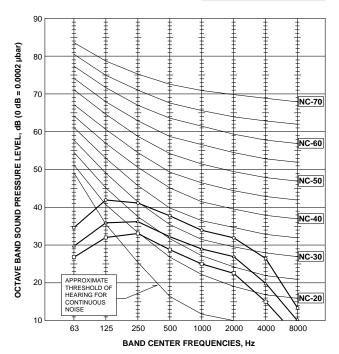
<60Hz:				
NOTCH	SPL(dB)	LINE		
High	39	\leftarrow		
Medium	40	△——△		
Low	30			

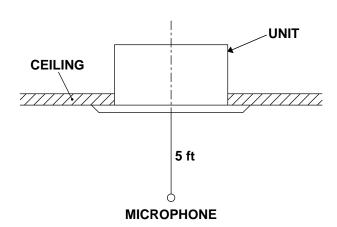




SLZ-KA15NA.TH SLZ-KA15NAR1.TH

	•	<60Hz>
NOTCH	SPL(dB)	LINE
High	40	\longrightarrow
Medium	35	△——△
Low	31	





NOTE: The sound level is measured in an anechoic room where echoes are few, when compressor stops. The sound may be bigger than the indicated level in actual use due to surrounding echoes. The sound level can be higher by about 2 dB than the indicated level during cooling and heating operation.

4

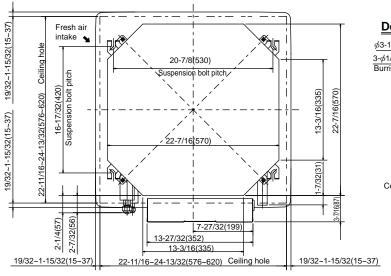
OUTLINES AND DIMENSIONS

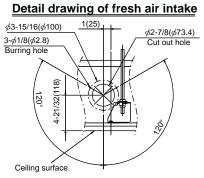
SLZ-KA09NA.TH SLZ-KA09NAR1.TH

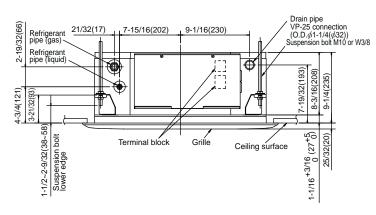
SLZ-KA12NA.TH SLZ-KA12NAR1.TH

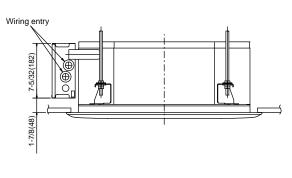
SLZ-KA15NA.TH SLZ-KA15NAR1.TH

Unit : inch (mm)









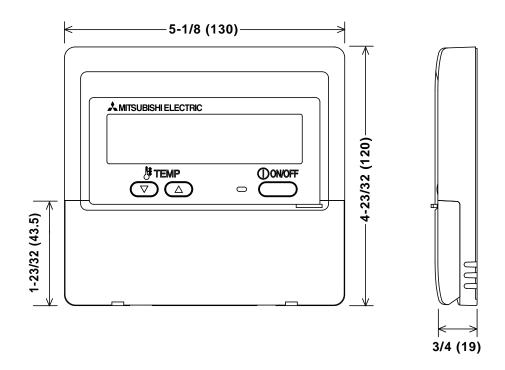
1-3/8(35)	25-19/32(650) 11-27/32(301) Air outlet hole Brand label	1
25-19/32(650) 11-27/32(301) Air outlet hole 2-5/32(55)	14-27/32(377) Air intake hole	Grille Drain hole Auto vane Air intake grille Vane motor
1-3/8(35)	2-5/32(55)	

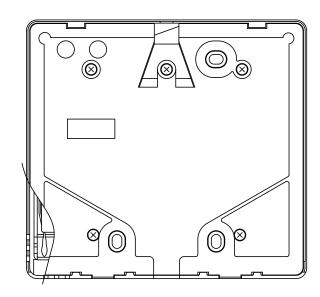
Models	Refrigerent pipe (liquid)	Refrigerent pipe (gas)
SLZ-KA09NA	1/4 inch (∮ 6.35mm) flared connection	3/8 inch (\$\phi\$ 9.52mm) flared connection
SLZ-KA12NA	1/4 inch (φ 6.35mm) flared connection	3/8 inch (≠ 9.52mm) flared connection
SLZ-KA15NA	1/4 inch (≠ 6.35mm) flared connection	1/2 inch (φ 12.7mm) flared connection

WIRED REMOTE CONTROLLER

(Option)

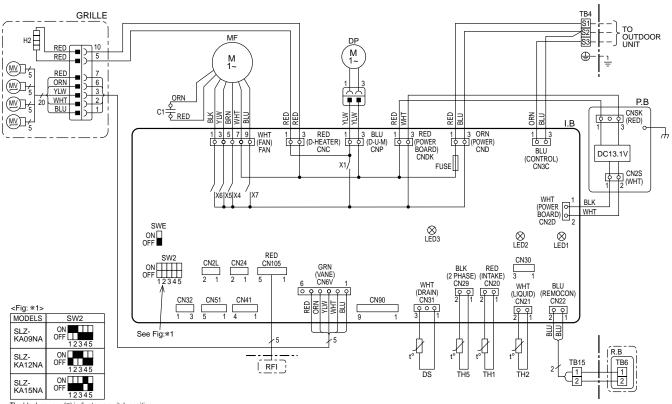
Unit: inch (mm)





WIRING DIAGRAM

SLZ-KA09NA.TH SLZ-KA12NA.TH SLZ-KA15NA.TH **SLZ-KA09NAR1.TH** SLZ-KA12NAR1.TH **SLZ-KA15NAR1.TH**



The black square (1) indicates a switch position.

[LEGEND]

LLOLIND			
SYMBOL NAME		SYMBOL	NAME
P.B	INDOOR POWER BOARD	C1	CAPACITOR (FAN MOTOR)
I.B	INDOOR CONTROLLER BOARD	DP	DRAIN PUMP
CN2L	CONNECTOR (LOSSNAY)	DS	DRAIN SENSOR
CN24	CONNECTOR (BACK-UP HEATING)	RFI	RADIO FREQUENCY INTERFACE FOR
CN30	CONNECTOR (LLC)		RF THERMOSTAT
CN32	CONNECTOR (REMOTE SWITCH)	H2	DEW PREVENTION HEATER
CN41	CONNECTOR (HA TERMINAL-A)	MF	FAN MOTOR (WITH THERMAL FUSE)
CN51	CENTRALLY CONTROL	MV	VANE MOTOR
CN105	CONNECTOR (RADIO FREQUENCY INTERFACE)	TB4	TERMINAL BLOCK
FUSE	FUSE (T6.3AL250V)		(INDOOR/OUTDOOR CONNECTING LINE)
LED1	POWER SUPPLY (I.B)	TB15	TERMINAL BLOCK (REMOTE CONTROLLER
LED2	POWER SUPPLY (I.B)		TRANSMISSION LINE)
LED3	TRANSMISSION (INDOOR-OUTDOOR)	TH1	ROOM TEMP. THERMISTOR
SW2	SWITCH (CAPACITY CODE)		(32°F / 15kΩ, 77°F / 5.4kΩ DETECT)
SWE	SWITCH (EMERGENCY OPERATION)	TH2	PIPE TEMP. THERMISTOR/LIQUID
X1	DRAIN PUMP/DEW PREVENTION HEATER		(32°F / 15kΩ, 77°F / 5.4kΩ DETECT)
X4	RELAY (FAN MOTOR LL)	TH5	COND. / EVA. TEMP. THERMISTOR
X5	RELAY (FAN MOTOR Lo)		(32°F / 15kΩ, 77°F / 5.4kΩ DETECT)
X6	RELAY (FAN MOTOR Hi)	OPTION P.	ART
X7	RELAY (FAN MOTOR Me)	R.B	WIRED REMOTE CONTROLLER BOARD
	•	TB6	TERMINAL BLOCK (REMOTE CONTROLLER
			TRANSMISSION LINE)

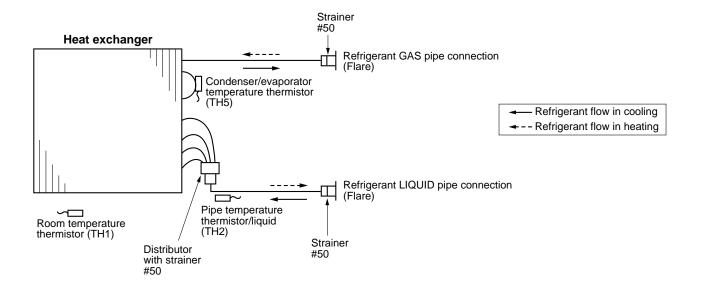
- NOTES: 1. Since the outdoor side electric wiring may change be sure to check the outdoor unit electric wiring for servicing.
 2. Indoor and outdoor connecting wires are made with polarities, make wiring matching terminal numbers (S1, S2, S3).

 - Use copper supply wires.
 Symbols used in wiring diagram above are, ooo: Connector, Treminal (block).

*For details on how to operate self-diagnosis refer to the technical manuals etc.

REFRIGERANT SYSTEM DIAGRAM

SLZ-KA09NA.TH SLZ-KA12NA.TH SLZ-KA15NA.TH SLZ-KA09NAR1.TH SLZ-KA12NAR1.TH SLZ-KA15NAR1.TH



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TROUBLESHOOTING

7-1. CAUTIONS ON TROUBLESHOOTING

- (1) Before troubleshooting, check the followings:
 - ① Check the power supply voltage.
 - ② Check that the indoor/outdoor connecting wire is correct.

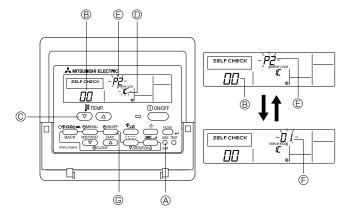
(2) Take care of the followings during servicing.

- ① Before servicing the air conditioner, be sure to turn off the remote controller first to stop the main unit, and then turn off the breaker.
- When removing the indoor controller board, hold the edge of the board with care NOT to apply stress on the components.
- 3 When connecting or disconnecting the connectors, hold the housing of the connector. DO NOT pull the lead wires.





7-2. SELF-CHECK
Wired remote controller (Option)



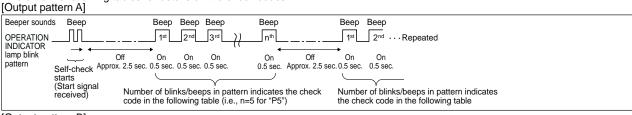
- ① Turn on the power.
- ② Press the [CHECK] button twice.
- ③ Set address with [TEMP] button if system control is used.
- ④ Press the [ON/OFF] button to stop the self-check.

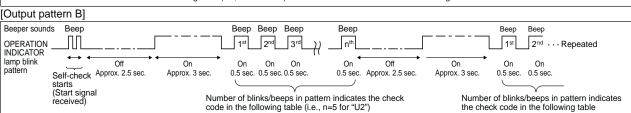
 - ® Address
 - © TEMP. button
 - D IC : Indoor unit OC: Outdoor unit
 - © Check code (----: No trouble generated in the past.)
 - (E) Unit No.
 - © Timer ON/OFF button

<To delete check code>

- $\ensuremath{\textcircled{1}}$ Display the error code on the self-check result display screen.
- ② The address for self-check will blink when the ⑤ ② ON/OFF button is pressed twice within 3 seconds.

• Refer to the following tables for details on the check codes.





[Output pattern A] Errors detected by indoor unit

to the parton in a large action of a massive and				
IR wireless remote controller	Wired remote controller			
Beeper sounds/OPERATION		Symptom	Remark	
INDICATOR lamp blinks	① Check code	Symptom	IXEIIIAIK	
(Number of times)				
1	P1	Intake sensor error		
2	P2	Pipe (TH2) sensor error		
2	P9	Pipe (TH5) sensor error		
3	E6,E7	Indoor/outdoor unit communication error		
4	P4	Drain sensor error]	
5	P5	Drain pump error		
6	P6	Freezing/Overheating protection operation		
7	EE	Communication error between indoor and outdoor units		
8	P8	Pipe temperature error		
9	E4, E5	Remote controller signal receiving error		
10	_	-		
11	-	-		
12	Fb	Indoor unit control system error (memory error, etc.)		
_	E0, E3	Remote controller transmission error		
_	E1, E2	Remote controller control board error		

[Output pattern B] Errors detected by unit other than indoor unit (outdoor unit, etc.)

IR wireless remote controller	Wired remote controller		
Beeper sounds/OPERATION INDICATOR lamp blinks (Number of times)	① Check code	Symptom	Remark
1	E9	Indoor/outdoor unit communication error (Transmitting error) (Outdoor unit)	
2	UP	Compressor overcurrent interruption	
3	U3,U4	Open/short of outdoor unit thermistors	For details, about
4	UF	Compressor overcurrent interruption (When compressor locked)	For details, check the LED display
5	U2	Abnormal high discharging temperature/49C operated/ insufficient refrigerant	of the outdoor controller board.
6	U1,Ud	Abnormal high pressure (63H operated)/Overheating protection operation	As for outdoor unit, refer to
7	U5	Abnormal temperature of heatsink	outdoor unit's
8	U8	Outdoor unit fan protection stop	service manual.
9	U6	Compressor overcurrent interruption/Abnormal of power module	
10	U7	Abnormality of superheat due to low discharge temperature	
11	U9,UH	Abnormality such as overvoltage or voltage shortage and abnormal synchronous signal to main circuit/Current sensor error	
12	_	-	
13	_	-	
14	Others	Other errors (Refer to the technical manual for the outdoor unit.)	

^{*1} If the beeper does not sound again after the initial 2 beeps to confirm the self-check start signal was received and the OPERATION INDICATOR lamp does not come on, there are no error records.

continued to the next page.

^{*2} If the beeper sounds 3 times continuously "beep, beep, beep (0.4 + 0.4 + 0.4 sec.)" after the initial 2 beeps to confirm the self-check start signal was received, the specified refrigerant address is incorrect.

- On IR wireless remote controller
- ② The continuous buzzer sounds from receiving section of indoor unit.
- 3 Blink of operation lamp
- On wired remote controller
- ① Check code displayed on the LCD.
- If the unit cannot be operated properly after the test run, refer to the following table to find out the cause.

	nptom	Cause
Wired remote controller		
PLEASE WAIT	For about 2 minutes after power-on	•For about 2 minutes after power-on, operation of the remote controller is not possible due to system start-up. (Correct operation)
PLEASE WAIT → Error code	Subsequent to about 2 minutes after power-on	Connector for the outdoor unit's protection device is not connected. Reverse or open phase wiring for the outdoor unit's power terminal block
No messages appear even when operation switch is turned ON (operation lamp does not light up).		Incorrect wiring between indoor and outdoor units. (incorrect polarity of S1, S2, S3) Remote controller wire short

On the IR wireless remote controller with condition above, following phenomena take place.

• No signals from the remote controller can be received.

• Operation lamp is blinking.

- The buzzer makes a short ping sound.

Operation is not possible for about 30 seconds after cancellation of function selection. (Correct operation)

For description of each LED (LED1, 2, 3) provided on the indoor controller, refer to the following table.

LED1 (power for microprocessor)	Indicates whether control power is supplied. Make sure that this LED is always lit.
LED2 (power for wired remote controller)	Indicates whether power is supplied to the wired remote controller. This LED lights only in the case of the indoor unit which is connected to the outdoor unit refrigerant address "0".
LED3 (communication between indoor and outdoor units)	Indicates state of communication between the indoor and outdoor units. Make sure that this LED is always blinking.

7-3. SELF-DIAGNOSIS ACTION TABLE

Note: Refer to the manual of outdoor unit for the details of display such as F, U, and other E.

Error Code	Abnormal point and detection method	Cause	Countermeasure
P1	Room temperature thermistor (TH1) ① The unit is in 3-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after 3 minutes. (The unit returns to normal operation, if it has been reset normally.) ② Constantly detected during cooling, drying and heating operation Short: 194°F or more Open: -40°F or less	Defective thermistor characteristics Contact failure of connector (CN20) on the indoor controller board (Insert failure) Breaking of wire or contact failure of thermistor wiring Defective indoor controller board	①—③ Check resistance value of thermistor. 30°F·····15.8kΩ 50°F·····9.6kΩ 70°F·····6.0kΩ 90°F·····3.9kΩ 100°F·····3.2kΩ If you put force on the lead wire (draw or bend) with measuring resistance value of thermistor, breaking of wire or contact failure can be detected. ② Check contact failure of connector (CN20) on the indoor controller board. Refer to 7-4. Turn the power back on and check restart after inserting connector again. ④ Check room temperature display on remote controller. Replace indoor controller board if there is abnormal difference with actual room temperature. Turn the power off, and on again to operate after checking.
P2	Pipe temperature thermistor/Liquid (TH2) ① The unit is in 3-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after 3 minutes. (The unit returns to normal operation, if it has been reset normally.) ② Constantly detected during cooling, drying, and heating (except defrosting) operation. Short: 194°F or more Open: -40°F or less	Defective thermistor characteristics Contact failure of connector (CN21) on the indoor controller board (Insert failure) Breaking of wire or contact failure of thermistor wiring Defective refrigerant circuit is causing thermistor temperature of 194°F or more or -40°F or less. Defective indoor controller board	 ①—③ Check resistance value of thermistor. For characteristics, refer to (P1) above. ② Check contact failure of connector (CN21) on the indoor controller board. Refer to 7-4. Turn the power on and check restart after inserting connector again. ④ Check pipe < liquid> temperature with remote controller in test run mode. If pipe < liquid> temperature is extremely low (in cooling mode) or high (in heating mode), refrigerant circuit may have defect. ⑤ Check pipe < liquid> temperature with remote controller in test run mode. If there is extreme difference with actual pipe < liquid> temperature, replace indoor controller board. Turn the power off, and on again to operate after checking.
P4	Drain sensor (DS) ① Suspensive abnormality, if short/open of thermistor is detected for 30 seconds continuously. Turn off compressor and indoor fan. ② Short/open is detected for 30 seconds continuously during suspensive abnormality. (The unit returns to normal operation, if it has been reset normally.) ③ Detect the following condition. • During cooling and drying operation • In case that pipe quid> temperature - room temperature < -18 deg (Except defrosting) • When pipe quid> temperature or room temperature is short/open temperature. • During drain pump operation	Defective thermistor characteristics Contact failure of connector (CN31) on the indoor controller board (Insert failure) Breaking of wire or contact failure of drain sensor wiring Defective indoor controller board	①—③ Check resistance value of thermistor. 30°F······6.3kΩ 50°F······3.9kΩ 70°F······2.5kΩ 90°F······1.6kΩ 100°F······1.3kΩ ② Check contact failure of connector (CN31) on the indoor controller board. Refer to 7-4. Turn the power back on and check restart after inserting connector again. ④ Replace indoor controller board if drain pump operates with the line of drain sensor connector CN31-① and ② is short-circuited, and abnormality reappears. Turn the power off, and on again to operate after checking.
P5	Malfunction of drain pump (DP) Suspensive abnormality, if thermistor of drain sensor heats itself and temperature rises slightly. Turn off compressor and indoor fan. Train pump is abnormal if the condition above is detected during suspensive abnormality. Constantly detected during drain pump operation	Malfunction of drain pump Defective drain Clogged drain pump Clogged drain pipe Attached drop of water at the drain sensor • Drops of drain trickles from lead wire • Clogged filter is causing wave of drain.	 Check if drain pump works. Check drain function. Check the setting of lead wire of drain sensor and check clogs of the filter. Replace indoor controller board if drain pump operates with the line of drain sensor connector CN31-① and ② is short-circuited and abnormality reappears. Refer to 7-4. Turn the power off, and on again to operate after checking.

Error Code	Abnormal point and detection method	Cause	Countermeasure
	Freezing/overheating protection is operating ① Freezing protection (Cooling mode) The unit is in 6-minute resume prevention mode if pipe quid or condenser/ evaporator> temperature stays under	(Cooling or drying mode) ① Clogged filter (reduced airflow) ② Short cycle of air path ③ Low-load (low temperature) operation out of the tolerance range	(Cooling or drying mode) ① Check clogging of the filter. ② Remove blockage.
	5°F for 3 minutes after the compressor started. Abnormal if it stays under 5°F for 3 minutes again within 16 minutes after 6-minute resume prevention mode. ② Overheating protection (Heating mode)	 ④ Defective indoor fan motor Fan motor is defective. Indoor controller board is defective. 	 Measure the resistance of fan motor's winding. Measure the output voltage of fan's connector (FAN) on the indoor controller board. *The indoor controller board should be normal when voltage of AC 208/230V is detected while fan motor is connected.
	The units is in 6-minute resume prevention mode if pipe <condenser evaporator=""> temperature is detected as over 158°F after the compressor started. Abnormal if the temperature of over 158°F is detected again within 10 minutes after 6-minute resume</condenser>	 ⑤ Defective outdoor fan control ⑥ Overcharge of refrigerant ⑦ Defective refrigerant circuit (clogging) 	Refer to 7-4. ⑤ Check outdoor fan motor. ⑥ Check operating condition of refrigerant circuit.
P6	prevention mode.	(Heating mode) ① Clogged filter (reduced airflow) ② Short cycle of air path ③ Overload (high temperature) operation out of the tolerance	(Heating mode) ① Check clogs of the filter. ② Remove blockage.
		range ① Defective indoor fan motor • Fan motor is defective. • Indoor controller board is defective.	Measure the resistance of fan motor's winding. Measure the output voltage of fan's connector (FAN) on the indoor controller board. *The indoor controller board should be normal when voltage of AC 208/230V is detected while fan motor is connected. Refer to 7-4.
		 ⑤ Defective outdoor fan control ⑥ Overcharge of refrigerant ⑦ Defective refrigerant circuit (clogging) ⑧ Bypass circuit of outdoor unit is defective. 	 © Check outdoor fan motor. © ~ ® Check operating condition of refrigerant circuit.
	Pipe temperature <cooling mode=""> Detected as abnormal when the pipe temperature is not in the cooling range 3 minutes after compressor start and 6 minutes after the liquid or condenser/ evaporator pipe is out of cooling range. Note 1) It takes at least 9 min. to detect. Note 2) Abnormality P8 is not detected in drying mode. Cooling range: -5.4 deg ≧ (TH-TH1) TH: Lower temperature between liquid pipe temperature (TH2) and condenser/</cooling>	Slight temperature difference between indoor room temperature and pipe <liquid condenser="" evaporator="" or=""> temperature thermistor Shortage of refrigerant Disconnected holder of pipe quid or condenser / evaporator> thermistor Defective refrigerant circuit Converse connection of extension pipe (on plural units connection)</liquid>	"Ocheck pipe < liquid or condenser / evaporator> temperature with room temperature display on remote controller board. "Ocheck converse connection of extension pipe or converse wiring of indoor/outdoor unit connecting wire.
P8	evaporator temperature (TH5) TH1: Intake temperature <heating mode=""> When 10 seconds have passed after the compressor starts operation and the hot adjustment mode has finished, the unit is detected as abnormal when condenser/ evaporator pipe temperature is not in heating range within 20 minutes.</heating>	 3 Converse wiring of indoor/ outdoor unit connecting wire (on plural units connection) 4 Defective detection of indoor room temperature and pipe <condenser evaporator=""> temperature thermistor</condenser> 5 Stop valve is not opened completely. 	
	Note 3) It takes at least 27 minutes to detect abnormality. Note 4) It excludes the period of defrosting (Detection restarts when defrosting mode is over) Heating range: 5.4 deg ≦ (TH5-TH1)		

Error Code	Abnormal point and detection method	Cause	Countermeasure
P9	Pipe temperature thermistor / Condenser / Evaporator (TH5) ① The unit is in 3-minute resume protection mode if short/open of thermistor is detected. Abnormal if the unit does not get back to normal within 3 minutes. (The unit returns to normal operation, if it has been reset normally.) ② Constantly detected during cooling, drying, and heating operation (except defrosting) Short: 194°F or more Open: -40°F or less	(CN29) on the indoor controller board (Insert failure)	 ①—③ Check resistance value of thermistor. For characteristics, refer to (P1) above. ② Check contact failure of connector (CN29) on the indoor controller board. Refer to 7-4. Turn the power on and check restart after inserting connector again. ④ Operate in test run mode and check pipe <condenser evaporator=""> temperature with outdoor controller circuit board. If pipe <condenser evaporator=""> temperature is extremely low (in cooling mode) or high (in heating mode), refrigerant circuit may have defect.</condenser></condenser> ⑤ Operate in test run mode and check pipe <condenser evaporator=""> temperature with outdoor control circuit board. If there is extreme difference with actual pipe <condenser evaporator=""> temperature replace indoor controller board. There is no abnormality if none of above comes within the unit. Turn the power off and on again to operate.</condenser></condenser>
E0 or E4	Remote controller transmission error(E0)/signal receiving error(E4) ① Abnormal if main or sub remote controller cannot receive any transmission normally from indoor unit of refrigerant address "0" for 3 minutes. (Error code: E0) ② Abnormal if sub-remote controller could not receive for any signal for 2 minutes. (Error code: E0) ① Abnormal if indoor controller board cannot receive normally any data from remote controller board or from other indoor controller board for 3 minutes. (Error code: E4) ② Indoor controller board cannot receive any signal from remote controller for 2 minutes. (Error code: E4)	Contact failure at transmission wire of remote controller All remote controllers are set as "sub" remote controller. In this case, E0 is displayed on remote controller, and E4 is displayed at LED (LED1, LED2) on the outdoor controller circuit board. Miswiring of remote controller Defective transmitting/receiving circuit of remote controller Defective transmitting/receiving circuit of indoor controller board of refrigerant address "0" Noise has entered into the transmission wire of remote controller.	① Check disconnection or looseness of indoor unit or transmission wire of remote controller. ② Set one of the remote controllers "main", if there is no problem with the action above. ③ Check wiring of remote controller. • Total wiring length: max. 500m (Do not use cable x 3 or more) • The number of connecting indoor units: max. 16 units • The number of connecting remote controller: max. 2 units When the above-mentioned problem of ①~③ are not seen. ④ Diagnose remote controllers. a) When "RC OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board. b) When "RC NG" is displayed, replace remote controller. c) When "RC E3" or "ERC 00-66" is displayed, noise may be causing abnormality.
E3 or E5	Remote controller transmission error(E3)/signal receiving error(E5) ① Abnormal if remote controller could not find blank of transmission path for 6 seconds and could not transmit. (Error code: E3) ② Remote controller receives transmitted data at the same time, compares the data, and when detecting it, judges different data to be abnormal 30 continuous times. (Error code: E3) ① Abnormal if indoor controller board could not find blank of transmission path. (Error code: E5) ② Indoor controller board receives transmitted data at the same time, compares the data, and when detecting it, judges different data to be abnormal 30 continuous times. (Error code: E5)	2 remote controllers are set as "main." (In case of 2 remote controllers) Remote controller is connected with 2 indoor units or more. Repetition of refrigerant address Defective transmitting/receiving circuit of remote controller Defective transmitting/receiving circuit of indoor controller board Noise has entered into transmission wire of remote controller.	Set a remote controller to main, and the other to sub. Remote controller is connected with only one indoor unit. The address changes to a separate setting. When "RC OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. When becoming abnormal again, replace indoor controller board. When "RC NG" is displayed, replace remote controller. When "RC E3" or "ERC 00-66" is displayed, noise may be causing abnormality.

Error Code	Abnormal point and detection method	Cause	Countermeasure
E6	Indoor/outdoor unit communication error (Signal receiving error) ① Abnormal if indoor controller board cannot receive any signal normally for 6 minutes after turning the power on. ② Abnormal if indoor controller board cannot receive any signal normally for 3 minutes. ③ Consider the unit abnormal under the following condition: When 2 or more indoor units are connected to one outdoor unit, indoor controller board cannot receive a signal for 3 minutes from outdoor controller circuit board, a signal which allows outdoor controller circuit board to transmit signals.	Contact failure, short circuit or, miswiring (converse wiring) of indoor/outdoor unit connecting wire Defective transmitting/receiving circuit of indoor controller board Defective transmitting/receiving circuit of indoor controller board Noise has entered into indoor/outdoor unit connecting wire.	Check disconnection or looseness of indoor/ outdoor unit connecting wire of indoor unit or outdoor unit. Check all the units in case of twin indoor unit system. 2-4 Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board or outdoor controller circuit board. * Other indoor controller board may have defect in case of twin indoor unit system.
E7	Indoor/outdoor unit communication error (Transmitting error) Abnormal if "1" receiving is detected 30 times continuously though indoor controller board has transmitted "0".	Defective transmitting receiving circuit of indoor controller board Noise has entered into power supply. Noise has entered into outdoor control wire.	①-③ Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board.
Fb	Indoor controller board Abnormal if data cannot be normally read from the nonvolatile memory of the indoor controller board.	Defective indoor controller board	① Replace indoor controller board.
E1 or E2	Remote controller control board ① Abnormal if data cannot be normally read from the nonvolatile memory of the remote controller control board. (Error code: E1) ② Abnormal if the clock function of remote controller cannot be normally operated. (Error code: E2)	① Defective remote controller	① Replace remote controller.
PA (2502) (2500)	Forced compressor stop (due to water leakage abnormality) ① When the intake temperature subtracted from liquid pipe temperature is less than 14°F, drain sensor detects whether it is soaked in the water or not at the interval of 90 seconds. (Drain pump will start operating when the drain sensor detects to be soaked in the water.) ② The unit has a water leakage abnormality when the following conditions, a) and b), are satisfied while the above-mentioned detection is performed. a) The drain sensor detects to be soaked in the water 10 times in a row. b) The intake temperature subtracted from liquid pipe temperature is detected to be less than 14°F for a total of 30 minutes. (When the drain sensor detects to be NOT soaked in the water, the detection record of a) and b) will be cleared.) ③ The drain sensor detection is performed in operations other than cooling. (When the unit stops operating, during heating or fan operation, when the unit stops because of some abnormality) *Once the water leakage abnormality is detected, abnormality state will not be released until the main power is reset.	 Drain pump trouble Drain defective Drain pump clogging Drain pipe clogging Open circuit of drain sensor side heater Contact failure of drain sensor connector Dew condensation on drain sensor Drain water trickles along lead wire. Drain water waving due to filter clogging Extension piping connection difference at twin, triple, quadruple system Miswiring of indoor/outdoor connecting at twin, triple, quadruple system Room temperature thermistor/ liquid pipe temperature thermistor detection is defective. 	 ⑤ Check the drain sensor lead wire mounted. Check the filter clogging. ⑥ Check the piping connection. ⑦ Check the indoor/outdoor connecting wires. ⑧ Check the room temperature display of remote controller.

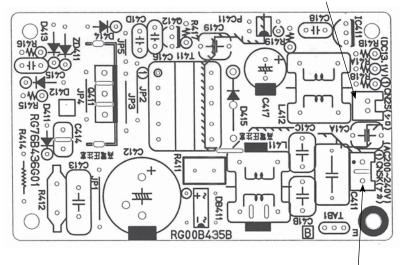
7-4. TEST POINT DIAGRAM

7-4-1. Indoor power board

SLZ-KA09NA.TH SLZ-KA12NA.TH SLZ-KA15NA.TH SLZ-KA09NAR1.TH SLZ-KA12NAR1.TH

CN2S

Connect to the indoor controller board (CN2D) between ① to ③ 12.6-13.7V DC (Pin① (+))

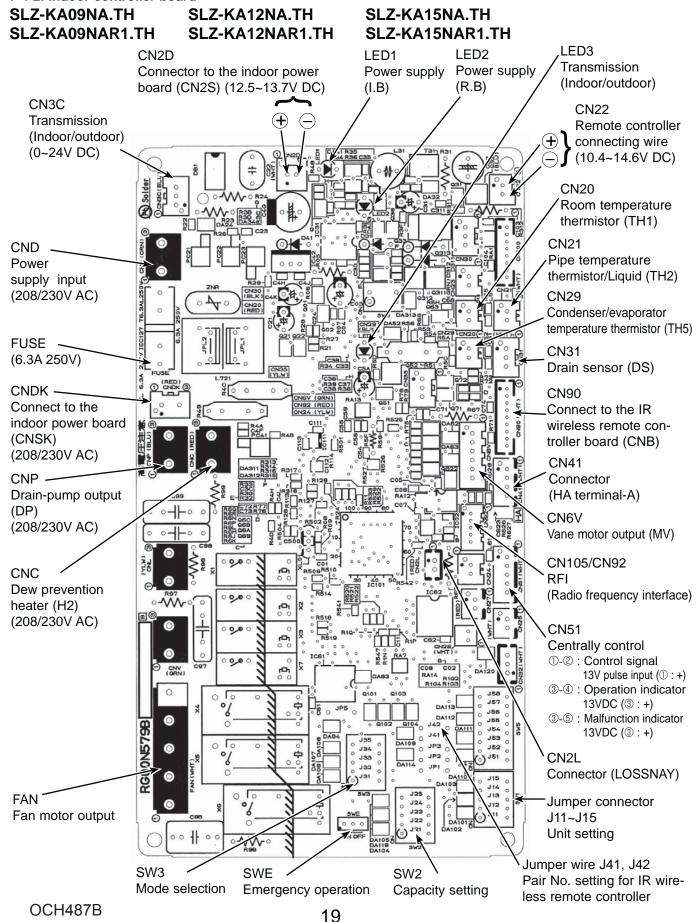


CNSK

Connect to the indoor controller board (CNDK)

between ① to ③ 208/230V AC

7-4-2. Indoor controller board



7-5. TROUBLE CRITERION OF MAIN PARTS

SLZ-KA09NA.TH SLZ-KA12NA.TH SLZ-KA15NA.TH SLZ-KA15NAR1.TH

Part name	Check method and criterion							
Room temperature thermistor (TH1)	Measure the resistance with a tester. (Part temperature 50°F ~ 86°F)							
· ·	Normal			Abnorr	nal			
Pipe temperature thermistor/liquid (TH2)	4.3k~9.6l	Ω	Oper	ned or sho	rt-circu	ited		
Condenser/evaporator temperature thermistor (TH5)								
Indoor fan motor (MF)	Measure the res (Coil wiring tem				nals wit	h a tester.		
7770				Norr	nal		Abnormal	
		KAC	9NA	KA12	2NA	KA15NA	Abiloilliai	
	WHT-BLK	387~	418Ω	303~3	28Ω	272~295Ω		
	BLK-BLU	77~	83Ω	105~1	14Ω	79~85Ω	Opened or	
	BLU-YLW	19~	21Ω	39~4	-2Ω	37~40Ω	short-circuited	
BLK BLU YLW BRN RED ORN	YLW-RED RED-BRN	179~193Ω 2		235~2	254Ω	191~206Ω		
® : Thermal fuse 284°F±36°F								
Vane motor (MV)	Measure the res (At the ambient				nals wit	th a tester.		
White 4	Connector		Nor	mal		Abnormal		
Orange ②	Red — Yello	ow						
Red ①	Red — Blue)	30	00		Open or short		
5 3	Red — Orai	nge	300Ω Open or short		,	Open of short		
Blue Yellow	Red — Whi	te						
Drain pump (DP) Relay connector Measure the resistance between the terminals with a tester. (At the ambient temperature 68°F ~ 86°F)								
Yellow 1	Normal	mal Abnormal						
Yellow 2	290Ω Open or short							
Drain sensor (DS)	Measure the resistance between the terminals with a tester. Measure the resistance after 3 minutes have passed since the power supply was intercepted. (At the ambient temperature 32°F ~ 140°F)				oted.			
2	Normal	·		normal				
3	0.6kΩ~6.0k	Ω		or short		(Refer to the nex	kt page for a detail.)	

<Thermistor characteristic graph>

Thermistor for lower temperature

- Room temperature thermistor (TH1)
- Pipe temperature thermistor/liquid (TH2)
- Condenser/evaporator temperature thermistor (TH5)

Thermistor R₀=15k Ω ± 3% Fixed number of B=3480 ± 2%

Rt=15exp { 3480(
$$\frac{1}{273+(t-32)/1.8} - \frac{1}{273}$$
) } 30°F 15.8k Ω

50°F 9.6kΩ 70°F 6.0kΩ 80°F 4.8kΩ 90°F 3.9kΩ 100°F 3.2kΩ

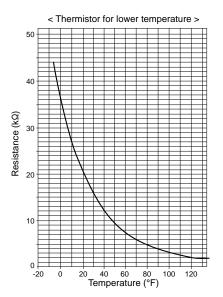
Thermistor for drain sensor

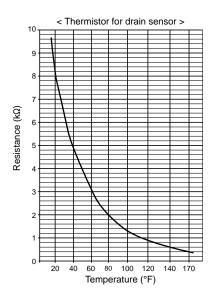
Thermistor R₀=6.0k Ω ±5% Fixed number of B=3390 ± 2%

Rt=6exp {
$$3390(\frac{1}{273+(t-32)/1.8} - \frac{1}{273})$$
 }

 $\begin{array}{cccc} {\rm 50^{\circ}F} & {\rm 3.9k\Omega} \\ {\rm 70^{\circ}F} & {\rm 2.5k\Omega} \\ {\rm 80^{\circ}F} & {\rm 2.0k\Omega} \\ {\rm 90^{\circ}F} & {\rm 1.6k\Omega} \\ {\rm 100^{\circ}F} & {\rm 1.3k\Omega} \end{array}$

30°F $6.3k\Omega$





OCH487B

21

7-6. FUNCTIONS OF DIP SWITCH AND JUMPER WIRE

Each function is controlled by the dip switch and the jumper wire on control P.C. board.

Model setting and capacity setting are memorised in the nonvolatile memory of the indoor controller board.

The black square (■) indicates a switch position.

Jumper wire $(\bigcirc : Short \times : Open)$

Jumper wire	Functions	Setting by the dip switch and jumper wire	Remarks
SW2	Capacity settings	MODELS Setting SLZ-KA09NA.TH	
J41 J42	Pair number setting with IR wireless remote controller	Wireless remote controller setting 0	<pre><initial setting=""> IR wireless remote controller: 0 Control PCB: ○ (for both J41 and J42) Four pair number settings are supported. The pair number settings of the IR wireless remote controller and indoor control PCB (J41/J42) are given in the table on the left. ('x' in the table indicates the jumper wire is disconnected.)</initial></pre>
JP1	Unit type setting	Model JP1 Without TH5 ○ With TH5 ×	There is no jumper (JP1) because these models have the cond./eva. temperature thermistor (TH5).

8

SPECIAL FUNCTION

BACK-UP HEATING FUNCTION (CN24)

Operation

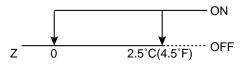
Outline of functions

The back-up heater signal is sent out according to the temperature difference between indoor room temperature and set temperature. This function is available only in heating operation.

How to connect

When connecting to the connector CN24 of the indoor unit, use PAC-SE56RA-E (optional parts).

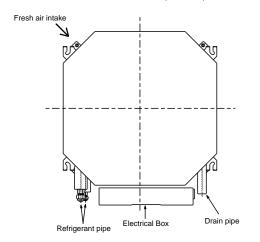
	Temperature difference (Z=Set temp Room temp.)	Back-up heater signal output
1	$Z \leq 0^{\circ}C(^{\circ}F)$	OFF
2	0 < Z < 2.5°C(4.5°F)	Keeping condition
3	2.5°C(4.5°F) ≦ Z	ON

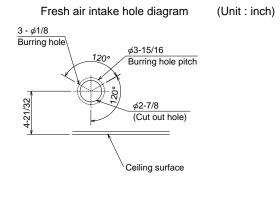


4-WAY AIR FLOW SYSTEM

9-1. FRESH AIR INTAKE (LOCATION FOR INSTALLATION)

At the time of installation, use the duct holes (cut out) located at the positions shown in following diagram, as and when required.



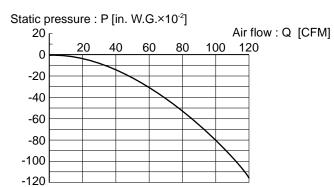


9-2. FRESH AIR INTAKE AMOUNT & STATIC PRESSURE CHARACTERISTICS

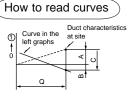
SLZ-KA09NA.TH SLZ-KA12NA.TH SLZ-KA12NAR1.TH

SLZ-KA15NA.TH SLZ-KA15NAR1.TH

Taking air into the unit



NOTE: Fresh air intake amount should be 20% or less of whole air amount to prevent dew dripping.







- Q···Designed amount of fresh air intake <CFM>
- A···Static pressure loss of fresh air intake duct system with air flow amount Q <in. W.G.×10°²>
- C···Static pressure of booster fan with air flow amount Q <in. W.G.×10⁻²>
- D...Static pressure loss increase amount of fresh air intake duct system for air flow amount Q
 - <in. W.G.×10⁻²>
- E···Static pressure of indoor unit with air flow amount Q <in. W.G.×10⁻²>
- Qa···Estimated amount of fresh air intake without D <CFM>

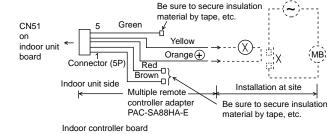
9-3. OPERATION IN CONJUNCTION WITH DUCT FAN (BOOSTER FAN)

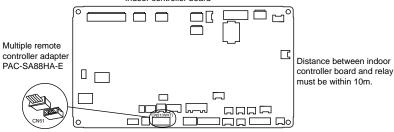
- Whenever the indoor unit operates, the duct fan operates.
 - (1) Connect the optional multiple remote controller adapter (PAC-SA88HA-E) to the connector CN51 on the indoor controller board.
 - (2) Drive the relay after connecting the 12V DC relay between the Yellow and Orange connector wires.

Use a nonpolar relay of 1W or smaller.

MB: Electromagnetic switch power relay for duct fan.

X: Auxiliary relay (12V DC LY-1F)





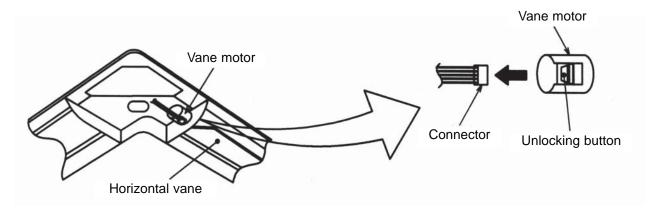
9-4. FIXING HORIZONTAL VANE

Horizontal vane of each air outlet can be fixed according to the environment where it is installed.

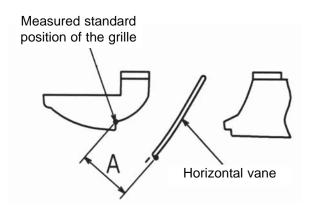
Setting procedure

- 1) Turn off a main power supply (Turn off a breaker).
- 2) Remove the vane motor connector in the direction of the arrow shown below with pressing the unlocking button as in the figure below.

Insulate the disconnected connector with the plastic tape.



3) Set the vertical vane of the air outlet by hand slowly within the range in the table below.



< Specified range >

Up/down airflow direction	Horizontal 30°	Downward 45°	Downward 55°	Downward 70°
A	21 mm	25 mm	28 mm	30 mm
	13/16 inch	31/32 inch	1-3/32 inch	1-3/16 inch

[·] The vanes can be set between 21mm, 13/16 inch and 30 mm, 1-3/16 inch.

✓! Caution

Do not set the up/down vanes passed the specified range. Condensation could form and drop from the ceiling, or the unit could malfunction.

DISASSEMBLY PROCEDURE

SLZ-KA09NA.TH SLZ-KA09NAR1.TH SLZ-KA12NA.TH SLZ-KA12NAR1.TH SLZ-KA15NA.TH SLZ-KA15NAR1.TH

Be careful when removing heavy parts.

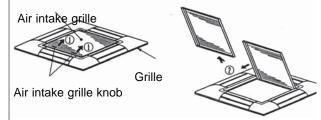
OPERATING PROCEDURE

1. Removing the air intake grille

- (1) Slide the knob of air intake grille to the direction of the arrow ① to open the air intake grille.
- (2) Remove the string hook from the panel to prevent the grille from dropping.
- (3) Slide the hinge of the intake grille to the direction of the arrow ② and remove the air intake grille.

PHOTOS & ILLUSTRATIONS

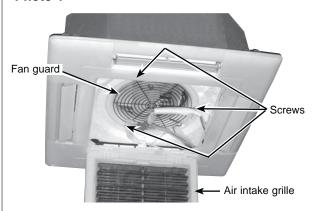
Figure 1



2. Removing the fan guard

- (1) Open the air intake grille.
- (2) Remove the 3 screws of fan guard.

Photo 1



3. Removing the panel

(1) Remove the air intake grille. (Refer to step 1)

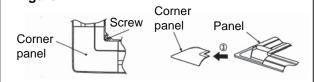
Corner panel (See Figure 2)

- (1) Remove the screw of the corner.
- (2) Slide the corner panel to the direction of the arrow ③, and remove the corner panel.

Panel (See Photo 2)

- (1) Disconnect the connector that connects with the unit.
- (2) Remove the 2 screws from the panel and loose another 2 screws, which are fixed to the oval hole, have different diameter.
- (3) Rotate the panel a little to remove the screws. (Slide the panel so that the screw comes to a larger diameter of the oval hole, which has 2 different diameters.)

Figure 2



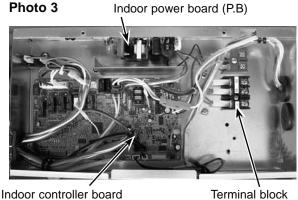


OPERATING PROCEDURE

4. Removing the electrical parts

- (1) Remove the 2 screws and the control box cover.
 - <Electrical parts in the control box>
 - Indoor controller board (I.B)
 - Terminal block (TB4)
 - Indoor power board (P.B)

PHOTOS & ILLUSTRATIONS



Indoor controller boar (I.B)

Terminal block (TB4)

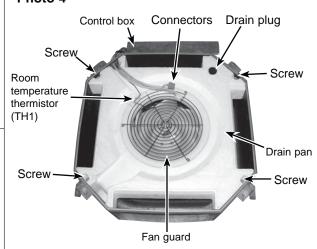
5. Removing the room temperature thermistor (TH1)

- (1) Remove the panel. (Refer to step 3)
- (2) Pull out the room temperature thermistor from the drain pan.
- (3) Remove the 2 screws fixed to the control box cover, and remove the control box cover.
- (4) Remove the connector (CN20) from the indoor controller board, and disconnect the room temperature thermistor.

6. Removing the drain pan

- (1) Remove the panel. (Refer to step 3)
- (2) Remove the room temperature thermistor and the 2 lead wires held with fastener; wireless controller board relay connector (9P red) and panel relay connector (10P white).
- (3) Remove the 4 screws fixed to the drain pan, and remove the drain pan.
- (4) Remove the fan guard. (Refer to step 2)

Photo 4



7. Removing the pipe temperature thermistor/liquid (TH2) and condenser/evaporator temperature thermistor (TH5)

- (1) Remove the panel. (Refer to step 3)
- (2) Remove the drain pan. (Refer to step 6)
- (3) Disconnect the indoor coil thermistor from the holder.
- (4) Remove the 3 screws fixed to the piping cover, and remove the piping cover. (See Photo 9)
- (5) Remove the 2 screws fixed to the control box cover, and remove the control box cover.

Pipe temperature thermistor/liquid (TH2)

(6) Remove the connector (CN21) from the indoor controller board, and disconnect the pipe temperature thermistor/liquid.

Condenser/evaporator temperature thermistor (TH5)

(6) Remove the connector (CN29) from the indoor controller board, and disconnect the condenser/evaporator temperature thermistor.

Pipe temperature

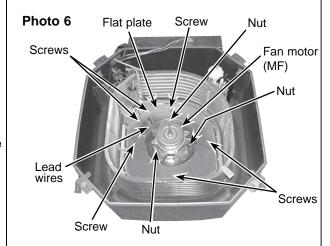
thermistor/liquid (TH2) Condenser/evaporator temperature thermistor (TH5)

OPERATING PROCEDURE

8. Removing the fan motor (MF)

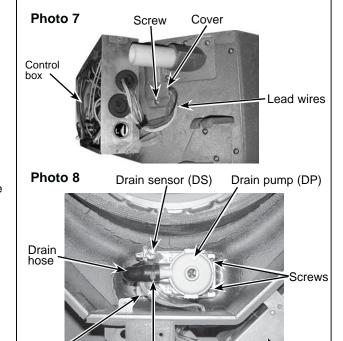
- (1) Remove the panel. (Refer to step 3)
- (2) Remove the drain pan. (Refer to step 6)
- (3) Remove the nut and the washer from the turbo fan, and remove the turbo fan.
- (4) Remove the 2 screws fixed to the control box cover, and remove the control box cover.
- (5) Disconnect the connectors of the (fan 1) and the (fan 2) from the indoor controller board.
- (6) Remove the 3 screws fixed to the piping cover, and remove the piping cover. (See Photo 9)
- (7) Remove the 6 screws fixed to the flat plate, and remove the flat plate.
- (8) Disconnect the lead wires to the direction of the fan motor, and remove the 3 nuts of the fan motor.

PHOTOS & ILLUSTRATIONS



9. Removing the drain pump (DP) and drain sensor (DS)

- (1) Remove the panel. (Refer to step 3)
- (2) Remove the drain pan. (Refer to step 6)
- (3) Remove the 2 screws fixed to the control box cover, and remove the control box cover.
- (4) Remove the connectors of the (CNP) and the (CN31) from the indoor controller board.
- (5) Remove the 1 screw fixed to the cover, and remove the cover.
- (6) Disconnect the lead wires to the direction of the drain pump. (See Photo 7)
- (7) Remove the 3 screws of the drain pump.
- (8) Cut the drain hose band, pull out the drain hose from the drain pump.
- (9) Pull out the drain pump.
- (10) Remove the drain sensor and the holder.



Fixing band

Control box

Screw

OPERATING PROCEDURE

10. Removing the heat exchanger

- (1) Remove the panel. (Refer to step 3)
- (2) Remove the drain pan. (Refer to step 6)
- (3) Remove the nut and the washer from the turbo fan, and remove the turbo fan.
- (4) Remove the 2 screws fixed to the control box cover, and remove the control box cover.
- (5) Disconnect the connector of the (fan) from the indoor con-
- (6) Remove the 3 screws fixed to the piping cover, and remove the piping cover. (See Photo 9)
- (7) Remove the pipe temperature thermistor/liquid and condenser/evaporator temperature thermistor. (Refer to
- (8) Disconnect the lead wires to the direction of the fan motor.
- (9) Remove the 1 coil support screw, the 2 inside coil screws (See Photo 10), and the 4 outside coil screws (See Photo 9) from the heat exchanger, and remove the heat exchanger.

PHOTOS & ILLUSTRATIONS

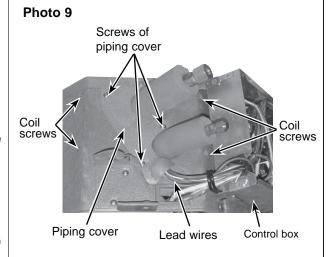
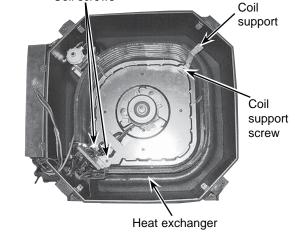


Photo 10 Coil screws



MITSUBISHI ELECTRIC CORPORATION

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